CURRICULAM VITAE

JAINIK UMAKANT PANDYA

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To grow with the organization through hard work and dedication. I am open and receptive to any new opportunity that comes my way and I believe that whichever field I work in I will give my best and it would become interesting and rewarding.

Educational Qualifications:

Exam/Degree	Board/University	Year of Passing	Stream/Main Subjects	Percentage / Grade
B.E.	GTU	2013	ELECTRONICS & COMMUNICATION	6.62 CGPA (7th sem-7.00 & 8th sem-7.80 SPI)
H.S.C.	GSHSEB	2009	SCIENCE STREAM	61.80%
S.S.C.	GSHSEB	2007	NA	84.77%

Additional Educational Qualification & Certification:

- **AWS certified Solutions Architect – Associate (SAA)**
- **Microsoft Certified Solutions Associate(MCSA) : Windows Server 2016**
- **Microsoft Certified: Azure Fundamentals AZ-900**
- Certified Network Security Specialist(CNSS) by ICSI(International Cybersecurity Institute)
- NSE 1 Network Security Associate by FORTINET's Network Security Expert certification
- NSE 2 Network Security Associate by FORTINET's Network Security Expert certification

Work Experience:

1. INDIA International Exchange IFSC Ltd. (Insight Business Machines Pvt. Ltd.)
(01 Nov 2018 to till date)
Server Engineer (Server Administrator)

I am responsible for managing Physical servers as well as VMs within the organization. As a Server Admin, I am taking care of ADDS, Hyper V management, Failover Cluster Management, IIS management, DNS configuration and management, FTP user access management, RDP user management, AD User management, etc.

As a Server Admin, I must take care of servers in different environments i.e. PR, DR, Simulation and Staging. We are also having real time replication setup at other location and responsible for PR-DR drills.

I am also responsible for Asset Inventory management for Servers in Data Center as well as for desktops within the corporate network and keep track of all the assets in Solarwinds tool, Installing and configuring Solar flare card in Servers, Rack mounting of servers, troubleshooting of hardware of physical hosts if needed, etc.

I am also responsible for Email service on O365, installation of OS and required software in servers as well as in desktops, installation of OS and security patches on monthly basis on servers as well as on desktops, service pack upgrades, Monitoring of servers with help of Monitoring tools like Nagios, Solarwinds, Esight etc. and Managing warning and alerts with proper Escalation Matrix, Managing Antivirus(McAfee), Backup and restoration of Servers/VMs, Storage Management including attaching disks to server and configuring, RAID configuration.

2. STAT Billing Solutions Pvt. Ltd (03 Nov 2017 to 31 Oct 2018)

IT Infrastructure Engineer (Server Admin/System Admin)

I am managing servers in which one server is located at India and another is located at USA. As a Server Administrator I am responsible for creating and managing ADDS, DNS, creating and implementing Group Policy, Domain Controller, managing Domain Users and Computers, Organizational Units, Server backup and restoration, File sharing with users, GPOs, installation of Windows OS on servers and desktops and troubleshooting if required, installation of OS patches, security patches etc.

I am also managing Firewalls (SOPHOS, Cyberoam) both in India and USA and responsible for creating and maintaining firewall rules and managing whole network within the organization. I am responsible for creating and maintaining VPN connection, WAN link management, Web policies, Application Control, etc.

I am also managing Router and required Wi-Fi configuration, managing VoIP communication through PBX device, Configuring and Managing Email services on Email server, Managing Switch and LAN connection, Managing Antivirus(Sophos), Server Monitoring,

I am also providing Desktop Support to the users to maintain the network.

3. Login Infocom PVT LTD.(2 Nov 2016 to 2 Nov 2017)

Technical support executive

I am handling all type of complaints of UK & USA based customers regarding the electronics products sold on e-commercial sites like eBay and Amazon.

We are having multiple accounts with multiple servers on eBay through which we are selling the Electronics item in UK & USA and the servers are managed by us.

I am maintaining two account and two servers which are rewarded as "Top Rated" on eBay.

My role is to troubleshoot the problem occurred in the electronics products and servers.

4. Aarya ITES PVT LTD (21 July 2014 to 30 May 2015)

Project/field engineer – Home Automation & Surveillance

I am handling projects under which maintenance & also installation of services are done.

It includes the installation & maintenance of CCTV camera, NVR, DVR, Video Door Phone, Boom Barriers, Wi-Fi cameras, Bio-Metrics, Intrusion detection and PIR motion sensing system etc.

I have handled many projects which include Boom Barrier project in **L & T**, Baroda, CCTV surveillance in **GUJARAT UNIVERSITY** and **Ragenta Central Antrim Hotel, Bio-metric** maintenance in **Motif India InfoTech Pvt. Ltd**, etc.

Strengths:

- Strong communication skill.
- Hard working and sincere.
- Strong interpersonal and soft skills.
- Efficiency in working in a team.
- Efficiency in work planning and execution.

Languages known:

English, Hindi, Gujarati

Personal Profile:

Address:	E/3, Sagar apartment, Gordhan park soc, nr. Isanpur bus stand , Isanpur , Ahmedabad-382443
DOB:	13/11/1991

Religion:	Hindu
Nationality:	Indian
Gender:	Male
Marital Status:	Married

I hereby declare that the above mentioned information is true to the best of my knowledge.

Yours Faithfully

Jainik Pandya