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| **Parashar Bhatt**  **AWS Certified Solutions Architect – Associate and Cloud Computing Certified/ Holder of various VMware Certificates/VMware Admin/ Technical Support -- with strong work-ethic, approachability and Consistent commitment to innovation** | |
| * **p.s.bhatt03@gmail.com +91-7485955452** | |
| **Key** **Skills**    Amazon Web Services       |  |  | | --- | --- | |  |  | | Virtualization  Server Support |  | |  |  | |  |  |     Team Building | Profile Summary   * Knowledge on AWS services and products such as **EC2, VPC, S3, ECS, RDS, Route53, EBS, Amazon Glacier, CloudFront, DynamoDB, AZ, Regions, Lambda, ELB, Snowball, AMI, AWS Kinesis etc.** * Incisive acumen in configuring, building, implementing and administering **ESX/ESXi Servers** including **VM installation and configurations** * Recognized for installing, implementing and supporting **VMware ESX/ESXi servers, VMware vCenter Server, setting up V-Motion, HA, DRS, DPM, Snapshots and related VMware products** such as **VM Workstation** * Ensured Service Level Agreement **(SLA)** adherence, established a **24X7 handover mechanism** * Strong **analytical, problem-solving & communication skills,** with emphasis on clear, detailed business requirements into functional specifications and generating reports for management * Hands-on experience in leadership and communication skills and working with customers, end users, comfortably work with geographically dispersed people of different cultures |
| Education: Bachelor of Electrical Engineering from New Jersey Institute of Technology, USA  Certifications | |
| Earned Certifications   * Certified AWS Solutions Architect Associate (SAA-C02) – Apr 25, 2022 * Cloud Computing Course from IIT, Kharagpur, Ranking – Elite (Merit: Nationwide among Top 5%) – Oct ‘21 * VMware Certified Associate – Data Center Virtualization * VMware Certified Associate – Workforce Mobility * VMware Certified Associate – Cloud * VMware Certified Sales Professional – VSP5 * VMware Certified Technical Sales Professional – VTSP5 * VMware Certified vLicense Expert   Knowledge acquired on AWS   * Knowledge on AWS services and products such as AMI, Security Group, NACL, Placement Group, IAM (User, Group, Roll, Permission, Policy), Elastic IP, CLB, ALB * ElastiCache, Cross Region Replication, Geo Targeting, Lambda@Edge, AWS Storage Gateway, Scaling (Horizontal and Vertical) * Spot Instances, On Demand Instances, Reserved Instances, Instance Store, Snapshots in AWS, CloudWatch, CloudTrail, Amazon SQS, Amazon SNS * Fault Tolerance (Approach on “Designed to fail” principle) in AWS, Disaster Recovery Solutions in AWS, AutoScaling, Scalability, Flexibility * AWS Alexa, Concepts of migrating local infrastructure to AWS   **New Rajprabha Translation Pvt. Ltd. June ‘22 – Till Date**  **Project Coordinator**   * Working as a project coordinator for Artificial Intelligence Data Collection Projects for producing varieties of datasets used for NLP (Natural Language Processing) * Work includes initiatives to develop Amazon Alexa like tool, under guidance of IIT Madras to facilitate remote education initiatives in various Indian languages * Future targeted work areas include working on face recognition and health diagnosis software * Responsible for arranging a team of vendors from all Indian regions for AI Data Collection in Textual, Audio, Image & Video forms * Responsible for conveying client expectations to the team, preparing task list for various vendors with delivery schedules, tracking issues and progress, monitoring QA/QC processes and participating in deliverables scheduling to clients * Attended AI related conferences and meetings in various states.   **Continuing Education Jan.’20 – June. ’22**   * Attended AWS Online Conference, June 2022 * Earned Certified AWS Solutions Architect Associate Exam - Jan. to Apr. 2022 * Earned Cloud Computing Certificate from IIT Kharagpur (NPTEL) - Aug. to Oct. 2021 * Attended AWS Builders Online Series - Jan. 2021 * At times, worked as a freelancer in the field of translation of documents having diversified subjects in Gujarati, Hindi and English   **Amazon Development Centre India Pvt. Ltd., Jaipur, INDIA Aug.’19 – Sep.’19**  **VCS Associate**  **Project Executed: Customer Support/ Front End**  **Key Result Areas:**     * Successfully completed Amazon internal training for getting in-depth insights and understanding of company specific processes, work flows and end-to-end communication channels between customers and internal team. * Assisted a group of more than 30 team mates in resolving Amazon India’s online customer issues * Guided and coached team workers for resolving various