

Kuldipsinh Gohil

Email Id : kuldipgohil0@gmail.com

Contact No.(M) : +91-7016159577

Objective:

- To work in a competitive environment on challenging projects that shall yield the twin benefits of the job satisfaction and a steady-paced professional growth.

Educational Qualification:

- B.E. : Electronics & Communication (2015-2018) - Distinction
- Diploma Engineering: Electronics & Communication (2012-2015)- Distinction

Work Experience:

Company: Paul Mason Consultancy (Jan'2019- At present)

Designation: Operation Support Analyst

- Proactive Monitoring of customer applications, Server health, Daily transactions for retail software
- Managing remote desktop server
- Troubleshooting issues in a prescribed scope
- Interaction with clients through phone call and Email
- Diagnosing, troubleshooting and developing new solutions of the customer issues using incident management tool & service cloud
- Writing step-by-step processes, technical solutions and ticker updates to customers
- Periodic report generation & extraction for customers
- Executing SQL queries as per customer requirement
- Provide training to new joiners
- Working in rotational shifts & 24*7 work environment for UK based clients

Technical Projects:

- Patient Health Monitoring System Using Arduino and Webpage (B.E-2018)
- Motion Detector Based on Controller (B.E-2017)
- Helmet Control Bike Ignition System (Diploma-2015)

Skills:

- Basic knowledge about Desktop, MS - Office, Window OS, Networking, MATLAB
- Very quick learner and keen to learn new things
- Reliable & accountable individual who can manage client interaction

Achievements:

- Completed two subjects of 7th Semester(B.E.) at “Politechnika Wroclawska,Poland” as “Summer School Exchange Program”.
- Completed CISCO CCNA routing and switching :Introduction to Newtwok Course at “Politechnika Wroclawska,Poland”

Personal Information:

Gender	:	Male
Residential Address	:	B-30 Omkar Duplex,Opp. Voltam Company, Makarpura Road,Vadodara-390014,Gujarat
Marital Status	:	Married
Date of birth	:	20th December,1994
Languages known	:	English, Hindi, Gujarati
Hobbies	:	Horse riding,Bike riding,Swimming ,Cycling