

# Hardik Modi

## Technical Support Engineer

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Ahmedabad,Gujarat

## EDUCATION

B.E. Electronics & Communications

**Charotar Institute of Technology,Changa**

2009

## CERTIFICATION

Certified in Exam as a "(RHCSA) RED HAT CERTIFIED SYSTEM ADMINISTRATOR" on Red Hat Enterprise Linux 8.

## EXPERIENCE

Technical Support Engineer

**TeamLease Digital Pvt. Ltd. (for BSNL Project)**

2015 - Present Ahmedabad

- \* Command Line Utilities, CronJob, service management.
- \* user creation, user access control, group creation,user & group management.
- \* Experience on "NetAct Tool" for Configuration, User Management, Software Management, Monitoring, Licensing,etc.
- \* Diagnosis and fault rectification activity of mcBSC, mcRNC,servers,mrbts Sites,etc.
- \* Maintenance of Unix Operating Sun servers: E4900, M4000 and V490.
- \* Software download,upgrade and patch installation activity on various Network Elements.

Operation & Maintenance Engineer

**ManpowerGroup Services (for Reliance Project)**

2014 - 2015 Ahmedabad

- \* New PRI line & E1 through,UBR link configuration of Primatel(2.4,5.8GHZ)& Ceragon Equipment.
- \* Configure Cisco(C34, C35) & Huawei(W2D) switch.
- \* Operation & Maintenance Activity of Wimax,UBR & DLC.

BSS Engineer

**Accord Industries (for Airtel Project)**

2011 - 2014 Ahmedabad

- \* Operation and Maintenance Activity of Nokia BSC, BTS andTransmission equipments.
- \* BCSU, MCMU, ET card and other card fault resolution activity.
- \* Planned activity of BSC like PCU card addition, ET Card Addition, software upgradation, etc.

## SKILLS

### AWS

EC2	Load Balancer & Auto-scaling		
VPC	IAM	S3	Cloudfront
Cloudwatch	EFS	Database	
Route 53	SQS	SNS	SWF
NAT Gateway	NAT Instance		
Lambda	API Gateway		

Docker-Container commands

### Other

Linux Commands Partitioning

Telecommunication

## LANGUAGES

English

Gujarati

Hindi