



#### OBJECTIVE:

- Enhance my knowledge and contribute towards organization's growth by committed and high quality work as a Network Engineer/System Admin/Technical Support Engineer/Network Admin/Devops Engineer Entry level.

#### CAREER SUMMARY:

- Most recent experience involved in Network or Server support to achieve company objectives.
- System Administrator with 2+ Years of experience and Server Infrastructure/Data Centers operations management.

#### EDUCATION:

- Bachelor's of Commerce, MS University, Vadodara, Gujarat, March-2008.
- Master of Computer Application, Gujarat University, Ahmedabad, Gujarat University, July-2011.

#### TRAINING:

- PHP Software programming, Peers Technology Private Limited, Hyderabad. Sept 2011 – Dec 2011.
- Attend full time Training for Switching my career in to Networking: Sept-2018 to May-2019
- Completed CCNA and CCNP Full time Training...
- Vivekananda IT Institute... Vadodara, Gujarat
- Corporate Training: AZ-104 – (Besant Technologies), AWS Solution Associate – (Mercury Solution), VMware 6.7 – (VcloudXpert), RHEL/RHCSA 8, Ansible – (IPSR Solution Private Limited), AWS Devops, Unix – (Intellipaat), F5-BIG-IP LTM and Firewall: Checkpoint R80.10 – (I-Medita), Hadoop Admin (Intellipaat)

#### PROFESSIONAL EXPERIENCE:

- **Company:** Fusion Factor Corporation **May-19 to till date**
- **-Location:** Vadodara, Gujarat, IN
- **Position:** Windows Administrator/System Engineer
- **Responsibilities:**
- Deep experience of Networking Infrastructure
- Deep and Broad networking knowledge
- Generate report and review the same with L1/L2 teams, Provide audit support
- Own Root Cause Analysis and Problem Management for corporate Identity Management environment
- Work on service requests of one or more types performed by the team
- Manages work load to complete requests by the due date
- Performs regular system maintenance, hardware and software upgrades,

- Establish/manage remote access for users through RDP connections
- Intermediate working experience in Hyper-V
- Hands on experience on Exchange 2010, 2016.
- Hands on experience on Office 365(ATP), AD(Active Directory)
- Always prepared SOP or document for important troubleshooting request.
- Exposure in Back up and Disaster Recovery – Datto and Acronis, Veeam
- Working experience in Anti Virus/End point Protection. E,g Malwarebytes, ESET, Sophos.
- Good working exposure in Macbook or Mac OS, Sharepoint, OneDrive.
- Strong experience of Remote server administration
- Strong experience of installing, configuring, tuning, maintaining and monitoring Windows Server 2012/2016/2019 Enterprise server
- Intermediate working experience in firewall Fortigate/Fortinet 100D/60D, Sophos XG 135/210, Sonicwall 300/400.
- Intermediate working experience in VMware 6.7 vSphere (ESXi and vCenter)
- Intermediate working experience in HP ILO as well as Dell IDRC
- RMM Tool used: Connectwise Automate(Labtech), Ticketing tool: Connectwise

#### KNOWLEDGE/SKILLS:

- Understanding of networking protocols – DNS,DHCP,HTTP(S), WSUS, WINS, SSH,FTP,SMTP,TCP-IP,ADFS,AD Trust, DFS,RDS,MDT, AD RMS, SAML,LDAP, Workgroup, Domain, AD Replication.
- Basic experience of Windows PowerShell scripting.
- Very good knowledge of Windows 2008/2012/2016/2019, GPO
- Awareness about JAMF, OKTA service.
- Familiar how EDR technology work.
- Familiar with Microsoft Intune MDM as well as aware how it works in Office 365.
- Intermediate exposure of IIS
- Knowledge about Linux – RHCSA/RHEL8
- Ability to translate technical issues into understandable business language for end users.
- Understanding of SAN and NAS.
- Knowledge about Azure ADDS, AAD.
- Knowledge of Azure WVD
- Understanding of MSSQL Server – SQL Queries
- Understanding of AWS Devops – (CI/CD Jenkins, Route 53, EC2, Cloud watch, RDS, ELB, EBS, AMI,S3,IAM, Auto scaling, Lambda, Terraform, SVN, Cloud Trail, Cloud Front, Cloud Formation, SNS, SQS, SES, Grafana, MS Build, Microservices, Maven, LAMP, Chef, Kibana, ELK, Prometheus, Bamboo, Bitbucket, Nexus, Git,Github, PostgreSQL, HAProxy)
- Azure – 104
- Knowledge how to install or set up – Puppet, JFrog on EC2 instance.
- Knowledge how to install, Configure or deploy Kubernetes, Docker as well as Backup and Restore.
- Exposure in CentOS
- Knowledge of Wireshark and Putty.

