

Hardik Modi

Technical Support Engineer

+ 91 8128985128

hardik.modi36@gmail.com

Ahmedabad,Gujarat

EDUCATION

B.E. Electronics & Communications

Charotar Institute of Technology,Changa

2009

CERTIFICATION

Certified in Exam as a "(RHCSA) RED HAT CERTIFIED SYSTEM ADMINISTRATOR" on Red Hat Enterprise Linux 8.

EXPERIENCE

Technical Support Engineer

Evolve Technologies (for BSNL Project)

2015 - 2019 Ahmedabad

- * Command Line Utilities, CronJob, service management.
- * user creation, user access control, group creation,user & group management.
- * Experience on "NetAct Tool" for Configuration, User Management, Software Management, Monitoring, Licensing,etc.
- * Diagnosis and fault rectification activity of mcBSC, mcRNC,servers,mrbts Sites,etc.
- * Maintenance of Unix Operating Sun servers: E4900, M4000 and V490.
- * Software download,upgrade and patch installation activity on various Network Elements.

Operation & Maintenance Engineer

ManpowerGroup Services (for Reliance Project)

2014 - 2015 Ahmedabad

- * New PRI line & E1 through,UBR link configuration of Primatel(2.4,5.8GHZ)& Ceragon Equipment.
- * Configure Cisco(C34, C35) & Huawei(W2D) switch.
- * Operation & Maintenance Activity of Wimax,UBR & DLC.

BSS Engineer

Accord Industries (for Airtel Project)

2011 - 2014 Ahmedabad

- * Operation and Maintenance Activity of Nokia BSC, BTS andTransmission equipments.
- * BCSU, MCMU, ET card and other card fault resolution activity.
- * Planned activity of BSC like PCU card addition, ET Card Addition, software upgradation, etc.

SKILLS

AWS

EC2	Load Balancer & Auto-scaling			
VPC	IAM	S3	Cloudfront	
Cloudwatch		EFS	Database	
Route 53		SQS	SNS	SWF
NAT Gateway		NAT Instance		
Lambda	API Gateway			
Docker-Container commands				

Other

Linux & Unix Commands	Partitions
Shell Scripting	Telecommunication

LANGUAGES

English

Gujarati

Hindi