

# MIHIR PANCHAL

## **GET IN CONTACT**

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## **PERSONAL PROFILE**

A fresh graduate with hands-on experience in L1 tier of testing, network operations and services as an intern plus diagnosing faults and failures to relevant services.

## AREAS OF EXPERTISE

- Hands-on Putty experience
- Implementing VPNs
- Configuration of HTTP, DNS, FTP and SMTP Servers
- Working knowledge of C, C++, and C#
- XML, JSON, HTML, CSS, SQL
- Technical writing and reporting

## OTHER SKILLS

- The ability to analyze complex technical information
- Proficient in MS Office, Workspace
- Detail oriented
- · Excellent problem solver
- Fluent English (<u>C1 Level</u>)
- Intermediate Polish (A2 Level)
- System Operation in AWS Certificate
- Advanced Architecting in AWS Certificate

## **PROJECTS AND WORK**

- Implementing Site-to-Site IPsec VPNs with CLI and Configure a Crypto Map
- Made a Prototype of parking assistant using ultrasonic sensor HC-SR04 and Movement PIR HC-SR501.
- Implementation of Coded Lock using matrix keyboard to Arduino.
- Prepared NAO Robots to play football which focuses on Cognitive Science robotics, that is on the robot software, especially on improving the "Logic" of the game.

## INTERN AS SUPPORT ANALYST

Predica Consulting Services - Warsaw, Poland | 2020

- Coordinating received reports (forwarding to subsequent support lines and monitoring user reports)
- Customer support and help in solving basic IT problems (first line of support)

## **EDUCATION HISTORY**

#### **VISTULA UNIVERSITY**

Bachelor of Computer Science, 2021, Warsaw, Poland

- Majors in I.T. Networking and Security
- · Member, Cultural Fest Designing Team
- Member, Video Game Society
- · Member, Student IT Helpdesk

## **NIRMAN HIGH SCHOOL**

High School, 2014, Gujarat, India

- Majors: Mathematics, Physics, and Computer
- · Student Council Member
- Member of the C# camp
- · Captain of the football team