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| **Parashar Bhatt****AWS Certified Solutions Architect – Associate and Cloud Computing Certified/ Holder of various VMware Certificates/VMware Admin/ Technical Support -- with strong work-ethic, approachability and Consistent commitment to innovation** |
| * **p.s.bhatt03@gmail.com +91-7485955452**
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| **Key** **Skills**Amazon Web Services

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| VirtualizationServer Support  |  |
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 Team Building |  Profile Summary* Knowledge on AWS services and products such as **EC2, VPC, S3, ECS, RDS, Route53, EBS, Amazon Glacier, CloudFront, DynamoDB, AZ, Regions, Lambda, ELB, Snowball, AMI, AWS Kinesis etc.**
* Incisive acumen in configuring, building, implementing and administering **ESX/ESXi Servers** including **VM installation and configurations**
* Recognized for installing, implementing and supporting **VMware ESX/ESXi servers, VMware vCenter Server, setting up V-Motion, HA, DRS, DPM, Snapshots and related VMware products** such as **VM Workstation**
* Ensured Service Level Agreement **(SLA)** adherence, established a **24X7 handover mechanism**
* Strong **analytical, problem-solving & communication skills,** with emphasis on clear, detailed business requirements into functional specifications and generating reports for management
* Hands-on experience in leadership and communication skills and working with customers, end users, comfortably work with geographically dispersed people of different cultures
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| Education: Bachelor of Electrical Engineering from New Jersey Institute of Technology, USACertifications    |
| Earned Certifications * Certified AWS Solutions Architect Associate (SAA-C02) – Apr 25, 2022
* Cloud Computing Course from IIT, Kharagpur, Ranking – Elite (Merit: Nationwide among Top 5%) – Oct ‘21
* VMware Certified Associate – Data Center Virtualization
* VMware Certified Associate – Workforce Mobility
* VMware Certified Associate – Cloud
* VMware Certified Sales Professional – VSP5
* VMware Certified Technical Sales Professional – VTSP5
* VMware Certified vLicense Expert

Knowledge acquired on AWS* Knowledge on AWS services and products such as AMI, Security Group, NACL, Placement Group, IAM (User, Group, Roll, Permission, Policy), Elastic IP, CLB, ALB
* ElastiCache, Cross Region Replication, Geo Targeting, Lambda@Edge, AWS Storage Gateway, Scaling (Horizontal and Vertical)
* Spot Instances, On Demand Instances, Reserved Instances, Instance Store, Snapshots in AWS, CloudWatch, CloudTrail, Amazon SQS, Amazon SNS
* Fault Tolerance (Approach on “Designed to fail” principle) in AWS, Disaster Recovery Solutions in AWS, AutoScaling, Scalability, Flexibility
* AWS Alexa, Concepts of migrating local infrastructure to AWS

 **New Rajprabha Translation Pvt. Ltd. June ‘22 – Till Date**  **Project Coordinator** * Working as a project coordinator for Artificial Intelligence Data Collection Projects for producing varieties of datasets used for NLP (Natural Language Processing)
* Work includes initiatives to develop Amazon Alexa like tool, under guidance of IIT Madras to facilitate remote education initiatives in various Indian languages
* Future targeted work areas include working on face recognition and health diagnosis software
* Responsible for arranging a team of vendors from all Indian regions for AI Data Collection in Textual, Audio, Image & Video forms
* Responsible for conveying client expectations to the team, preparing task list for various vendors with delivery schedules, tracking issues and progress, monitoring QA/QC processes and participating in deliverables scheduling to clients
* Attended AI related conferences and meetings in various states.

 **Continuing Education Jan.’20 – June. ’22*** Attended AWS Online Conference, June 2022
* Earned Certified AWS Solutions Architect Associate Exam - Jan. to Apr. 2022
* Earned Cloud Computing Certificate from IIT Kharagpur (NPTEL) - Aug. to Oct. 2021
* Attended AWS Builders Online Series - Jan. 2021
* At times, worked as a freelancer in the field of translation of documents having diversified subjects in Gujarati, Hindi and English

 **Amazon Development Centre India Pvt. Ltd., Jaipur, INDIA Aug.’19 – Sep.’19** **VCS Associate****Project Executed: Customer Support/ Front End** **Key Result Areas:*** Successfully completed Amazon internal training for getting in-depth insights and understanding of company specific processes, work flows and end-to-end communication channels between customers and internal team.
* Assisted a group of more than 30 team mates in resolving Amazon India’s online customer issues
* Guided and coached team workers for resolving various issues and troubleshooting:
	+ Customer product return issues
	+ Customer refund issues
* Customers in ordering items, requesting returns, requesting refunds and occasionally assisted them in resolving system issues at their end
* Followed internal report submissions for weekly work done and issues faced

