SUREKHA VATTAM

Quality Analyst

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ABOUT MYSELF

I am willing to work on challenging and rewarding assignment to utilize my skills & abilities and seek an opportunity to learn new things to boost my professional growth and the company as well.

Work Experience

I am working as Senior Manual test engineer with 7 Years experience.

IT Experience

Currently working as, a Software Test Engineer in CGI Group Organization, Bangalore from March 2015 till date, as a permanent employee.

Education

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| --- | --- | --- | --- |
| Course Name  | Institute  | Specialization  | Marks Obtained  |
|  B.Tech  | Swetha institute of technology & science for women  | Computer Science & Engineering  |  70.69%  |
|  th12  | Harinath Reddy junior college Tirupathi  | MPC  | 81.8%  |
|  th10  | Vanividyaniketan high school Kadiri  | General  | 80%  |

Professional Qualifications and Affiliations

* Test planning, preparation and execution. Hands on experienced in creating Test Scenarios, Test Cases, and

Colling Test data.

* Experienced on Functional, Integration, System Testing. Regression testing, Re-testing, Smoke Testing,

Sanity Testing, Adhoc testing, User Interface testing, Load testing, Security testing, Agile testing.

* Well versed with Desktop, Web-based, Client-Server Applications as well as mobile application.
* Proficiency in working on Windows OS
* Prepared Defect Report and effectively communicated bugs using tools Bugzilla and QA Complete, Quality

Center 10.0.

* Usage of Test Case Management Tool, Bug reporting Tool.
* Knowledge of scripting languages like XML, and OOPS language on Core java.

Work Experience

Project Title: CES-T3-Oracle Com Stack-Oracle-OSM-UIM-HATA Connected Car

* + Domain: Telecommunication • Client: Bell Canada
	+ Testing: Creating and completing Order and backend testing (UIM), SOAP UI (sending XML).
	+ Tools used: Oracle OSM, QA Complete.

Description:

The objective of this Project is to provide the Bell IS-IT team, the CGI development team, the CGI management team, all upstream systems, and the CGI Transformation Layer application support team, with a detailed system design specification for the system. The Transformation Layer application is composed of two applications (Transformation Batch for SIMS Bulk activations and Transformation Service for JASPER Real-time activations) that are going to:

* + Receive the provisioning requests from upstream systems (Bulk and Real-time activations).
	+ Validate the received provisioning requests.
	+ Transform the received provisioning requests to SOM canonical order format.
	+ Submit the generated orders to OSM instance.
	+ Notifying the upstream systems of the orders status.
	+ Project Title: CA282UBIG-INTER, IMS Convergence
	+ Domain: Telecommunication • Client: Bell Canada
	+ Testing: Creating and completing Order and backend testing (UIM), SOAP UI (sending XML). • Tools used: Oracle OSM and UIM, QA Complete

Description:

OSM coordinates the order fulfilment functions required to complete a customer order created in a customer relationship management (CRM) system, or other order-source system. As an order management system, OSM receives and recognizes customer orders and coordinates the actions to fulfil the order across provisioning, shipping, inventory, billing, and other fulfilment systems. As such, OSM occupies a central place in your order management solution.

When fulfilling orders, OSM can perform two primary roles:

■ Central order management ■ Service order management

OSM in the central order management role receives customer orders from one or more order-source systems. OSM creates an order, and manages the fulfilment of the order across other enterprise systems including billing systems, shipping systems, and service fulfilment systems.

The central order management role is also responsible for receiving status information from the fulfilment systems and providing an aggregated status back to the order-source systems. The central order management role is sometimes called central fulfilment.

* Project Title: BELL (BARS Development Team)
* Domain: Telecommunication
* Client: Bell Canada
* Testing: Creating Certification and backend testing.
* Tools used: Identity IQ, Quality Center 10.0.

Description:

Lifecycle of a Certification and its associated Access Reviews. It describes how various Rules and Tasks affect the progression of an Access Review from generation to its end phase. It also explains how specific parameters in the certification specification affect its progression through the lifecycle phases. Though many details are included here that are important for the creation of a Certification, this is not a step-by-step instruction guide for certification creation. Instructions for creating a certification through the user interface are available in the User Guide or through the online context-sensitive help.

* Project Title: CES-TCoE- Action Hardening
* Client: Bell Canada
* Domain: Telecommunication
* Testing: Website checking, Creating a Request and backend testing.
* Tools used: Bugzilla.

 Description:

Action Hardening is mainly describies how to take actions by managers, how to create a request, delete a request, delegation, update skills, Modify skills.

* Manager Requests - From this module you will be able to request meetings with your team, union time, single vacation days etc. You cannot make requests within the next 48 hours through this module. You must contact your scheduler.
* To delete a request, you have made please contact your scheduler.
* Scheduling in Action is based on scheduling employees efficiently based on various constraints such as vacations, long term absences, training, hiring plans, marketing initiatives, employee’s preferences, day off requests (DOR’s), loans and much more.
* Modules/Components under Scheduling:

There are four (6) Scheduling components:

* 1. Vacation Calendar
	2. Days-off Selection Management
	3. Day Off Requests Management
	4. Schedule Building
	5. Employee Schedule Preferences
	6. Manager Requests

It is also important to note that there are also interdependencies with other corporate systems.

◆ Project Title: Foresters

•Client: Canada and US

•Domain :Insurance.

Description:

 Foresters is fraternal benefit organisation. The objective of this project is to create a flexible environment for life Insurance domain in both North America and Canada regions. We have two kinds of working environment for QA one is T2 and other is T3. T2 includes enhancements and ticket’s. T3 includes BOH projects. Being a member in the team, I have been working on both T2 & T3 as per the availability.

I am leading the Enhancement project and T2 ticket testing

Responsibilities:

1. Preparing Test cases.
2. Execution of test cases.
3. Reviewing and updating Test Results.
4. Involved in logging defects using Defect tracking tools.
5. Defect retesting.
6. Executing and tracking the test cases through QC, ALM.

Proficiency

* Windows Operating Systems
* Test Management Tool: HP-QC (Application Life Cycle Management (ALM) tool)
* Defect management Tool: QA Complete, Quality Center 10.0, Azure, Bugzilla • Test Link for Test Management and Documentation



Certifications

* ISTQB Foundation Level 1 Testing Certification
* Insurance 101 and Telecom 101
* LOMA-281 Certification

Personal Details

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| Name:  | Surekha Vattam  |   |   |  Marital Status: Married  |
| Birthday:  | September 28  |   |   |  Nationality: Indian  |
| Gender:  | Female  |  |  |  |