- Understanding about how to install Nginx server on EC2 instance.
- Understanding about how to install Sonarqube on CentOS instance.
- Understanding about how Nutanix Server work.
- Basic knowledge – Jira, Confluence.
- Know how to install Splunk on windows as well as on AWS through EC2 Linux server.
- Understanding of SCCM patch monitoring as well as Installation.
- Awareness how to install SCVMM.
- Know how to install SCOM.
- Initial configuration knowledge about CISCO – ASA Firewall using ASDM.
- Knowledge about Checkpoint R80.10 firewall: Install, Deploy and configuration.
- Knowledge about F5-BIG-IP LTM – Install, Deploy and configuration.
- Knowledge about how to install and configure Oracle WebLogic Server.
- Knowledge about how to install and configure IBM WebSphere application server.
- Basic knowledge about Solaris and HP-UX commands.
- Have idea about how to install Ansible on AWS EC2 instance.
- Awareness how to Install and Enable Linux(Ubuntu) subsystem on Windows Server.
- Knowledge about KVM, LVM, Zimbra, WHM in Linux CentOS.
- Knowledge about how to install, configure Apache as well as Tomcat server on Linux(Ubuntu server) on AWS EC2 instance.
- Awareness how to install Zabbix as well as Nagios server on AWS EC2 Ubuntu.
- Knowledge how to install and configure Cacti on Ubuntu server
- Having idea how to install MS Build, Grafana, Microservices on Ubuntu server in AWS
- Knowledge how to install or create FTP and NFS on AWS EC2.
- Having idea how to install SVN server on AWS Ubuntu instance.
- Knowledge – ITIL Foundation.
- Knowledge about Hyper-V storage migration, AD migration, Data Migration, Role Migration.
- Basic initial level conceptual knowledge of VDI and VSI, VROPs in VMware.
- Understanding of Hadoop technologies or services like HDFS, MapReduce, YARN, HBase, Hive, ZooKeeper and Spark, Oozie, SQOOP, Pig, Cloudera Manager, Flume/Kafka, MRv1/MRv2
- Familiar how to install and configure MongoDB in AWS EC2 instance.
- Familiar how to install and set up Postgre as well as Node.JS in AWS EC2 instance.
- Familiar how to migrate On premise VM to AWS platform using SMS service.
- Basic awareness of Python.
- Awareness how REST API build or create on AWS platform using Lambda function.
- Exposure in Windows 7, 10

#### PAST EXPERIENCE:

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|--------------------|---|------------------------|
| • <b>Company:</b>  | Softsages/Rajnap Technosoft               |                        |
| • <b>Location:</b> | Vadodara, Gujarat, IN                     | April-2018 to Aug-2018 |
| • <b>Position:</b> | Sr.Technical Recruiter – [US Recruitment] |                        |

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• Client list:	Implementing Partners - Synchrony Financial, Judge Group, NIIT, Kforce
• Company:	Redolent Inc April 2017 to Nov 2017
• Location:	Ahmedabad, Gujarat, IN
• Position:	Technical Recruiter – [US Recruitment]
• Clients list:	Walmart, TIVO
• Company:	Nisum Technologies July 2015 to Dec 2016
• Location:	Gujarat, Vadodara, IN
• Position:	Technical Recruiter - [US Recruitment]
• Client list:	Intel.
• Company:	Apidel Technologies.
• Location:	Gujarat, Vadodara, IN Nov 2014 to June 2015
• Position:	Technical Recruiter - [US Recruitment]
• Client List:	Implementing Partner - 3i-Infotech for Cognizant,Capgemini.
• Direct Client:	Manpower
• Company:	Collabera Technology Pvt. Ltd, Gujarat, Vadodara, IN. Jan 2013 to Sept 2014
• Position:	Technical Recruiter - [India/US Recruitment].
• Domestic Clients:	XL Health,Hitachi,Siemens, IBM, Accenture etc.
• US Clients:	Amazon,Microsoft,Starbucks etc.
• Current Location:	Vadodara, Gujarat
• Willing to relocate.	