

# Hardik Modi

## Technical Support Engineer

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Ahmedabad,Gujarat

## EDUCATION

B.E. Electronics & Communications

Charotar Institute of Technology,Changa

2009

## CERTIFICATION

Certified in Exam as a "(RHCSA) RED HAT CERTIFIED SYSTEM ADMINISTRATOR" on Red Hat Enterprise Linux 8.

## EXPERIENCE

### Technical Support Engineer

#### TeamLease Digital Pvt. Ltd. (for BSNL Project)

2015 - Present Ahmedabad

- \* Command Line Utilities, CronJob, service management.
- \* user creation, user access control, group creation,user & group management.
- \* Experience on "NetAct Tool" for Configuration, User Management, Software Management, Monitoring, Licensing,etc.
- \* Diagnosis and fault rectification activity of mcBSC, mcRNC,servers,mrbts Sites,etc.
- \* Maintenance of Unix Operating Sun servers: E4900, M4000 and V490.
- \* Software download,upgrade and patch installation activity on various Network Elements.

### Operation & Maintenance Engineer

#### ManpowerGroup Services (for Reliance Project)

2014 - 2015 Ahmedabad

- \* New PRI line & E1 through,UBR link configuration of Primatel(2.4,5.8GHZ)& Ceragon Equipment.
- \* Configure Cisco(C34, C35) & Huawei(W2D) switch.
- \* Operation & Maintenance Activity of Wimax,UBR & DLC.

### BSS Engineer

#### Accord Industries (for Airtel Project)

2011 - 2014 Ahmedabad

- \* Operation and Maintenance Activity of Nokia BSC, BTS andTransmission equipments.
- \* BCSU, MCMU, ET card and other card fault resolution activity.
- \* Planned activity of BSC like PCU card addition, ET Card Addition, software upgradation, etc.

## SKILLS

### AWS

EC2	Load Balancer & Auto-scaling			
VPC	IAM	S3	Cloudfront	
Cloudwatch		EFS	Database	
Route 53		SQS	SNS	SWF
NAT Gateway		NAT Instance		
Lambda	API Gateway			
Docker-Container commands				

### Other

Linux & Unix Commands	Partitions
Shell Scripting	Telecommunication

## LANGUAGES

English

Gujarati

Hindi