**Babita Patel +91-9039574094, +91-7067080872 | babita04patel@gmail.com**

D-501, Kasturi Complex, Judges Bungalow Road, Bodakdev, Ahmedabad - 380054

# Personal Overview

* Experience of 5+ years in the field of Software Quality Assurance
* Good understanding of Agile methodology
* In depth knowledge of Manual software testing methodologies, functional and regression testing
* Experience in handling US and HK clients
* Supportive and enthusiastic team player and ability to work under pressure
* Quick learner with excellent analytical, logical and communication skills
* Capable of delivering the best both as an Individual as well as a Team Player

# Objective

Experience in QA manual testing with extensive knowledge of software testing, testing life cycle and development life cycle. Seeking a responsible position as an agile tester in a renowned and fast paced working environment.

# Technical Expertise

**TESTINGSKILLS**

* Manual Testing **|** UAT Testing **|** Web Based Testing

# DATABASE

* Microsoft SQL Server

**SOFTWARE/OPERATING SYSTEMS**

* Microsoft Windows 98/XP/7/8/10 **|** Ubuntu

**TEST/DEFECT MANAGEMENT TOOLS**

* Jira **|** Redmine

**DOMAIN**

* E-Commerce **|** Logistics

# Software Testing (Academic and Work Experiences)

* Excellent knowledge of Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC)
* Black box testing
* Smoke testing on critical features of an application
* Expertise in Understanding and Analyzing Test Requirements, tracking changes and maintenance of test requirements
* Functional testing on each and every functionality of an application
* Integration testing based on business scenarios

* System testing, Ad-hoc Testing, Exploratory Testing
* Regression testing after fixing bugs and verify that the fixes didn't create problems elsewhere
* Compatibility testing for different platform specifications
* Usability testing whether application is user friendly or not
* Globalization testing for an application in different languages and different format specifications
* Excellent in Test Execution Process, Defect Life Cycle
* Detecting bugs & classifying them based on Severity & Priority
* Bug tracking in Redmine, JIRA
* Involvement in Test estimations and Test strategy implementation
* Experience in coordinating in onsite – offsite structured team

# Professional Experience

**Priya Softweb Solutions Pvt. Ltd. | Ahmedabad Mar2019 - Till Date**

**Position:** SeniorQuality Analyst

**Project:** ATunes (IoTConnect)

**Responsibilities:**

* Requirement analysis in co-ordination with development team
* Analyze user story, prepare, execute and review test-cases
* Bug reporting and tracking
* Functional testing, Integration testing, Retesting, Regression testing, Application GUI testing, Exploratory testing and UAT testing
* Using JIRA to report and track issues
* Generate change requests and post suggestions related to product under test
* Cross browser and responsive Testing
* Individual ownership of a portal
* Following Agile methodology (Scrum)
* Attend daily Standup meetings with internal team
* Sending status report to Reporting Manager and Client

# Intech Creative Service Pvt. Ltd. | Gandhinagar Nov2015 - Feb2019

# Position: QA/Support Engineer

# Project 1: ZODIAC (Terminal Operating System)

**Client:** DPWorld, Dubai

# Duration: Nov2015 - Oct2017

# Designation: QA/Support Engineer

# Team Size: 12 members

**Responsibilities:**

* Direct interaction with clients/customers from multiple countries to support new and existing products
* Provide solution support across customer production
* Verify the issue, document the steps to reproduce, validate the fix and apply the changes to the production environment
* Understand user requirement, create change requirement document, discuss with development team, help in verifying developed module to development team for further deployment to UAT & PROD
* Documentation and other supporting administrative process handling
* Documentation and other supporting administrative process handling
* Understanding of SDLC, STLC and Bug life cycle
* Analyzing requirement, writing test case, execution of test case, report bug
* Regression testing, Acceptance testing, UI testing, User acceptance testing and Functional testing
* Worked in modules like vessel configuration, terminal configuration, OPS, sparcs, container admin etc.

**Project 2:** iProMon (Productivity Monitoring System)

**Client:** L&T, Baroda

**Duration:** Nov2017 - Jun2018

**Designation:** QA Engineer

**Team Size:** 4-5 members

**Responsibilities:**

* Analyze User story and prepare testcase
* Reviewing requirements and design documents to ensure testability
* Interact with developers and business analysts to perform various types of testing
* Give support to client whenever required
* Perform functional, UI and full regression testing
* Defect reporting, defect tracking and defect reproducing using Redmine defect tracking system
* Demo to end users before implementation
* Executed test cases and reported bugs with their severity
* Trouble shooting all type of user problems during implementation

**Project 3:** SmartGuru (Education Portal)

**Duration:** Jul2018 - Feb2019

**Designation:** QA Engineer

**Team Size:** 6-7 members

**Responsibilities:**

* Analyze User story and prepare testcase
* Perform functional and full regression testing
* Using Redmine to report and track issues
* Review test cases
* Follow Agile methodology
* Cross browser and responsive testing

**Pixelrule | Bhopal Jan2015 - Jul2015**

**Position:** Customer Service Associate

**Responsibilities:**

* Direct interaction with customers/users related to their complaints
* Provided support to the users via mail

**First Source Solutions Ltd. | Bhopal Aug2012 - Oct2014**

**Position:** Customer Service Associate

**Responsibilities:**

* Direct interaction with customers/users related to their queries and complaints
* Provide support to the customers for technical issues over phone call
* Used tools like ICRM, OSS, Iportal for supporting the customers

**Education**

# B.E. (Computer Science & Engineering) |2011|RGPV UNIVERSITY, Bhopal (M.P.)

Division - 1st Class (75.0%)

# 12th (M.P. BOARD) |2007|Bhopal (M.P.)

Division - 1st Class (84.0%)

# 10th (M.P. BOARD) |2005|Bhopal (M.P.)

Division - 1st Class (86.0%)

**Personal Details**

**DOB** 03/March/1990  
**Interest** Reading Novels/Traveling