

# Jitendra Soni

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## WORK EXPERIENCE

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### Technical Support Engineer

Synersoft Technology Pvt. Ltd.

September 2019 to Present

#### JOB DESCRIPTION:

- Configuration and providing support to clients for resolving issues of BLACKBOX.
  - Provide support to the clients for resolving issues of FTP services, Webmail services, internet services, desktop services, Backup services & firewall services
  - Setup and management of Domain Network and Group Policy on client premise.
  - Help clients to integrate NAS with Domain and configured customized access permissions.
  - Providing support on Backup solutions such as Synology.
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### Technical Head

PRAKSHAL INFOTECH PVT LTD

January 2018

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### Sr. Technical Trainer

Prakshal InfoTech Pvt. Ltd.

Sep 2017

#### JOB DESCRIPTION:

- Work as a lab coordinator to configure & manage PC.
  - Provide technical training to Team members & Students.
  - Support on the basis Application using Different RDP software.
  - Manage AD, DNS, and all day-to-day operations for client networks.
  - Giving seminar at various organizations and institutions.
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### Hardware & Network Enginner

Navjeevan Nursing Home

July 2015 to 2017

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## EDUCATION

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**Bachelor of Arts** – Secured First Class in 2014

Arts & Commerce College Kapadwanj - Kapadwanj, Gujarat

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**XII Std** – Secured 76.71% **[March 2010]**

Ochhavlal Sheth High School – Balasinor, Gujarat

## SKILLS / IT SKILLS

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**MICROSOFT:** Active Directory & Domain Networking, Networking Services such as DNS, DHCP, WDS, WSUS, IPAM, etc.

**MAIL SERVER:** Exchange Server, M365 Exchange Online

**VIRTUALIZATION:** Microsoft Hyper-V

**CLOUD:** Microsoft Azure

**DEVICES:** Cisco Routers & Switch, Wireless Modem and Routers

**BACKUP & RESTORE:** Synology Backup.

## ADDITIONAL INFORMATION

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### TECHNICAL SKILLS

**OPERATING SYSTEMS:** MS DOS, Windows XP, Vista, Server 2003, 2008, 2012, 2016 & 2019, Windows 7,8 & 10, Linux-7 & 8, Ubuntu

**PACKAGES / APPS:** MS Office 2007, 2010, 2013 and 2016 (Windows),

**TECHNOLOGIES:** CompTIA A+ (Hardware), CompTIA N+ (Networking), M.C.S.A (Server 2012, 2016 & 2019), MCITP (Server 2008)

CCNA, Microsoft Azure & Office 365, RHCSA (Linux-7 & 8), Azure IaaS.

**Date:**

**Place:** AHMEDABAD