

**Resume**



Hiren Gopalka

 B.102, Nishan Status

 New Ranip,

 Ahemdabad

 Call :(Mo) 96381 81425



# PERSONAL DETAIL

|  |  |  |
| --- | --- | --- |
| Name  |  | : Hiren Mansukhlal Gopalka |
| Date of Birth |   | : 16th November 1984 |
| Nationality |   | : Indian |
| Cast  |  | : Hindu (Sagar)  |
| Marital Status |   | : Married |
| Native  |  | : Upleta (Rajkot)  |
| Current  |  | : Rajkot |

Language known : English, Gujarati, and Hindi

 Place of Birth : Amreli (Dist:­Amreli)

Hobby : Find something new and do different than other, improve my own Skill, Playing Cricket, Pc Games, Surfing, and Traveling.

 Phone No : 9638181425

 Pan No : ANTPG­3129­Q

Driving License No : GJ03/004271/08

# EDUCATIONAL QUALIFICATION

► Passed S.S.C. from Gujarat Secondary Education Board through Shree Vallabh Vidyalay ­ Upleta with **Pass** class. (March 2000)

► Passed H.S.C. from Gujarat Higher Secondary Education Board through Shree

Vividhlaxi Vinay Mandir ­ Upleta with **Pass** class. (March 2003)

► Passed T.Y.B.Com from Saurashtra University through Municipal Arts & Commerce collage ­ Upleta with **First** class. (March 2008)

## INTERNETIONAL CERTIFICATION

► I have cleared **CCNA** in August­2008 **Cisco id:­ (CSCO11658234)**

► I have cleared **CCNP’s** paper **(Implementing Cisco Ip Routing)** in September­2010 **Cisco id: ­ (CSCO11658234)**



## Key Skill

|  |  |  |
| --- | --- | --- |
| ► |   | **Software:** Installing & Troubleshooting All Microsoft operating system like Windows98\2000\2003\2008\Xp\Vista\win­7, Installing & Troubleshooting All Microsoft Application, like Microsoft Office, configure outlook, & Troubleshooting & Installing All type Application, Format Laptop, PC, Creating & Managing Partision Like NTFS, Fat32, Create & Manage FTP, SMTP, Domain, |
| ► |   | **Hardware:** Basic Troubleshooting PC/laptop, Troubleshooting of Printer Issue. Like SMPS, RAM, SataHDD, Sata­cable, Configure LAN & Local Printer, Scanner, |
| ► |   | **Network**: Installation, Configuration, DNS, File System Management,  |

Process Management, User Management, Network Management, Package Management, FTP, HTTP, Mail Server, Proxy Server, Firewall, NAT, DHCP,

File Access Controls, Troubleshooting, Configure, Manage & Troubleshooting

LAN\WAN\SWITCH\ROUTER, Creating LAN\WAN, VLAN, VPN, DHCP, IPSEC, OSPF, EIGRP, RIP, Proxy, Troubleshooting of OFC, JFC, CAT­5/6 related issue.

► **Communication:** Gujarati, Hindi, and English

# OTHER QUALIFICATION

► I have passed C.I.C Exam from Dr. Babasaheb Ambedkar University with **First Class.** (Same as CCC+)

► I have passed Account (Tally), Ms Office, and From Sardar Patel Education Trust's College ­ Upleta With Good Marks.



# EXPERIENCE SUMMARY

1. Office: :­ Ketan Parmar Tax Consultant Co. ­ Upleta

 Designation: :­ Computer Operator

 Work :­ Computer data entry work & troubleshooting desktop

Issue.

 Duration: :­ 01/06/2001 To 31/07/2002 (13 Month)

1. Office :­ Poonam Cable Network Service ­ Upleta

 Designation :­ Desktop Support Engineer

 Work :­ Mange Hardware & Network work.

 Duration :­ 01/04/2003 To 14/04/2007 (4 Year 14 days)

1. Office :­ District Planning Office, Collector ate,

Rajkot.

 DESIGNATION :­ Desktop Engineer (Network/desktop base)

Work :­ Manage all pcs LAN, and troubleshooting Duration :­ 15/04/2007 to 30/04/2008

4.

##  5. Work­role Company:­Wipro InfoTech

 Ahemdabad Pay­roll :­**DevITPL Ahemdabad**

 DESIGNATION :­Desktop Engineer L1 (Network Support Engineer)

 Site :­GOG (Gujarat State Wide Area Network)

 Location :­All Government Offices of Saurashtra Zone (7­dist & All talukas)

My role: :­As a Network support engineer (Maintain & Troubleshooting Network Like a router (lease line), Switch, Ofc (Trans­receiver), Jfc(ADSL

Modem), Cat­5,6 related Issue. Configure IP, DNS, WINS, Outlook,

Antivirus, Proxy, Video Conferencing, all type of Issue related Gswan

(Gujarat State wide area network) in my area 7 dist and 100+ Talukas. (24\*7 on support)

 Duration :­ 02/05/2008 to 30/11/2010

 Site :­ TATA­AIG LIFE INSURANCE & MAX NEW YORK LIFE INSURANCE

 DESIGNATION :­ Desktop Engineer L1 (Network/Desktop Support)

Location :­ Saurashtra Zone (All Saurashtras TATA­AIG LIFE INSURANCE & MAX NEW YORK LIFE INSURANCE Offices)

My role :­ As a IT engineer my responsibility work on all desktop and network related like configure & Troubleshooting Microsoft OS,

Microsoft Office, Application of Tata­Aig & Max New york, Bigfix,

LAN, WAN, Antivirus, Maintain day­by­day IT Inventory in my area

7 districts Tata­aig & Max New york Offices IT work.

 Duration :­ 01/12/2010 to 31/12/2011(2/5/2008 to 31/12/2011(wp))



 6. **Office:** District Suplly Office (purvatha)

 Designation: System Admin (Govt Of Gujarat Contract base)

 Duration: 01/01/2012 to 30/06/2018

## 7. Company:

Work role Company:­ Sanofi India LTD (Ankleshwar)

 Pay Role :­ Silertouch Technologies LTD (Ahemdabad)

 Designation :­ System Admin

 Duration :­ 02/07/2018 to 30/06/2019

**8. Current Organisation**

**Company:- Capermint Technologies Pvt Ltd.**

**Role:- Network Admin**

**Duration:- 01/07/2019 to Current**

## PERSONAL SKILLS

A highly motivated & result driven professional utilizing enthusiasm, perseverance & strong desire to learn, contribute & make a positive difference to the organization.

### DECLARATION

I confirm that the information provided by me is true to the best of my knowledge and belief.

**Place: Ahmedabad**

**Date : 17/12/2019**

**(Hiren Gopalka)**