

Samik Kaushikbhai Dave

Date of birth: 20 June 1984

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Profile

Objective I am seeking a position within the Information Technology department.

To hone my existing skills and overall knowledge, in the best possible way in the work field making synchronization of technical knowledge and performance ability and achieve both personal and organizational goals.

Key Skills

Proficient or familiar with a vast array of programming languages, concepts and technologies, including:

- IT Management,
- Vendor Management,
- IT Audit & Licensing Management
- Server Administrator
- Network Operating Center Management,
- VoIP Support Solutions
- IT Infrastructure Service Support
- Asset Management
- Virtualization Management
- Audio/Video Conference System,
- Microsoft Licensing Management
- IT Internal Audit
- ERP IT, ERP Coordinator

PROFESSIOINAL CERTIFICTION

- ⇒ RHCE 5 Participated Certificate.
- ⇒ Microsoft Certificate Professional (MCP).

Education

QUALIFICATION	SCHOOL /COLLEGE	UNIVERSITY/ BOARD	YEAR	SCORE
MSC.IT (Master of Science Computer & Information Technology (Distance Education)	Anand Commerce College Computer Center	Sikkim Manipal University	June -2013	55%
B.com (Bachelor of Commerce)	Anand Commerce College	Sardar Patel University	April -2004	52 %
Diploma Computer Hardware & Networking	Mica Institute	Mica Institute	April-2004	69%
H.S.C	D.N High School	G.S.E. B	March-2001	69.50%
S.S.C	D.N High School	G.S.E. B	March-1999	63.43%

Work Experience

DEVX Accelerator LLP

JOB ROLE: Network Administrator

From: Jan-2020 to June 2020 (Covid-19 Relive)

After Relieving this job, I have started my own business of hardware & Networking in Anand and the surrounding area of dist. Anand, Nadiad, Baroda.) [Freelancer Work]

- Install Network Printer and Wireless devices.
- Managing of all the office IT records as Hard copy/Soft copy.
- Telephonic support to remote location Users/Engineers.
- Troubleshoot problems reported by users.
- Monitored daily antivirus status, shared storage space & network Activity, Adjusting network equipment and setting as needed.
- Recommended hardware and Software solutions for short and long range goals. Researched options available and implemented
- Support and maintained LAN/WAN and related equipment.
- Diagnosed and resolved all network related issues.
- Evaluated, recommended and installed computers, network hardware, peripheral equipment and software.

Skaps Industries India Pvt Ltd

JOB ROLE:Jr. Executive-IT Analyst

From: May-2019 to Dec 2019

- Maintain integrity of the network, server deployment, and security.
- Monitor networks to ensure security and availability to specific users.
- Troubleshoot problems reported by users.
- Create a backup and recovery policy.
- Other OS MAC, Linux, Win 10, Win-7, Win-8 or Other Software / Apps.
- IBM DB2 Database Management, & SQL Query, IBM I –Net Design Software install & Updated Patch.
- Management and Configuration of Active Directory, File & Print Server, DNS Server, DHCP Server, VPN server, VM ware, Hyper-V, SQL Server, Clustering, IIS & WSUS server.
- Also, handling Cyberoam Firewall. Created user , web filter policy,

Odysseus Solutions Pvt Ltd

[is a Miami U.S based Travel Technology Company providing the most comprehensive and innovative online booking solutions.]

JOB ROLE:Jr. System Administrator

From: Sept-2016 to April-2019

- Administrator servers, desktop computers, printers, routers, switches, firewalls, phones, M 365, personal digital assistants, smartphones, software deployment, security updates and patches.
- Maintain network servers such as file servers, VPN gateways, intrusion detection systems.
- Manage **Seqrite Endpoint Security** Antivirus.
- Assign configuration of authentication and authorization of directory services.
- Perform network address assignment.
- Design and deploy networks.
- Maintain integrity of the network, server deployment, and security.
- Monitor networks to ensure security and availability to specific users.
- Troubleshoot problems reported by users.
- Create a backup and recovery policy.
- Also, handling Cyberoam Firewall for N/W Bandwidth, Web filter, Application Filter, SSL & L2TP site to site VPN, DHCP, Virtual hosts, email anti protection. Flooding Traffic discovery.
- For asset management using Spice works & Nagios core for Network monitoring tool. & also used VoIP for Vonage VoIP with Digium System.
- Manage **Cyberoam Firewall** Setup security policies for users. A sysadmin must have a strong grasp of computer security (e.g. firewalls and intrusion detection systems)
- Management and Configuration of Active Directory, File & Print Server, DNS Server, DHCP

Server, VPN server, VM ware, Hyper-V, SQL Server, Clustering, IIS & WSUS server.

- Managing CCTV Camera.
- Other OS MAC, Linux, Win 10, Win-7, Win-8, Win-95/98 or Other Software / Apps.

HCL Services Ltd(November 2013 to April 2014) (Project End)

(After Relieving this job, I have started my own business of hardware & Networking in Anand and the surrounding area of dist. Anand.)

