**Resume**

**Ravikant Ahir**

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**OBJECTIVE:-**

To work with a growth oriented firm that will allow me to utilise my knowledge for the growth of the company as well as mine in the Computer IT field.

**RESUME SUMMARY:-**

* **10 years of total IT experience.**
* **At present, I am handling 40 scribes live streams in our network for Augmedix Client with HIPAA Compliance Security.**
* **Expertise in Troubleshooting of network and hardware equipment’s and active directory Server**
* **Good experience in Microsoft Server 2008 and 2012 and 2016 standard server Management**
* **Virtualization, VMware, Hyper-V configuration**
* **Network Management and maintenance including setup of equipment’s**
* **Desktop support including Reporting and client support**
* **Ability to work with 24\*7 environment as well as shift**
* **Management of network with secured connectivity including firewall(SonicWall)**

**Cloud knowledge and Experience :- Microsoft office 365 admin, Azure VM, Vnet.**

**EXPERIENCE:-**

* Presently with Contech Outsourcing Pvt. Ltd. (Medical Transcription Company) as a Manager - IT Tech. & Ops. Support and as a Security compliance officer(SCO), ( from Sep’2019 to till date)- ( **Job role:-** Managing active directory, GPO, Hyper V, folder Redirection policy, Backup up policy, VPN tunnel connection, Two Sonicwall firewall with HA mode, Sys-log server, Symantec server manager, Two Rack Server with HA mode for policy backup, Wsus server, Asset manage, Client reporting with ticketing software(jira) priority wise, every six month compliance audit for data security from client side, Cabling connection for rack server- Switches, HA ISP modem, HA firewall,HA Server, wifi, NAS. And live streaming connection. **Microsoft office 365 admin, Azure VM, Vnet.**
* Contech Outsourcing Pvt. Ltd. (Medical Transcription Company) as a Sr. Executive - IT Tech. & Ops. Support (NOV’2012 to till Aug-2019)
* eSense Learning (P) Limited (Software Company- Navneet consultancy ) as a Desktop and Hardware Engineer (1st Oct 2011 to 31st Aug 2012)
* Padmavati Infosys field work as a Desktop and Hardware Engineer for 1 year

**Achievements.**

I was given responsibility for a security compliance audit by my company to get client project continuity approval and I have done it four times successfully.

**TECHNICAL SKILL SET**

**Server Operating systems Knowledge: -**

**Windows 2008 Server, Windows 2012 Server, Window 2016 Server**

Industry Knowledge

* **System Administration**
* **Server Administration**
* **TCP/IP**
* **IT Management**
* **Network Engineering**
* **File Servers**

**HARDWARE PROFICIENCY: -**

* **Setup rack with HA ISP, HA firewall, HA Switch and HA HP rack Server with caballing**
* **Complete system assembling and maintenance including motherboard settings,**
* **Installation of multimedia, hard disk drives modems etc.**
* **Installation of different operating systems, Installation of printers, modems, sound cards, Display cards, Network interface cards**
* **Configure of manageable switches, firewall and HP Rack Server.**

**Network Knowledge**: **-**

* **Installation of Wi- Fi Network.**
* **We have Setup HP Rack server with window server 2016 and Configured GPO and implemented security policy OU basis**
* **We have set up caballing in our network for firewall, ISP modem switches with HA mode.**

**Responsibilities included**

* **Monitoring Live bandwidth latency in our intranet for live Audio & Video Stream.**
* **Managing a well settled secured network with more than 60 computers in-house and remote locations as well.**
* **Providing onsite support to different location client in 24\*7 environments.**
* **Managing SFTP software for Daily operations.**
* **Outlook setup, configuration, backup and management.**
* **Managing Windows 2008 and 2012 and 2016 Standard Server and domain setup.**
* **All software management with server client interface.**
* **Handling and Maintaining Transcription Manager 2.0 (company’s own online software platform)**
* **User Account and Security management.**
* **Data Backup thru backup utility.**
* **Using Online-monitoring software for security and Training purposes.**
* **Using sonic wall firewall for load balancing and security purposes.**
* **Managing 2008 and 2016 server client environment with secure and stable network.**
* **VPN Server administration and management.(SonicWALL firewall)**
* **Sophos cloud antivirus installations and management in a real time environment.**
* **Symantec Endpoint Security Server configuration and management.**
* **WSUS server configuration and patch management in domain network.**

**EDUCATION QUALIFICATION:-**

* Hardware & Networking course from Jetking.
* B.com. from Gujarat University.
* Passed 12th from GHSEB in 2004.
* Passed 10th from GSEB in 2002.
* Passed Cisco certification network associate (CCNA) in 2011

**PERSONAL DETAILS**:-

* **Name** **: -** Ravikant Ahir
* **Dare Of Birth** **: -** 06th Dec 1986
* **Gender**  **: -** Male
* **Marital Status** **: -** Married
* **Hobbies** **: -** Working on computer and internet surfing
* **Strengths** **: -** Hard Working, Quick Learner, Dedicate to work
* **Nationality** **: -** Indian
* **Language Known : -** Hindi, English, Gujarati,
* **Current Salary** **: -** 40000/- CTC

**Place :** Ahmedabad **Date :**