

Nikhil Patel

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Objective:

To learn new technical skills, knowledge and to analyze, organize, and manage challenging projects that promote the growth and development of individual and organization achievement.

Technical Skills:

- Installation, Configuration and Troubleshooting of various O.S.
- Guide to Managing & Maintaining your PC
- Installation Computer Assembling & Disassembling
- Installation, Configuration and Troubleshooting of Citrix (virtual) system
- Managing, installation & troubleshooting of window XP, window 7,2k3 Server,
- Installing and configuring new update & drivers of Software
- In Addition to the other device including installation Printer administrator & Technical documentation
- Basic Work on Protocol: - DNS, DHCP, TCP/IP, and Other Acknowledgement
- Configure LAN Connection and overall infrastructure of LAN setup
- Basic Configure Cisco Router and Switch and other Network Equipment
- Modem Maintain & All Modem Configure
- Assembling, hardware up gradation troubleshooting,
- Windows maintenance, dual booting, upgrade & update the windows
- MS outlook configuration, Outlook backup & restore and troubleshooting
- Disk Management, partitions
- Antivirus update & virus protection
- Scanner configuration & troubleshooting
- Basic Networking, Map drive, Data sharing
- Data Cards configure and troubleshooting
- Remote desktop and Remote assistance
- Wireless Networking, Networking in Domain environment
- Basic Firewall configuration.
- VNC Configuration and team viewer configuration.

- User Profiles Backup and Restore.
- Sharing folder, sharing device & Printer.
- Installation and Troubleshooting of Branded and assembled PC, Laptop and devices (Wi-Fi, Routers, Switches, etc.) Knowledge of CCTV
- MS outlook, lotus domino configuration and troubleshooting
- Cabling, patching, and LAN troubleshooting
- Port configuration in Cisco switch
- Manage Fortigate Wifi router
- Manage Sophos firewall

Work Experience:

1. Currently working as a **Technical Support** at **Wipro Ltd**, In **Torrent Pharma Ltd** site (Since July 2016)
2. Previously worked as a **Computer Hardware Support Engineer** at **Esperic It Solution**, (Year- 2015 to 2016) – 1 year

Project Work:

- Computer Network Establishment Using Multi area OSPF (BSNL)

Education:

- M.Sc.Tech (ITIMS) Department of Computer Science, Ganpat University, Batch 2013-2015
- B.com A.A.P.C.C Gandhinagar, KSV, April 2013

Personal information:

- Date of Birth: 8th May, 1993
- Nationality: Indian
- Gender: Male
- Languages Known: English, Hindi and Gujarati
- Marital Status: Married
- Hobbies: Playing cricket, volleyball

I hereby declare that all the above furnished statement are true and correct to the best of my knowledge.

Thanking You,
Nikhil Patel
Place: Ahmedabad

