

**AKSHAY SINDHAVAD****Mobile :** +91 8866290354, +91 9624434012**E-Mail:** [sindhavadakshay2977@gmail.com](mailto:sindhavadakshay2977@gmail.com)**Carrier Objective:**

Widening the horizons and seeking a position to utilize my skills and abilities in the Industry that offers professional growth while being resourceful, innovative and flexible.

**Education Qualification**

Degree	University	Year	Percentage
B.C.A	Saurashtra University	2017	53.85%
H.S.C	GSHEB	2014	58.66%
S.S.C	GSEB	2012	42.60%

**Work Experience:****1). IT Engineer at Anil Trade link Pvt. Ltd. – (June 2015 – November 2017)**

As an IT Engineer, my role was to resolve the complaints related to devices i.e. computers, printers, scanners of our client Flipkart. Later on, I was promoted as Service coordinator for Samsung Electronics India. Where my job responsibilities were handling the customer complaints in CRM portal and assign the engineer for resolving issue at client place. Apart from my duties, I have provided technical support to engineer for troubleshooting the assets of clients.

**2). IT Engineer Noble care service – (December 2017 to August 2018)**

My role was as IT engineer for resolve of client issue onsite and build up infrastructure for new locations like servers installation, network development as well as maintenance of infrastructures onsite support with all, IT related products.

**3). Desktop Support Engineer 3i InfoTech Consultancy Service – (September 2018 to Present)**

I have been working with organization as an IT engineer and posted at IFFCO-TOKIO General insurance project. Where my responsibility is to maintain all systems, software and network should work properly at Rajkot, Jamnagar and Junagadh location. After achieving enough skill, Company offered a position in Indian Oil corporation project as a desktop support engineer in December 2019. Here, my responsibility is to maintenance of all assets related to computer, network, servers and printer as well as troubleshoot the issue related all hardware, network and software queries. Sometimes, we need to create new Windows and Linux server machines with virtual machine and configure them as per organization requirement. Further, I need to resolve issues and control video conference devices i.e. Cisco Webex, Polycom and Zoom.

**Technical Skills:**

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**Hardware Exposure:** Troubleshooting and Fault Finding of desktop computers, servers, scanners and printers.

**Operating Systems:** Server 2003, 2008, 2012, 2016 & 2019, Active Directory configuration and troubleshooting, Linux installation & Configuration.

**Microsoft Office:** 2007, 2010, 2013, 2016, Office365.

**Database:** SQL Server 2008, MS Access

**Personal Details:**

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**Address** : 5/2389 RMC quarter, Near Nana mauve Circle, 150 ft. Ring Road,  
Rajkot, Gujarat-360005

**Date of birth** : 24<sup>th</sup> June 1995

**Nationality** : Indian

**Languages** : English, Hindi and Gujarati

**Hobbies** : Travelling, Riding Bike

**Life Achievement:**

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In August 2019, My Friend and I have visited Leh&Ladakh by riding my own motorcycle from Rajkot to Ladakh and returned. We have visited five different states and ride around 5400KMs in 17 days. I met many people during this adventure ride and learnt lots about their different cultures.

**Declaration:**

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I assure your Excellency that the information given above is true to the best of my knowledge and belief. If provided an opportunity, I will utilize it with all my determination to be a committed professional dedicated to the cause of the organization.

**Akshay S. Sindhavad**