

HET GANDHI

New Sarvoday Society Near Bhavani Temple Palitana - 364270

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OBJECTIVE

Obtain a challenging leadership position applying creative problem solving and lean management skills with a growing company to achieve optimum utilization of its resources and maximum profits.

EXPERIENCE

- **Gurugram Police Cyber Cell** June - 2021 - July - 2021
Internship
Cyber Security
Digital Forensics
Cyber Crime
Cyber Crime Awareness
- **Alok Computer** 01/01/2019 - 31/12/2020
Customer Support Engineer
Job responsibilities:
 - Installing, maintaining & troubleshooting different operating system.
 - Installing, maintaining, & troubleshooting of LAN using switch & hub.
 - Configuring dial up & broadband connection.
 - Troubleshooting various network & hardware problems.
 - Troubleshooting of Network Desktops.
 - Installation, Configuration of Network Printer & Local Printers.
 - Installation, configuration and troubleshooting of operating systems (WinXP/Vista/win7, Win8)
- **Puthur Infotech Pvt Ltd** 01/10/2018 - 31/12/2018
Customer Support Engineer
Job responsibilities:
 - Assembling & disassembling of computers.
 - Installing, maintaining & troubleshooting different operating system.
 - Installing, maintaining different hardware devices.
 - Installing, maintaining, & troubleshooting of LAN using switch & hub.
 - Configuring dial up & broadband connection.
 - Troubleshooting various network & hardware problems.
 - Managing & troubleshooting local Printer & network printer.
 - Troubleshooting of Network Desktops.
 - Installation and Support (OS/Application/Software)

EDUCATION

- **SHREE K.B. ZALAVADIYA HIGH SCHOOL** 2012
SSC (Gujarat Board)
70
- **KAMANI FORWARD HIGH SCHOOL** 2014
HSC (Gujarat Board)
52
- **MATRUSHRI DUDHIBEN BHIMANI AND KASHIBEN** 2022
GEVARIYA COMMERCE AND BBA AND BCA COLLEGE
Bachelor in Commerce (Saurashtra University)
60

SKILLS

- Desktop Support
- Networking (Basic knowledge & Awareness) Cisco Switch, Router, Sd-Wan
- AWS (Basic Knowledge & Awareness)
(Ec2, VPC, S3 bucket, cloudwatch)
- DevOps (Basic knowledge & Awareness)
(docker, Jenkins, GitHub, Chef)
- Server (Basic Knowledge & Understand)
(Microsoft & Linux)
- Vulnerability Assessment & OWASP 10 Knowledge
- IDS Monitoring and Triage
- IOC Monitoring
- Log Analysis

CERTIFICATIONS AND LICENSES

- Diploma In Computer Science
(23/09/2019 To 23/09/2020)
- Star Cyber Secure User (Star Certified Professional)
(07/10/2019)
- Ethical Hacker (Ficklem)
(12/02/2018)

PROFESSIONAL SUMMARY

- Experienced Computer Technician with expertise in hardware and software troubleshooting, installation, and maintenance. Skilled in diagnosing and resolving a wide range of computer-related issues, providing excellent technical support. Proficient in working with various operating systems and knowledgeable in computer networks. Committed to delivering high-quality service and staying up to date with the latest technology advancements. developed a deep understanding of security protocols, vulnerability assessment, and security incident handling. I have also acquired a strong knowledge of industry-standard tools and technologies such as SIEM, SOAR, MITRE ATT&CK, systems, intrusion detection systems, and security monitoring tools.