Kailash Pal

B-104, DEVDEEP APARTMENT, KOTESHWAR, AHMEDABAD- 380 005

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Objective

Looking for a challenging position of responsibilities that would allow me to utilize my education and skills in an organization, where I would be deserved for my further growing and learning process. To secure a promising position that offers both a challenge and good opportunity for growth and job satisfaction.

Skill Highlights

- Assembling and Disassembling the laptop and PC
- Troubleshooting PC and laptop
- Network printer installation & troubleshooting
- Manually Outlook configuration & troubleshooting
- LAN troubleshooting
- Installation of windows and Linux
- Designing IP addressing scheme using subnets
- VLAN configuration
- VTP Configuration
- Assigning of IP addresses to VLAN
- Inter VLAN Routing
- OS troubleshooting
- Telnet Configuration
- Basics of Linux
- Zimbra mail Configuration in Linux.
- Software installation in Linux & Windows.
- G- Suite
- Add users in Linux
- Change file permissions
- VI editor
- Knowledge Linux file system
- Active directory, DNS, DHCP

Experience

Network Engineer - 06/2020 to 02/2021
Naapbooks Limited, Ahmedabad
- Network Printer Installation & troubleshooting
- Email account creation and modification in G-Suite.
- Perform Data backup & Outlook mail backup.
- Hardware troubleshooting
- Windows and Linux installation & troubleshooting
- Inventory Management
- Configured open source Zimbra mail in Cent OS 7.
- SQL server and SSMS installation.
- Network Troubleshooting
- Creating Email accounts on Zimbra mail.
- Manually Configuration mail in Outlook and Mozilla Thunderbird.
- Monitor performance and ensure system availability and reliability.
- Providing access of biometric to the employees.
- Software installation in Linux and Windows.
- Liaise with vendors and other IT personnel for problem resolution.

IT Consultant - 08/2019 to 10/2019
CMS IT Services Pvt ltd, Ahmedabad
- PAYROLL PROJECT, INDIGO
- Support for printer
- Outlook configuration & troubleshooting
- Hardware and network troubleshooting
- Network printer installation & troubleshooting

Desktop Support Engineer - 08/2018 to 08/2019
Statart Technologies, Ahmedabad
- Centre Coordinator.
- Troubleshoot technical problems related to hardware and Internet.
- Software Installation.
- OS installation.
- OS troubleshooting..

Education

SSC: **Gujarat Secondary Education Board- 2015**
Gandhinagar, Gujarat

HSC: **National Institute of Open Schooling- Pursuing**
Ahmedabad, Gujarat

Certifications

Windows Server: **Udemy- December 2020**

Linux: **Udemy- September 2020**

Hardware & Networking: **Jetking Institute- Aug-2018**