HARSHIT MUKESH GOR

17, Thakur Mansion, Thakur Nagar,
Jogeshwari East, Mumbai – 400 060.
Mobile: +91 9920 368 031 Email: harshitgor@gmail.com

CAREER OBJECTIVES:

To become part of a challenging organization that provides opportunities for personal and professional development in the field of Information Technology & Information Systems with active interest in the field of Project Management that involves Technology Management and Planning, Implementation, People Management and Development of Procedures and Processes. To work in a quality organization, which gives me an opportunity to demonstrate my skills & in turn be a source of growth for the organization.

EXECUTIVE SUMMARY:

9+ Years of total IT experience with vast exposure SDLC and Project Management space. Successfully managed multiple projects involving Development and Implementation. I have expertise in Project Management, Business Analysis, Stakeholder Management, Vendor Management, Methods, Processes & Developing Cost Effective Solutions to meet customer / business requirements. I also have good experience with IT Project Management, Planning, Technology & People Management, SDLC, Agile methodologies, .NET, PHP, SQL.

SPECIALTIES:

Requirement Gathering	Business Analysis	IT Project Management
Stakeholder Management	Project Life Cycle	Vendor Management
Process Improvements	Change and Transformation	Team Management

STRENGTHS:

- Adaptability to shifting business needs and priorities in a systematic and effective way.
- Implementation of operational assessments and conducting functional requirements analysis for businesses of all sizes.
- Competent in all phases of the software development life-cycle.
- Proficient in translating business requirements into technical solutions.
- Committed about quality, usability, security and scalability.
- A proficient Team Leader with proven abilities to be a part of the team during the Project Life-cycle and guiding team members.

TECHNICAL SKILLS:

Technologies   : .Net, C#, PHP, C, C++, VB 6, Classic ASP, JavaScript, Jquery, HTML, AJAX, Json,

                    API Integrations (XML, SOAP, Rest), CSS.

Databases   : MSSQL 2000-2014, MySQL, DB2.

PM Tools   : Redmine Project Management, MS Project.

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EDUCATIONAL QUALIFICATION:

- **MBA (Information Management)** from Jamnalal Bajaj Institute of Management Studies, Mumbai with 73.53% Aggregate.
- **B.E. in I.T. (2011)** from University of Mumbai with 65.46% Aggregate.
- **Diploma in Computer Technology (2008)** from Vartak Polytechnic, Vasai with 74.48%.
- **SSC (2005):** 74.13%.

SUMMARY OF EXPERIENCE:

FROM	TO	DESIGNATION	COMPANY	DURATION
March 2019	Current Date	Assistant Manager	Riya Travels and Tours Pvt Ltd.	2 Years
July 2015	February 2019	Sr. Executive – IT & ERP (TL)	VIBGYOR Group of Schools	3 years – 7 months
September 2014	July 2015	Software Engineer	Kuoni Travels Pvt. Ltd.	10 months
April 2012	September 2014	Software Engineer	Thomas Cook India Ltd.	2 years – 5 months

CORE RESPONSIBILITIES AND PROJECTS:

Company : **RIYA TRAVELS AND TOURS PVT LTD**

Designation : Assistant Manager

Service Area : Software Project Management, Business Analysis, Team Management.

Responsibilities:

- Involve in all phases of the project lifecycle (from concept and requirements through launch and support) within an agile development environment.
- Engage with Business teams to understand the project requirements and finalize the scope of the project. Documenting the requirements. Developing BRD and FRD.
- Develop functional logics in a way that helps improvising the existing business processes based on previous experience and research.
- Create a detailed project plan including sequences the activities needed to successfully complete the project.
- Maintaining project schedules, work breakdown structures (WBS), issue/decision logs, meeting summaries and status reports to ensure effective, ongoing communications across all team members.
- Manage a team of 10-12 members. Lead Incident Control Management (ICM) team.
- Ensure a smooth, successful delivery for projects while maintaining quality standards.
- Translating business requirements into technical solutions
- Effective Communication with respective vendors (for outsourced projects) and stakeholders.

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Projects:

- Tour Management System.
- B2B Hotels
- Visa Tracker
- UAE Payment Integration (Abu Dhabi Commercial Bank)
- Airline Debit Memo
- Website: riya.travel
- Content Management System
- Riya Visa Information Services
- Airline Info
- Intranet (Mobile App)
- Riya Holidays (Mobile App)

Company	:	**VIBGYOR GROUP OF SCHOOLS**
Designation	:	Sr. Executive – IT & ERP
Service Area	:	Database Management & Application Development
Technology	:	MSSQL, MySQL, ASP.Net, C#, PHP.

Responsibilities:

- Configure and setup transactional replication and resolve any replication related issues.
- Designing, implementing and automating systems to improve the internal processes.
- Maintaining regular backups, restorations and other maintenance requirements.
- SQL development i.e. TSQL, SPs, Views, Triggers and other BI features within SQL Server. Understanding user requirements and developing business logics so as to implement them in the system.
- Translating business requirements into technical solutions;
- Effective Communication with respective vendors and stakeholders.
- Lead Team of 3 software developers.

Projects:

- Vector – In-house developed CRM.
- CRM – ERP Integration.
- SQL Server Replication, Backup & Restore Automation.
- Automated manually generated reports and providing analysis on the same.
- Developed Student Parent Lifecycle Management in CRM.
- CRM and SAP B1 Integration with API and Web Services.
- Business Analysis for new ERP.

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Company   **:**   **KUONI TRAVELS PVT. LTD.**

Designation   **:**   Software Engineer

Service Area   **:**   Application Design and Development

Technology   **:**   ASP.Net, C#, MSSQL (2000-08), MySQL, JavaScript

Responsibilities:

- Executing the design, development, troubleshooting and debugging of the software.
- Understanding user requirements and mapping them to system requirements and incorporating changes in the project as required.

Projects:
- ANUBHAV – Employee On-Boarding Experience.
- Airlines Inventory Management.
- Franchisee Management System.

Company   **:**   **THOMAS COOK INDIA LTD.**

Designation   **:**   Software Engineer

Service Area   **:**   Application Design and Development

Technology   **:**   ASP.Net, C#, MSSQL (2000-08), MySQL, JavaScript

Responsibilities:

- Executing the design, development, troubleshooting and debugging of the software.
- Understanding user requirements, mapping them to system requirements and incorporating changes in the project as required.

Projects:
- Insurance Policy Tracker.
- Expense Management System.
- DIAL (Delhi International Authority Limited).
- Know Your Potential (Performance Appraisal System).

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PERSONAL DETAILS:

Date of Birth   : 12th January 1990.

Languages Known   : English, Gujarati, Hindi and Marathi.

Nationality   : Indian.

Marital Status   : Married.

I hereby declare that the information furnished above is true to the best of my knowledge and I will be responsible for any discrepancy.

Thanking You,
Harshit M. Gor.