

Curriculum Vitae

Ghediya Aashish H.

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Career Objective

- To seek an entry level position in accordance to my educational qualification and skill to serve in your esteemed organization.

Personal Skill

- Positive Attitude, Problem-Solving skill, Result oriented. Teaching ability.

Academic Qualification

Sr. No.	Degree	University/Board	Percentage
1.	S.S.C	G.S.E.B	46.71%
2.	H.S.C	G.S.H.S.E.B	66.57%
3.	Diploma in E.C. Engineering	TEB	
4.	Semester - 1	TEB	48.80%
5.	Semester - 2	TEB	50.83%
6.	Semester - 3	TEB	51.80%
7.	Semester - 4	TEB	46.81%
8.	Semester - 5	TEB	50.43%
9.	Semester - 6	TEB	72.00%

Training

Title of project : "Computer Hardware, Software Installation and Networking".

Company Name : PATEL COMPUTERS – Jamnagar

Faculty Guide : Mr. Kashyap Parmar

Time Duration : 6 months

Achievement : I have knowledge of hardware, software installation and networking

Personal information

- **Full Name** : Ghediya Aashish Harjibhai.
- **Date of Birth** : 31st August 1988.
- **Marital Status** : Single.
- **Hobbies** : Playing Carom, Reading, Traveling.
- **Language** : English, Hindi, Gujarati.

Computer Skills

Particulars	Skills
Package	Microsoft Office, Internet.

Work Experience

I had worked as a **Computer Hardware and Networking Engineer** for **4 months** from **June-2009 to October-2009** at **Patel Computers, Jamnagar, Gujarat.**

Nature Of Duties :

- Installation of computer hardware parts like Monitor, CPU, Mouse, Keyboard, CD-ROM, DVD-ROM, Hard drive, Printers, Scanners and other peripherals.
- Troubleshoot the hardware problems and find solution.
- Installation of general software's like MS-OFFICE, NERO, ADOBE READER and other software and troubleshoot the problems and find solution
- Setup and install new network.
- Setup and installation of DSL & ADSL Routers like NET GEAR, D-LINK, DIGISOL etc and Switches like 8 ports, 16 ports and other peripherals.
- Troubleshoot network issues and find solution.

I had worked as a **Desktop Support Engineer** for **6 months** from **January-2010 to June-2010** at **Wiptech Peripherals Private Limited, Jamnagar, Gujarat.**

Nature Of Duties :

- Installation of new desktop systems, installation of window OS like WINDOWS-XP, WINDOWS VISTA, WINDOWS 7.
 - Motherboard Driver installation.
 - Installation of different types of software for different OS like WINDOWS-XP, WINDOWS VISTA, WINDOWS-7.
 - Provide technical support to client for problems related to computer hardware, software and networking.
 - Provide technical support at the customer site and provide technical support by remote access using Team viewer, Net meeting.
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I had worked as a **Desktop Support Engineer** for **1 year** between **November-2010 to May-2011** at **Wiptech Peripherals Private Limited, Jamnagar.**

Nature of Duties :

- Installation of new desktop systems, installation of new operating systems like WINDOWS-XP, WINDOWS VISTA, WINDOWS NT, WINDOWS 7, driver installation and maintenance and troubleshoot the problems related to it and how to solve it.
- Installation of general softwares related to window like WINDOWS-XP, WINDOWS VISTA, WINDOWS-7
- Installation of server like File Server which provides remote access to files, Application Server to running certain software applications, IBM Server, SQL Server, Web server that HTTP clients connect to in order to send commands and receive responses along with data contents.
- Installation, maintenance and Troubleshoot problems related to network like LAN connectivity routers like NET GEAR, D-LINK, NETWORK HOST, Switches
- Provide technical support at the customer site and provide technical support by remote access using Team viewer, Net meeting.

