**Gopal Rathore**

pashupati nath road maina mantion Mandsaur (M.P) **Mobile: +91-9039169204**

**MailID : gopalr428@gmail.com**

SUMMARY

* Having Two year Experience in Different organizations.
* Having the Experience in Configuring Router (Cisco Router).
* Having the Experience in Configuring the LAN Switch and Router.
* Having good knowledge Installation & Cabling.

CARRER OBJECTIVE

To play a responsible and challenging role in the projects undertaken by the organization and to utilize my creative and logical skills to serve the goals of the organization.

EDUCATIONAL QUALIFICATION

|  |  |  |  |
| --- | --- | --- | --- |
| Degree | School / College | Pass out | Grade |
| B.C.A | P.G College vikram University Mandsaur M.P | Pass out 2019 | **A+** |
| XII (M.P.C.) | Shree Nath bal vinay Mandir (Indore) | Mar, 2015 | **A+** |
| X | Divine High  English Medium School, Ujjain. | Mar, 2013 | **A+** |

**PROFESSIONAL EXPERIENCE**

**1 Year Experience in Teleperformance as Technical support executive:**

Working as Technical support executive in Teleperformance, from Feb 2018 to Feb 2019 Date.

**Project Details :**

Name : Teleperformance (MNC) Indore M.P

Role : Technical support executive

Client : Xiaomi

Location : Indore (M.P)

**Roles and Responsibilities :**

* Taking call,s of customers to solved query,s And Mail Escalation,s
* Maintain customer record and data
* Provide accurate information about network disputes

**1 Year of Work Experience in ISHAN INFOTECH PVT LTD :**

Working as Field Support Engineer in ISHAN INFOTECH PVT LTD , from 1st Dec 2019 to 1 sep 2021

**Project Details :**

Name : ISHAN INFOTECH PVT LTD

Role : Field Support Engineer

Client : ISHAN INFOTECH PVT LTD

Location : indore (M.P)

**Roles and Responsibilities :**

* Configure New Devices, installing
* Resolved complain on Time

**PERSONAL DETAILS**

NAME : Gopal Rathore

FATHER’S NAME : MR. Raju Rathore

DATE OF BIRTH : 28th Mar 1996

SEX : Male

MARITAL STATUS : Single

LANGUAGES KNOWN : English and Hindi

NATIONALITY : Indian

**DECLARATION**

I am confident that I shall strive and succeed in the position

applied to the satisfaction of my superiors and justice the assignment entrusted on me.The information furnished above is true to the best of my knowledge.

Date: Place: **Gopal Rathore**