issues and troubleshooting:   + Customer product return issues   + Customer refund issues * Customers in ordering items, requesting returns, requesting refunds and occasionally assisted them in resolving system issues at their end * Followed internal report submissions for weekly work done and issues faced   **Client: Right Click Inc, Ahmedabad ; HQ - CA, USA Oct.’18 – May’ 19**  **System Administrator**  **Project Executed: System Administrator /Technical Support/Front End**  **Key Result Areas:**     * Utilized Zendesk (Ticketing system to track customer requests) * Utilized ITGlue (Internal Wikipedia which holds all documentation of all clients, like passwords and configurations) * Utilized Solarwind MSP (Maxfocus RMM) (Used to remote into computers, patch them, solve and monitor issues) * Utilized ConnectWise (Ticketing system tool to track customer requests) * Shouldered the responsibility of installing and configuring:   + Various Windows client and server operating systems such as Windows 7, 10 and Windows server 2008, 2012 * Installed and configured MS office and various on demand applications and programs on clients’ machines * Installed and Configured various software like AutoCAD, Revit, Autodesk, Bluebeam Revu, various on demand software from users * Solved various types of user problems, based on their email requests and calls * Performed various tasks such as setting/changing/resetting passwords of O365 accounts * Performed other tasks such as disabling and enabling 2FA * Assisting team in overcoming English language barriers while communicating with overseas clients * Understanding and solving of issues described within the tickets and to satisfy the customer requests * Adding clients into Barracuda data security solutions, checking logs and testing email flow * Prepared weekly status and activity reports with a view to apprise management of process operation   **Client: Jayeesha Software Pvt. Ltd., Hyderabad, INDIA Nov.’12 – Aug. ’18**  **VMware Administrator/VMware Engineer**  **Key Role: Systems Analyst**  **Project Executed: Enterprise Virtualization and Consolidation, Nov’ 15 – May’ 18**  **Key Result Areas:**   * Installed and configured **ESX/Esxi servers and vCenter Server** * Created VMs and installed different Guest OS on VMs * Create, Install and configure Virtual Machines with **VMware tools** and various Guest OS * Monitored and managed performance of ESX servers and Virtual Machines through vCenter Server * Worked on resource management by setting **shares, limits and reservations**. * Creating and Managing resource pools for Virtual Machines * Monitoring and managing performance of ESX servers and Virtual Machines * Performed **cold** and **hot migration** of VMs * Performed vMotion * Configure and manage **vSphere High Availability cluster (HA)** * Configure and manage **VMware Distributed Resource Scheduler (DRS)** cluster * Configure and manage snapshots * Configured alerts and thresholds for the **DPM** * Documented environment and provided reports * Provide operation support on 24\*7 basis for uninterrupted infrastructure without outages   **Key Role: Junior VMWare Administrator, Nov.’12 – Oct.’15**  **Project Executed: Infrastructure Consolidation**  **Key Result Areas:**   * Installing and Configuring Windows 2008 and 2012 Enterprise Server OS * Installation of Client Operating Systems : Win XP, Win 2000 * Installation of various software, packages and applications including MSOffice, Antivirus and Drivers * Configuration of Domain Naming Server (DNS) * Configuration of Dynamic Host Configuration Protocol (DHCP) * Creating spreadsheets and presentations, giving presentations, preparing documents, participating in weekly meetings and reporting to supervisor * Ability to multi-task and prioritize knowledge * Preparing virtual infrastructure including installing and configuring : * ESX/ESXi 4.0 Servers * vCenter Server 4.0 * vSphere Client * VMWare tools * Prepared VMware workstations * Installation and configuration of various virtual machines and Guest OS on VMs * Cloning Virtual Machines * Created templates from VMs and deploying Virtual Machines through templates * Prepared weekly status and activity reports with a view to apprise management of process operations * Provided resolution to queries on a 24x7 basis within the agreed service levels | |
| **Technical Trainings, USA July ‘10 to May’ 12**     * Vmware vSphere 5.0, **Dolly Systems Inc., NY, USA** * Vmware vSphere 4.0, **Vaptech Technologies Inc., NJ, USA** | |
| Academic Project   * Adjudged as **Award Winner** for the **Engineering Design Project** based on **CBT Device** at **NJIT-USA** | |
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