



Resume



PANCHANAN BHUNIA
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CAREER OBJECTIVE:

I am Cisco Certified Network Associate also with Lenovo Certified. I am a self-motivated, confident, enthusiastic, team spirited player who loves facing challenges. I firmly believe in "conformation to requirement". I am a cooperative person who loves quality, perfection and teamwork.

JOB EXPERIENCE:

Organization: New wave Computing Pvt.Ltd (Bangalore)

Role : FMS Engineer (Cognizant-Kolkata).

Duration: From 19 May 2016 to present.

Job Responsibilities:

- Troubleshooting various connectivity issues of internal users, raised through Remedy portal (Global Service Desk).
- Resolving IP Phone configuration installation and daily issue.
- Having hands-on experience on switching, which consists of creating, implementing and managing VLANs.
- Troubleshooting and implementing port based security, which is a part of port security applied to internal users.
- Raising change requests for implementing new connectivity / configuration changes as and when required.
- Installing and resolving Wi-Fi Access point, Modems issues.
- Network printer configuration & maintains.
- Co-ordination with local support engineers from vendors during new architectural implementation/up gradation activity.
- OS deploy in laptop & desktop through SCCM/WDS.
- Drive encryption in laptop through Bit Locker.
- Issue detect and Problems Resolved with in SLA time.
- Installation of Various Software/Drivers and problems resolving.
- FMS Engineer to Support Respective floors and compliance.
VC Device/TV/IP phone maintain.

Organization: Nutech Technology(Kolkata)

Role : System Engineer

Company/client: Field Support

Duration: From July 2014 to 15 May 2016.

Job Responsibilities:

- New system sale/AMC contract.
- Configure Outlook Express & MS Outlook & troubleshoot any kind of problem is occurred in the mail client.
- Identified and resolved all kinds of hardware and software issues at client.
- Maintenance all Lenovo Dell HP Model Laptops and desktops.
- Hardware/Software Support for end-users.
- Maintain Laptop bit locker for data security.
- Network printer configuration & maintains.
- Working with System and Software compliance.
- Install windows Server 2003, 2008 R2, 2012, and configure role base futures.
- Planning CCTV installation & services with support.
- Biometric Installation and services with support (Secure-Eye).

Technical Expertise:

Infrastructure Related-

- Having Knowledge Windows server, Linux (access part), Network Topology, citrix (client).
- Having little Knowledge Exchange server, office 365 mail, Active Directory.
- WAN Networking, LAN Networking Upgrading and Maintenance.

- Having Knowledge of *TCP/IP (IPv4 & IPv6)*, DNS, and DHCP.
- Having knowledge OSPF, EIGRP, RIPng, EIGRP, and BGP.
- Configuration of VLAN, VTP, VTP, Server STP, Ether Chanel, Stacking, Virtual Chassis.
- Implement switch port and MAC based security and NAT, PAT.
- IP Phone configuration and installation.

Operating Related:

- Well knowledge of Windows Operating System (Client and Server OS Installation & configuration).
- Linux operating system (access part)
- OS related problem resolving, and antivirus maintains.
- Troubleshooting various hardware related problems, which creates OS issue.
- Printer and other peripheral device configuration and installation.

Installation multiple software, Outlook Mail configuration etc. PST, data back-up • RDP, Admin access, security group, DL , map drive, share path etc.

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EDUCATION & CERTIFICATIONS

❖ **UG/Bachelor's (UNIVERSITY OF CALCUTTA).**

- 📖 Diploma in Hardware & Networking - State youth Computer center.
- 📖 Gandhi Institute of Computer education & Information Technology (DTP).
- 📖 Lenovo Certified Engineer (CompTIA+ TECH ID NC1307576).
- 📖 HP Expert one (VP global Certification).
- 📖 CCNA course (Cisco Network Academy).
- 📖 Cybersecurity Essentials Course (Cisco Network Academy).
- 📖 CCNA (Cisco certified-CSCO13431317).
- 📖 Azure Administrator (On going).

• **Key Strengths:**

- Ability to learn new technology.
- Enthusiastic to upgrade myself in the technical aspects from time to time.
- Strong analytic and problem solving skills with an ability to make well decisions.
- Ability to work independently as well as within a team.
- Commitment to high ethical standards.
- Familiar with 24x7 shift.
- Notice period – 30 days.
- Mail:panchanan0012@gmail.com
- Contact:8902312523
- Total Experience 5.6 Years.

Personal Information:

Name : Panchanan Bhunia
 Father Name : Chandi Charan Bhunia
 Address (Local) : Trinath pally, P.O- Nowbhangra, South Bidhan Nagar. Kolkata PIN-700105.
 Nationality : Indian
 Marital Status : Single/Unmarried
 Language Known : English, Bengali and Hindi.

Declaration:

I hereby declare that all the information's given above are true and correct to best of my Knowledge, belief, and I hold the responsibility of its authenticity.

Date: 01.01.2020
 Place: Kolkata
 Panchanan Bhunia

