

# KETAN CHHANTBAR

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PG Home, Near Visvakarma Temple,  
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## OBJECTIVE

I am an Experienced Network Operation Center Engineer working in the IT and VoIP industry, seeking employment with fast growing startups, I bring more than ten year's experience in IT.

## EXPERIENCE

April 2020 - Current	<b>Astral Knowledge Services PVT. LTD.</b> Network Operation Center Engineer Here I'm working on Server, switch, VOIP switch Media core switch, Sippy switch Configuration, IP Trace, Connectivity and Configuration, Routing, Trunk/Gateway Creation and Configuration. AWS Cloud, DevOps, Customer support domestic and international via email and online chat and resolve issues, SMS, A2P, P2P Etc.
May 2018 - February 2020	<b>Unilink Mobility Private Limited.</b> Network Operation Center Engineer Here I'm working on Server, switch, VOIP switch Media core switch, Sippy switch Configuration, IP Trace, Connectivity and Configuration, Routing, Trunk/Gateway Creation and Configuration. AWS Cloud and DevOps, Customer support domestic and international via email and online chat and resolve issues etc.
August 2017 - April 2018	<b>Axistel.FZE</b> Network Operation Center Engineer Here I'm working on Server, switch, VOIP switch configuration, IP Configuration, Routing, trunk/gateway creation and configuration. AWS Cloud And DevOps, Customer support via email and online chat and resolve issues.
November 2011 - July 2017	<b>Allianz Telecom</b> Network Operation Center Engineer Here I'm working on Server, switch, VOIP switch VOS Server configuration, IP Configuration, Routing, trunk/gateway creation and configuration. Customer support via email, remote and online chat and resolve issues like voice issues, call not connected etc.
October 2010 - November 2011	<b>You Broadband Cable India Pvt.Ltd.</b> Technical Support Engineer / L2 Engineer Here I'm working as a field Engineer to resolve customer complaints internet not working, slow speed issue, New connections installation etc.
April 2009 - September 2010	<b>System Solution.</b> Technical Support Engineer Here I'm working as Technical Support Engineer, Assemble new System, formatting, Service provide to customers etc.

## EDUCATION

	<b>Simplilearn Education</b> AWS & DevOps A
2010	<b>Phoniex Education</b> Hardware & Network Engineer, MCSE, CCNA, LINUX A+
2008	<b>KSKV University</b> Bachelor of Arts 50%
2005	<b>Shree Dumra Govt. High School</b> H.S.C 49%

## SKILLS

- Hardware & Network : Assemble new System, Os installation and formatting , Planned, implemented, maintain, and troubleshot network etc.
- Microsoft Server : Configuration ads, dns, dhcp, vpn, ftp, iis, dfs, lan, wan, disk quota, group policy, map network drive, trust relation, soft deployment, web printers, Server 2003, 2008, linux server, domain client environment and create additional domain, Exchange Server, Mail Server, Outlook, Raid 0, 1, and 5 configuration etc.
- CCNA : Configuration routing protocol RIP, RIP1, RIP2, IGRP, EIGRP, OSPF, ISDN, Frame Really, PAP, VALN, and VTP, Static and Dynamic Routing, configuration Router and switch,
- Linux Server : Installing and configuration Linux Server, RPM, DNS, FTP, APPACHE, NFS, DHCP, SAMBA SERVER, Using Command Create new directory and user, shell scripting etc.
- VoIP & SMS : Configuration VoIP switch, create account, trunk customer and vendor, testing route and do routing, Pacp trace, wire shark A2P, P2P etc.
- AWS : IAM, VPC, CLOUD COMPUTING, EC2, AMI, EBS, LOAD BALANCING, AUTO SCALING, S3 BUCKETS, ROUTE 53,DB DAYNAMO, SQS,CLOUD WATCH, CLOUD FORMATION, RDS,DMS, ELASTIC LOAD BALANCING
- DevOps : Github, maven,Jenkins, puppet, ansible, docker, nagios,sonarqube, master slave, build pipeline, kubernetes
- Ketan Chhantbar