



NUPOOR MITTAL

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PROFESSIONAL SUMMARY

Having 2 years of Experience in Cloud (AWS) and private cloud operations **Cloud Support** Infrastructure with Cloud Computing. Basics of AWS, Various Services of Azure. Currently working on Technologies like **EC2,IAM,Jenkins** and many others.

Technical Skills & Work Experience:

2019 Capri Technosys (AWS Cloud Support) Till Date:

- Core Understanding of **Amazon Web Services(AWS)** along with EC2,S3,IAM,VPC etc.
- Working with Containers like Ec2 and Linux Images.
- CI/CD Pipelines using Jenkins.
- Monitoring and Analyzing the Application Logs with Loggly.
- Client support on website management and resolving common website issues.
- Core Understanding of **Azure** with Services like Azure Active Directory, App Services.
- Knowledge of Azure SQL and Azure Storage.
- Configure Logs/Errors Monitoring with Cloud watch Agent.
- Installation and configurations of different flavors of OS on dedicated Servers.
- Ability to quickly establish good working relationships with clients.
- Diagnosing and troubleshooting technical problems.
- Working on tickets and Escalation it to Engineering after troubleshooting.
- Provide fast value-add responses to inbound tickets from customers.
- Working with user data scripts for package Installations
- Automation Infrastructure using Jenkins on AWS

Certifications:

- AWS Certified Solution Architect Associate.
 - Microsoft Azure fundamentals (Udemy).
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Academic Details:

- **Master of Computer Application (MCA)** **2017-2019**
G.L.S University Ahmedabad,Gujarat
 - **Bachelor of Computer Application (BCA)** **2014-2017**
Som-Lalit Institute of Computer Application Ahmedabad,Gujarat
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Personal Profiles:

Date of Birth: 29th June 1996

Gender: Female

Nationality: Indian

Language Known: English,Hindi,Gujarati

Declaration:

I hereby declare that all the above information are true to best of my knowledge.

Nupoor Mittal