#### Mital M. vala

E-mail: mitalvala337@gmail.com Mobile: (+91) 9265696735

### **Technical Skills**

Electronics

Arduino

Monitoring

PCB designing

VMWare Tools,
WHM & cPanel,
Windows Plesk,
Zabbix,
Nagios,
Ansible,
Cacti,
Netflow,
MySQL Basic,

# **Work Experience**

# Cloud Planet Services Pvt. Ltd., Ahmedabad, India (May2018 – Till date)

NOC engineer

- Basic Datacenter Operations and Infrastructure management like IT and Non-IT.
- Manage and Monitor Linux and Windows Server, Storage and Networking Devices.
- Helpdesk Support for All Collocation, Web Hosting, Dedicated and VPS Customers.
- · Managing and monitoring data center,
- · Managing and scheduling backup activities,
- Troubleshooting issues with servers and their services,
- Setup and removal of servers as per requirement,
- Interacting with monitoring tools to gather information and resolving issues,
- · Addressing client issues,
- Managing web hosting related services.
- Creating VPS, VDI.
- RDP service.

### Installation of new monitoring tool for Data Center

- · Studying the scope of the new tool, advantages', benefits and creating a proposal
- Implementing the new tool after approval
- Managing and updating the tool as per requirements
- Troubleshooting any issues

### Creating Virtualization platform based on VMWare Tools

- Creating a cloud platform for new clients
- Monitoring and managing cloud services
- Enhancing the available resources to utilise its full capability

# **Automated Data Backup System Implementation**

- · Studying available tools and selection of tools as per client requirement
- Implementation of tools for servers
- Integrating all tools into a single manageable unit
- Monitoring and managing the data backup unit

## Networking

- Work on DNS, DHCP & Roles services like FTP, IIS, AD, WDS.
- Work on Install Monitoring tools like cacti, zabbix, librenms,
- · Work on ansible tower basic
- Install Centos7 minimal & take ssh(putty) of it & convert it into GUI
- Iso install on vm workstation and on vsphere client.
- IP Addressing scheme, static, default and dynamic routing.
- Router basic configuration, maintenance and troubleshooting.
- Manageable switch basic configuration.
- Implementation of VLAN, VTP, port security, Ether channel, STP and Inter VLAN communication.

#### Hardware

- Computer assembling-de assembling, troubleshooting, maintenance.
- windows os: xp/7/8/10, Linux-ubuntu, centos, server os: 2008, 2008 r2,2012,2012 r2,2016 also installation and work on it.
- Linux os: ESXI install 4.6, 5.1, 5.5, 5.6, 6.1, 6.5.
- Mail client software: MS outlooks/Mozila thunderbird.

#### Linux:

- Installation, Configuration and Maintenance of RHEL 5/6/7, Centos 5/6/7.
- Have configured different storage related tasks like to create, extend and reduce Block Storage & LVM.
- · level knowledge about Cpanel the Linux based web hosting panel.

#### Microsoft:

- Installation, Configuration and Maintenance of Server Operating Systems like 2003, 2008, 2012 2016 as well as Client Operating Systems like 7, 8, and 10.
- Able to configure and maintain DHCP, DNS, AD and FTP
- Managing User, Group and different policies of domain.
- Starting level knowledge of Windows Plesk the web hosting panel and IIS web server.

#### Networking:

- Basic Knowledge of configure Firewall Policies, NAT and Access Rules.
- Basic knowledge of Routing Protocol.
- Able to restrict bandwidth for a particular host or interface, block any host.

### Virtualization:

- Installation, Configuration and Maintenance of ESXI.
- Familiar with Vsphere Client and Vcenter Server.
- Successfully implemented VMware View.

# Other skills:

E-mail address policies and Create rules in Outlook Web Access in Mail Server.

#### Personal Skill:

- Quick Learner with Flexible Approach.
- · Able to Work Independently or as a Part of a Team.
- Adapts Change with Positive Attitude.

# **Education**

Diploma of Electronics and communication Engineer (2012-2015) Bachelor of Electronics and Communication Engineer (2015-2018)

# **Personal Details**

Date of Birth : 15th April, 1997 Father's Name : Mansing Bhai Vala

Marital Status : Unmarried

Languages known : English, Hindi, Gujarati

# **Declaration**

I hereby declare that the above information is up to my true knowledge.

Place: Ahmedabad Mital vala