



## *Rana Priyank J*

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### OBJECTIVE

I want to attain satisfaction both monetarily as well as psychologically by way of application of knowledge Acquired during resume, so that I ensure a settled and stable future for myself. To gain Knowledge and improve with each step that I take in my carrier.

### ACADEMIC PROFILE

Sr No	Course	Board/University	Year Of Passing	Grade
1	B.E. I.T	SVIT (GTU)	2017	7.60 (SPI)
2	Diploma I.T	Parul Polytechnic Institute (GTU)	2014	9.42 (SPI)
3	IT & ESM (N.C.V.T)	I.T.I Tarsali.	2009	FIRST
4	S.S.C.	G.S.E.B	2007	SECOND

### SKILL SETS

Operating System	Windows Xp,7,8,8.1,10,11, Linux, Ubuntu, MAC.
Language	C
Package	MS-office, WPS OFFICE, GOOGLE DOC.
Technical Skill	Computer Hardware, Software & Networking. Server Support

### CERTIFICATION

Sr No	Course	Board/University	Year Of Passing	Grade
1	MCSA	CMS	2019	A
2	CCNA	BIT	2016	A
3	Computer Basic	Ideal Educational Institute	2009	FIRST
4	Computer Hardware	Ideal Educational Institute	2009	FIRST
5	“C” Programming	Ideal Educational Institute	2009	FIRST
6	PERSONAL COMPUTER MAINTENANCE	HI-TECH TRAINING SCHEME.I.T.I Tarsali	2009	FIRST
7	BASICS OF COMPUTER NETWORKING	HI-TECH TRAINING SCHEME.I.T.I Tarsali	2009	FIRST

## PERSONAL DETAILS

- Father's Name : Rana Jagdish Bhai v.
- Mother's Name : Rana Geetaben J.
- Brother's Name : Rana Pranav J (Married).
- Date of Birth : 30-11-1991.
- Gender : Male.
- Language Known : Hindi, English, Gujarati.
- Marital Status : Single.
- Hobbies : Music, Sports.

## ACADEMIC PROJECT

**Project Name:** Online Course Portal

**Language of Implementation:** ASP.NET

**Operating System:** Windows 07.

**Description:** An Online Course Portal for a Campus/Organization. This Allows Registered User Of The system to join a course Available in the Site and Access the materials Published For the Course. It's provides a platform to Online Teaching Course.

## Experience

- Previously I am working with L&T Knowledge City (L&T CHIYODA LTD) at Vadodara as a Desktop Support and Network Support Engineer from **01-04-2017 To 30-07-2018**.
- Previously I Am Working with Liva Pharmaceuticals LTD at Jarod, Vadodara as a Desktop and Server Support Engineer From **06-08-2018 To 31-07-2019**.
- Previously I Am Working With L&T Limited at Vadodara as a Desktop and Server Support Engineer From **13-08-2019 To 06-10-2021**.
- Presently I Am Working with SYSNET GLOBAL TECHNOLOGY (P) LTD at Vadodara as a SYSTEM ADMIN From **25-11-2021 To till Date**.

### Job Profile:

- Configuration, Maintenance and reliable operation of Desktop PCS, Notebooks, Workstations and Operating System.
- Works with Ensure Proper Configuration and Deployment.
- Troubleshoot hardware & Software Errors, Running Diagnostic, Windows Logs, Application Logs, Resolution of problem, maintain repair, install and configure software.
- Install and Upgrade Computer, Notebooks, Workstation, Server Component and Software.
- Ability to organize and prioritize multiple requests and task.
- Handle, Upgrade to Network License Software, Stand-alone License Software.
- Asset Data is maintained in the Asset Management Database (AMDB), throughout the entire life cycle, Including the development of an audit plan to ensure accuracy.
- Collaborate with teams that participate in the management of IT assets to ensure tracking in an effective and efficient manner to support auditing at any point in the asset lifecycle, from procurement to disposal.
- Develop, maintain and document IT asset tracking standards in support of automated discovery management, including Asset tag

and Asset Identification (IDS), in collaboration with IT service management specialist.

- Coordinate asset audits and manage exceptions through the remedial action management process, including periodic inventory location counts and deployed asset site count.
- Maintain the product catalogue used to categorize IT asset via the Online IT Services and Asset catalogue.
- Handling Check point VPN, GLOBAL PROTECT VPN and drivers, Server OS and networks, Install Peripherals as required (i.e., projectors, TVs, monitors, video conferencing equipment, printer scanner).
- Provide support with Printer management and scanning software, Windows host and service file And Registry updating as required.
- Maintain Computer related inventory and co-ordinate with vendor.
- Manage Sapphire Ticketing Tools and Incident Management System (IMS) tools, Address user tickets regarding hardware, software and networking.
- Assisting users in the servicing of their device at the user's request. This includes applications and utilities that run on the client's devices.
- Perform Windows and Antivirus patches upgrades to ensure systems remain updated.
- Excellent diagnostic and problem-solving skill Manage Windows Event LOGS, troubleshooting Ethernet/IP networks (LAN/WAN), multitasking skills.
- Provide L1, L2 support, Remote support, coordination with user and Junior Engineer.
- Manage DNS, DHCP, ACTIVE DIRECTORY(AD), Manage Domain User Account & Profile Create, Group Account, OU, Group Policy, Software Deployment, Office 365, HYPER-V, RDP access provide. File Server Access management, Sophos Firewall Handling.
- Familiarity of PC Imaging software and process Threw WDS, And WSUS SERVER.
- Provide Remote support to different Users. Create and manage new users, etc. and Resolve Related Problems.
- Internet Access for The LAN through Proxy & Firewall Setting.
- Responsible for all internet related security.
- Configure IBM Lotus, Outlook Mail and Router & Switches.

- Windows Server Support in Backup and Restore Data.
- Windows and IOS Application Configuration Like IN-TUNE company portal, PING-ID, BOX APPLICATION (CLOUD).
- Configure, install and maintain ACCESS CONTROL SYSTEM.
- WEB-EX Support throw to user or Software Vendor.



**With Warm Regards,  
PRIYANK RANA**