I had worked as a **Technical Support Engineer (IT Department)** at **Hind Terminals** for **6 months** between **February-2011 to August-2011** at **Mundra, Kutchh**, on parole of **Wiptech Peripherals Private Limited.**

Nature Of Duties :

- Provide technical support to users for problems related to desktop systems, printers like dot matrix printers, laser jet printers, multi function printers, all-in-one printers of HP, CANON etc.
- Provide technical support to client for problems related to computer h/w, software and networking.
- Provide technical support at the customer site and provide technical support by remote access using Team viewer, Net meeting.

I had worked as a **Technical Support Engineer (IT Department)** at **Seabird CFS** for **6 months** from **February-2011 to August-2011** on parole of **Wiptech Peripherals Private Limited** at **Mundra, Kutchh, Gujarat.**

Nature Of Duties :

- Provide technical support to users for problems related to desktop systems, printers like dot matrix printers, laser jet printers, multi function printers, all-in-one printers of HP,CANON etc.
- Provide technical support to client for problems related to computer h/w, software and networking.
- Provide technical support at the customer site and provide technical support by remote access using Team viewer, Net meeting.

I had worked as a **Desktop Support Engineer** for **2 year** from **September -2011 to June-2013** at **Sonex Infosys Pvt. Ltd** at **Jamnagar, Gujarat.**

Nature Of Duties :

- Assemble new desktop systems, install general softwares related to different clients for different types of work.
- Install new desktop systems, servers, routers, switches, printers, scanners etc. and how to maintain it and solve problems related to it.
- Provide technical support at the customer site and provide technical support by remote access using Team viewer, Net meeting.

I had worked as a **Customer Support Engineer** for **1 year and 9 months** from **April -2016 to January-2018** at **Aforeserve.Com Ltd** at **Jamnagar, Gujarat.**

Nature Of Duties :

- Maintain LAN network.
- Troubleshoot problem related to LAN and provide solution to user.
- Log a call for incident related to system to upper level.

I had worked as a **Customer Support Engineer** for **11 months** from **February -2018 to December-2018** in **Puthur Infotech Pvt Ltd** at **Ahmedabad, Gujarat.**

Nature of Duties

- Troubleshoot & resolve problem related to network.
- Troubleshoot & resolve problem related to software in different platforms like Linux & Windows N-Computing systems, Linux Server system, WINDOWS OS etc.
- Troubleshoot & resolve problem on Linux platforms like Linux N-Computing systems, Linux Server system, WINDOWS OS etc.
- Troubleshoot & resolve problem on WINDOWS platforms like Linux & Windows 7, Windows 8, Windows 8.1 and Windows 10.
- Maintain computer network regularly and keep it up to date.
- Provide technical support to individual user for technical issues.

I had worked as a **Customer Support Engineer** in **Alok Computers Pvt Ltd** from **January 2019 to December 2020** at **Jamnagar, Gujarat**.

Nature of Duties

- Troubleshoot & resolve problem related to network.
 - Troubleshoot & resolve problem related to software in different platforms like Linux & Windows N-Computing systems, Linux Server system, WINDOWS OS etc.
 - Troubleshoot & resolve problem on Linux platforms like Linux N-Computing systems, Linux Server system, WINDOWS OS etc.
 - Troubleshoot & resolve problem on WINDOWS platforms like Linux & Windows 7, Windows 8, Windows 8.1 and Windows 10.
 - Maintain computer network regularly and keep it up to date.
 - Provide technical support to individual user for technical issues.
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I am working as a **Customer Support Engineer** in **Reliance Industries – Jamnagar** on payroll of **Xcort Micro System** from **January 2020 to present**.

Nature of Duties

- Troubleshoot & resolve hardware issue of desktop systems.
- Troubleshoot & resolve problem related to software in platform of WINDOWS OS etc.
- Troubleshoot & resolve problem on WINDOWS platforms like Windows 7 and Windows 10.
- Troubleshoot & resolve problem related to different types of printers like WEP, HP
- Troubleshoot and fix hardware issues on HP 405 and HP 6305 desktop systems.
- Troubleshoot and fix hardware issues on HP Workstation pc Z420 and Z440 desktop systems.