### HARIKISHN HADAP

#### **IT MANGER**

20 GOKUL RESIDENCY, OPP.URAM JIVAN SOC, NR. RANCHHOD NAGAR, VATVA-VINZOL RD, VATVA, AHMEDABAD. 382445

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#### **EDUCATION**

• CCNA (Cisco Certified Network Associate)

(By TCS ION A unit of TATA Consultancy Services Ahmedabad, 2018)

Bachelor of Arts

(By S.P.M Arts College Maharashtra, 2012)

• Diploma in Computer Hardware and Networking

(By ITI College Shirpura Maharashtra, 2010)

• Board of Senior Secondary Education

(By S.P.M Arts College Maharashtra, 2009)

• Board of Secondary Education (By P.B.M Higher Maharashtra, 2007)

### **RELEVANT SKILLS**

- Server rack dressing
- infrastructure
- Customer Requirements
- Engineering Support
- Network Security
- Windows
- Symantec
- Routers
- Cloud
- NAS

#### **CAREER OBJECTIVE**

Engaging people with 8 + Years of experience in System and Network designing, installation and troubleshooting. Works under guided individual instructions. Seeking to bring fast, intelligent solutions to IT field and promote globalization as demanded

#### PROFESSIONAL SKILL

- Experience in installation and Administration of LAN, WAN, MAN, Windows OS, Windows Server, Linux Server, Ubuntu, Firewall, NAS Data store, Cisco Switches/ Router and Microsoft office applications.
- Proficient in analysing information system need, evaluating end-user requirements, custom designing solution, troubleshooting for complex information systems management.
- Expert in modern concepts of end-to-end program planning and implementation from scope management, to activity sequencing, effort & cost estimation, risk analysis to quality management in adherence to quality guidelines and norms.
- Specialized in maintaining servers and clients as well as resolving all service-related problems.
- Server rack cable management and maintenance management UTP cable connector crimping and punching machine
- Cloud computing configure and management (AWS.AZURE, IBM, Google)

#### PROFESSIONAL EXPERIENCE

## December 2020–Present IT MANGER MAYUR WOVENS PVT LTD

- Lead large IT projects, including the design and deployment of new IT systems and services
- *Help define IT infrastructure strategy, architecture, and processes*
- Maintain essential IT operations, including operating systems, security tools, applications, servers, email systems, laptops, desktops, software, and hardware
- Experience with or knowledge of programming languages and operating systems (MS Exchange, Active Directory, and other Windows-based systems), current equipment and technologies, enterprise backup and recovery procedures, and system performance monitoring
- Troubleshoot hardware and software issues related to internal IT
- Installing, maintaining Network Attached Storage (Sinology, Qena, Net gear)
- IN depth knowledge of Linux: RedHat, CentOS, Debian, etc.
- Solid knowledge of protocols such as DNS, HTTP, LDAP, SMTP and SNMP
- Upgrades to (MACBOOK, IPD) installs and troubleshoots networks, networking hardware devices and software.
- Installed, relocated, and upgraded the onsite Cisco switches, and routers

- Hardwar
- Switches
- Access Points
- Servers
- IP Addresses
- Routers and Firewalls
- Linux server installation and configuration
- Server, computer and Laptop hardware manager
- Routers and switches configuration
- Networking device meaning
- Mac device manager
- Cloud computing architecture
- Software installs and support

- Set up, configure and network new PCs, laptops and printers. Install and configure operating systems, software applications, and upgrades using automated install procedures
- Hands-on knowledge and experience with Microsoft Windows Server installation, administration, support, tuning and troubleshooting
- Experience with Active Directory configuration management and administration

# May 2018–December 2020 Systems Administrator / Network Engineer Kalp Systems, Ahmedabad

- Install and configure network hardware and software systems.
- Advance Knowledge of (Microsoft Office 2003,2007,2010,2013,2016,2019 and office 365 Application Windows 2007/XP/8/10) environments
- Upgrades to (Window 7, windows 8,10,2003,2008,2012,2016,2019) installs and troubleshoots networks, networking hardware devices and software
- Strong working knowledge of either Active Directory and/or Microsoft Exchange & o365
- To support daily technical support activities for desktop, data, and server management
- Hands-on experience with Windows/Linux/Mac OS environments
- Knowledge of network security practices and anti-virus programs
- Enabled routing on routers, OSPF, RIP, EIGRP, BGP, apply ACL, PPP, wireless VPN
- Served as the Microsoft Windows desktop operating system resource person to quickly address complex user issues.
- Evaluate network-based vendor submissions for compliance with customer's specifications on technical solutions
- Assembling and disassembling the computer, Cabling
- Firewall hardware and software configuration in network secure

# November 2015 – May 2018 Desktop support shri Swaminarayan computing services Pvt ltd

- Maintain and administer of UNIX/Windows critical hosting environment with focus on services delivered to Intel laboratories
- Maintained all network documentation for hardware configuration and licensing
- Configured and installed routers switches and wireless controllers.
- Knowledge of networking essentials like TCP / IP, DHCP, DNS etc.
- Installing, configuring and maintain servers and networks;
- Overseeing system performance and troubleshooting issues;
- Monitoring and maintaining network servers such as file servers, VPN gateways and intrusion detection systems; and
- Managing Windows, Linux, or Mac systems
- Creating a backup and safeguarding the data if there are any hindrances;
- Monitoring system performance and responding to various system alerts and provides initial problem diagnosis and/or resolution on a 24/7 basis
- Server rack cable management and maintenance management UTP cable connector crimping and punching machine
- Microsoft outlook configuration installation maintenance

- vm workstation hyper v install configuration manager
- Provides software and hardware technical support to users as needed.
- Experience with integration-type projects such as domain migration.
- Install and configure LAN and WAN devices (switches, routers, enterprise server
- Install Ethernet and fibre optic cables as directed by documentation provided by Network Engineering
- Ability to use hand tools (such as RJ-11, RJ-45, pin crimpers, wire strippers, pin extractors, and punch down tools, etc.) and use power tools and electronic test equipment
- Firmware/OS/Configuration updates to devices

### February 2012–oct 2015 Field Service Engineer Compuscan System Pvt ltd

- Assembling and Disassembling the computer, Cabling
- *Trouble shooting desktops, laptops and servers*
- Experience Installing and configuring peripheral parts, components and drivers
- Software / Hardware Installation, Troubleshooting, of all kinds of Assembled and Branded Computer systems.
- Installed Hard Disk, CD Drives, Sound Blaster Cards CPU, Memory, Power Supply Unit, Networking Card, Video Graphics Card, Hard Disk Controller Card On PC System
- *Installing configuring administrating software application.*
- *Managing and maintaining the server, pc's, Routers and Switches.*
- Operating Systems: Windows XP/Vista/7/8, Linux, Red Hot 7
- Installing and Configuring Windows Server 2000/2003/2008/r2 Active Directory FTP, DNS, DHCP, TFTP, Linux OS under various LAN and WAN environments...
- Routing & configuring the Network & LAN cables
- Network sharing drive and file and folder configure
- data storage NAS device installed configuration management device
- Connecting the printers with the desktops & laptops.
- *Managing and maintaining the server, pc's, Routers and Switches.*
- Configuring, managing and maintaining networking equipment's.
- Server rack cable management and maintenance management
- Firewall hardware and software configuration in network security
- *UTP* cable cat 5/cat 6 connector crimping and punching machine
- Cctv camera analogy and Ip cameras and access control video door phone instalment configure