 **Client: Right Click Inc, Ahmedabad ; HQ - CA, USA Oct.’18 – May’ 19** **System Administrator** **Project Executed: System Administrator /Technical Support/Front End** **Key Result Areas:*** Utilized Zendesk (Ticketing system to track customer requests)
* Utilized ITGlue (Internal Wikipedia which holds all documentation of all clients, like passwords and configurations)
* Utilized Solarwind MSP (Maxfocus RMM) (Used to remote into computers, patch them, solve and monitor issues)
* Utilized ConnectWise (Ticketing system tool to track customer requests)
* Shouldered the responsibility of installing and configuring:
	+ Various Windows client and server operating systems such as Windows 7, 10 and Windows server 2008, 2012
* Installed and configured MS office and various on demand applications and programs on clients’ machines
* Installed and Configured various software like AutoCAD, Revit, Autodesk, Bluebeam Revu, various on demand software from users
* Solved various types of user problems, based on their email requests and calls
* Performed various tasks such as setting/changing/resetting passwords of O365 accounts
* Performed other tasks such as disabling and enabling 2FA
* Assisting team in overcoming English language barriers while communicating with overseas clients
* Understanding and solving of issues described within the tickets and to satisfy the customer requests
* Adding clients into Barracuda data security solutions, checking logs and testing email flow
* Prepared weekly status and activity reports with a view to apprise management of process operation

 **Client: Jayeesha Software Pvt. Ltd., Hyderabad, INDIA Nov.’12 – Aug. ’18** **VMware Administrator/VMware Engineer** **Key Role: Systems Analyst****Project Executed: Enterprise Virtualization and Consolidation, Nov’ 15 – May’ 18****Key Result Areas:** * Installed and configured **ESX/Esxi servers and vCenter Server**
* Created VMs and installed different Guest OS on VMs
* Create, Install and configure Virtual Machines with **VMware tools** and various Guest OS
* Monitored and managed performance of ESX servers and Virtual Machines through vCenter Server
* Worked on resource management by setting **shares, limits and reservations**.
* Creating and Managing resource pools for Virtual Machines
* Monitoring and managing performance of ESX servers and Virtual Machines
* Performed **cold** and **hot migration** of VMs
* Performed vMotion
* Configure and manage **vSphere High Availability cluster (HA)**
* Configure and manage **VMware Distributed Resource Scheduler (DRS)** cluster
* Configure and manage snapshots
* Configured alerts and thresholds for the **DPM**
* Documented environment and provided reports
* Provide operation support on 24\*7 basis for uninterrupted infrastructure without outages

**Key Role: Junior VMWare Administrator, Nov.’12 – Oct.’15** **Project Executed: Infrastructure Consolidation** **Key Result Areas:** * Installing and Configuring Windows 2008 and 2012 Enterprise Server OS
* Installation of Client Operating Systems : Win XP, Win 2000
* Installation of various software, packages and applications including MSOffice, Antivirus and Drivers
* Configuration of Domain Naming Server (DNS)
* Configuration of Dynamic Host Configuration Protocol (DHCP)
* Creating spreadsheets and presentations, giving presentations, preparing documents, participating in weekly meetings and reporting to supervisor
* Ability to multi-task and prioritize knowledge
* Preparing virtual infrastructure including installing and configuring :
* ESX/ESXi 4.0 Servers
* vCenter Server 4.0
* vSphere Client
* VMWare tools
* Prepared VMware workstations
* Installation and configuration of various virtual machines and Guest OS on VMs
* Cloning Virtual Machines
* Created templates from VMs and deploying Virtual Machines through templates
* Prepared weekly status and activity reports with a view to apprise management of process operations
* Provided resolution to queries on a 24x7 basis within the agreed service levels
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|  **Technical Trainings, USA July ‘10 to May’ 12** * Vmware vSphere 5.0, **Dolly Systems Inc., NY, USA**
* Vmware vSphere 4.0, **Vaptech Technologies Inc., NJ, USA**
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| Academic Project* Adjudged as **Award Winner** for the **Engineering Design Project** based on **CBT Device** at **NJIT-USA**
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