Job Role : Associate Engineer

Sun Pharma Ltd – Baroda

- Supporting 1200+ Employee (SUN PHARMA ADVANCE RECHERCH CENTRE LTD-SPARC - BARODA) related to several things such as new Desktop, Laptop installation and Configuration with Window XP / 7, Linux, re-image, Setup Networking, Installation, configure Application like Firefox, Lotus Note, Thunderbird, Outlook etc. Of their present computer.
- My profile includes working for computer, Laptop set up, Setup Network requests (LAN), Wi-Fi,
- Knowledge of remote desktop connections, peer to peer file sharing and other applications associated with remote IT assistance
- Ability to handle different clients and different systems simultaneously.
- Resolve the functional and technical errors, provide update patches to the clients on P2P application, establish remote desktop connection to install and update business Applications.
- Identified the root cause of repetitive technical errors and resolved all errors effectively.

Team computer Pvt Ltd(July 2012 to October 2013)

Pc Solution Pvt Ltd(FEB 2011 to June 2012) (Project End)

Job Role : Technical Support Engineer

Air Liquide India Holding Pvt Ltd - Baroda (West Zone)

- Outlook Mail Configure & troubleshooting.
- Problem related to disk quota & compacting Disk Quota
- Maintain connection document
- Dealing with Remote Installation Server (RIS)
- Managing EPBX – Providing solution Internal & External lines services
- Providing Support to Notebooks and Network related problems.
- Install Network Printer and Wireless devices.
- Managing of all the office IT records as Hard copy/Soft copy.
- Telephonic support to remote location Users/Engineers.
- Maintained and supported approximately 100 desktops running Windows/XP/7.
- Responsible for creating and maintaining user accounts, troubleshooting hardware and software issues, and supporting end users.

WIPRO INFOTECH(Oct 2008 to Jan 2011)

Franchise: DEV INFORMATION TECHNOLOGY PVT LTD.

Job Role : Desktop L1 Support Engineer (System Engineer)

Customer Name

(A) ADANI POWER LTD AHMEDABAD

- Installing Operating Systems and application software on Windows, deployment of servers, network and monitoring of the same.
Implementing software rollouts and OS deployments/upgrades, etc.
- Provide VIP support to Senior Users (CEO, CFO, MD, Executive)
- User support of Pc/laptop, Network, Operating System, Software & Hardware, related Problems.
- Provided Outlook setup, Lotus, Portal, SAP & software support at client level.
- Look after the VC Connectivity, IP Phone.

(B) ITC WELCOM HOTEL - Baroda

- Installing Operating Systems and application software on Windows, deployment of servers, network and monitoring of the same.
Implementing software rollouts and OS deployments/upgrades, etc.
- Handling Good knowledge and understanding of the network infrastructure and protocols such as TCP/IP, HTTP, etc.
- Handling Systems and Network Management, networking technology and Windows.
Extending high-end technical support on Microsoft Windows.
- Installing and configure network printer, fax machine, Phones and other hardware devices.
- Providing training support to internal users and ensure satisfactory resolution of their queries.
- Maintaining updated documentation for current hardware and software configurations, and for proposed future installations & modifications to the current environment.

(C) Max New York Life - Baroda

- Looking Max New York Life Ajwa & Makarpura Branch Independently.
- To Maintain ADC Server & IBM Lotus Notes Mail server.
- Update Symantec antivirus client.
- Looking Desktop, Laptop, Network Printer and scanner.
- Responsible for user's ID in AD, Lotus mail & other application ID Creation, Transfer & Removal.
- Take Daily Basis Data & Mail backup on Tap Cartridge.
- Provide My Flow, My Money, CSMS & Cafe Hr. application support and troubleshooting.
- Provide Technical support for Live Web cast.
- Lotus Mail id configuration, Replication and archival activities

CMS COMPUTER LTD(FEB 2007 to Sept 2008)

Job Role: Customer Support Engineer

The New India Assurance Co. Ltd – Surat (18 Branch)

- Installation, configuration & troubleshooting of Operating Systems like Windows 98/2000/XP/NT/2003.
- Linux (Installation, Configuration, Networking, Services.
- Troubleshooting and Repairs of Printers like DMP, Desk Jet and LaserJet.
- Maintaining LAN connectivity.
- Supporting Network related problems.
- Telephonic support to remote location Users/Engineers.
- Supporting HP, Compaq, Acer, Wipro and HCL Server related Problems.
- Installation Assembling, Disassembling, Hardware Implementation.
- Software updates and Anti-virus updates.
- Desktop related & Internet troubleshooting.
- Configure Outlook Express & Proxy Servers

SUPER COMPUTER SERVICE - ANAND (MARCH 2005 to NOV 2006)

Job Role : FMS Engineer –

- Installation, configuration & troubleshooting of Operating Systems like Windows 98/2000/XP/NT/2000/2003.
- Troubleshooting and Repairs of Printers like DMP, Desk Jet and LaserJet.
- Maintaining LAN connectivity.
- Supporting Network related problems.
- Assembling of new PCs and Configuration & installation internal and external modems and LAN cards for Internet.

Declaration

I hereby affirm that the information furnished above is accurate and true to the best of my knowledge.

Samik Dave