



## *Rana Priyank J*

**Add :** C-155, Suryadarshan  
Town Ship, Manjalpur  
Vadodara.390011

 **Email :** priyank3011@gmail.com  
 **Mobile:** +91- 9725950176

### OBJECTIVE

I want to attain satisfaction both monetarily as well as psychologically by way of application of knowledge Acquired during resume, so that I ensure a settled and stable future for myself. To gain Knowledge and improve with each step that I take in my carrier.

### ACADEMIC PROFILE

Sr No	Course	Board/University	Year Of Passing	Grade
1	MCSA	CMS	2019	A
2	CCNA	BIT	2016	A
3	B.E. I.T	SVIT (GTU)	2016	7.60 (SPI)
4	Diploma I.T	Parul Polytechnic Institute (GTU)	2013	9.42 (SPI)
5	IT & ESM (N.C.V.T)	I.T.I Tarsali.	2009	FIRST
6	Computer Basic	Ideal Educational Institute	2009	FIRST
7	Computer Hardware	Ideal Educational Institute	2009	FIRST
8	“C” Programming	Ideal Educational Institute	2009	FIRST
9	PERSONAL COMPUTER MAINTENANCE	HI-TECH TRAINING SCHEME.I.T.I Tarsali	2009	FIRST
10	BASICS OF COMPUTER NETWORKING	HI-TECH TRAINING SCHEME.I.T.I Tarsali	2009	FIRST
11	S.S.C.	G.S.E.B	2007	SECOND

## SKILL SETS

Operating System	Windows Xp,7,8,8.1,10
Language	C
Package	MS-office.
Technical Skill	Computer Hardware, Software & Networking.

## PERSONAL DETAILS

- Father's Name : Rana Jagdish Bhai v.
- Mother's Name : Rana Geetaben J.
- Brother's Name : Rana Pranav J (Married).
- Date of Birth : 30-11-1991.
- Gender : Male.
- Language Known : Hindi, English, Gujarati.
- Marital Status : Single.
- Hobbies : Music, Sports.

## ACADEMIC PROJECT

**Project Name:** Online Course Portal

**Language of Implementation:** ASP.NET

**Operating System:** Windows 07.

**Description:** An Online Course Portal for a Campus/Organization. This Allows Registered User Of The system to join a course Available in the Site and Access the materials Published For the Course. It's provides a platform to Online Teaching Course.

## Experience

- Previously I am working with L&T Knowledge City (L&T CHIYODA LTD) at Vadodara as a Desktop Support and Network Support Engineer from **01-04-2017 To 30-07-2018**.
- Previously I Am Working with Liva Pharmaceuticals LTD at Jarod, Vadodara As a Desktop and Server Support Engineer From **06-08-2018 To 31-07-2019**.
- Presently I Am Working With L&T Limited at Vadodara As a Desktop and Server Support Engineer From **13-08-2019 To TILL Date**.

## Job Profile:

- Configuration of Desktop PCS, Notebooks, Workstations. And Set up hardware, maintain repair, install and configure software, Check point VPN, GLOBAL PROTECT VPN and drivers, computers operating systems and networks, Install Peripherals as required (i.e., projectors, TVs, monitors, video conferencing equipment, printer scanner).
- Provide support with Printer management and scanning software, Windows host and service file And Registry updating as required.
- Maintain Computer related inventory and co-ordinate with vendor.
- Manage Sapphire Ticketing Tools and Incident Management System (IMS) tools Address user tickets regarding hardware, software and networking.
- Assisting users in the servicing of their device at the user's request. This includes applications and utilities that run on the client's devices.
- Perform Windows and Antivirus patches upgrades to ensure systems remain updated.
- Excellent diagnostic and problem-solving skill Manage Windows Event LOGS, troubleshooting Ethernet/IP networks (LAN/WAN), multitasking skills.

- Provide L1, L2 support, Remote support, coordination with user and Junior Engineer.
- Manage DNS, DHCP, ACTIVE DIRECTORY(AD), Manage Domain User Account & Profile Create, Group Account, OU, Group Policy, Software Deployment, HYPER-V, SOPHOS FIREWALL.
- Familiarity of PC Imaging software and process Threw WDS, And WSUS SERVER.
- Provide Remote support to different Users. Create and manage new users, etc. and Resolve Related Problems.
- Internet Access for The LAN through Proxy & Firewall Setting.
- Responsible for all internet related security.
- Configure IBM Lotus, office 365 Mail and Router & Switches.
- Windows Server Support in Backup and Restore Data.
- Windows and IOS Application Configuration Like IN-TUNE company portal, PING-ID, BOX APPLICATION (CLOUD).
- Configure, install and maintain ACCESS CONTROL SYSTEM.
- WEB-EX Support threw to user or Software Vendor.

**With Warm Regards,  
PRIYANK RANA**