

CURRICULUM VITAE

PROFILE

Highly motivated person with expertise in IT Support. I am very creative and can handle client needs effectively. I have over 1.5 years of experience in handling IT issues for clients.

PERSONAL INFORMATION:

Name : **Sohil Malek**
Nationality: : Indian
Date of birth: : 31 Aug 1993
Languages known : Hindi, Gujarati, Basic English
Marital Status : Unmarried
Hobbies : Learning Technology, Net surfing, Exercise, Watching Movies
Address : House No.33, Hazrat Bilal Society, Near Torrent Power, Behind Shantiniketan School, Vejalpur Road, Ahmedabad.- 380055

CONTACT DETAILS:

Mobile : +91 9537713999
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EDUCATIONAL QUALIFICATION:

Sr. No.	Degree/Course	Specialization	Year of passing	University/ Institute
1	M.sc IT	IMS and Cloud	2023	Gujarat University
2	B.Com	Commerce	2014	Gujarat University
3	H.S.C.	Commerce	2011	GSEB
4	S.S.C.	General	2009	GSEB

EXPERIENCE SUMMARY:

PREVIOUS EMPLOYMENTS:

Organization	:	911Support Pvt. Ltd., India
Department	:	IT Department
Functional Designation	:	Desktop Support Engineer
Date of Joining	:	17 Jan 2021 to May 2022
Job Responsibilities	:	<ul style="list-style-type: none">• Create Email Id (office365) and configuration in outlook.• Create credential for user from AD & Firewall• Troubleshooting of Network, Connection issue & System errors.• Installing, upgrading and troubleshooting of OS, Hardware, Software & computer peripherals• Taking and maintain data Backups on daily• Check CCTV & NVR• Maintain inventory and other works as per required by organization.

SKILLS SUMMARY

- Hardware and its diagnosis
- Servers (ADDS, CDC, ADC, RODC, Group Policies, Microsoft server 2012,2016, Redhat7 Server, Microsoft exchange server, Zimbra mail server, Web Server, FTP Server,)
- Networking (DHCP, DNS, Routing, Switching, Cabling, IP Address, Sub netting)
- Virtualization (Hyper-V, VMware, Vcenter, Esxi)
- Fundamentals of Datacenter.
- Operating System (Windows-7, 8, 10, 11, Linux, Redhat, ubuntu, centos)
- Proficient in Microsoft Office (Excel, Word ,Outlook & PowerPoint)
- Basic knowledge Private cloud, Public Cloud and AWS)

Thank You.

Yours Faithfully,
Sohil Malek