

Swapnil Nagpure



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Career Objective

Hardworking, highly motivated experienced professional, eager to lend combined knowledge and skills to enhance business performance. I have total 2.8 years of IT experience working in network and cloud administration. I am looking for opportunities to grow my knowledge in cloud domain.



Education Background

S B Jain Institute of Technology

BE mechanical - 60.92%
2011 - 2016

Baba Nanak Sindhi Hindi Jr
College

HSC - 58.50%
2010 - 2011

Baba Nanak Sindhi Hindi High
School

SSC - 72.92%
2009 - 2010



Work History

★ Compucom CSI Pvt Ltd

Infra & Management Tech 1
Sep 2022 - Present

- Designed and deployed Azure Virtual Machines to meet application requirements, ensuring optimal performance and scalability.
- Implemented Azure Virtual Network configurations to establish secure and efficient communication between on-premises and cloud environments.
- Automated routine tasks using Azure Automation and PowerShell scripts, reducing manual intervention and increasing efficiency.
- Implemented Azure Security Center policies to enhance the overall security posture and compliance of the Azure environment.
- Conducted regular audits and assessments of Azure resources to identify and mitigate potential security risks.
- Collaborated with cross-functional teams to troubleshoot and resolve Azure-related issues, ensuring minimal downtime.
- Documented Azure infrastructure configurations and procedures to facilitate knowledge transfer within the team.
- Good experience with incident management and related processes.
- Responsible for systems and application performance monitoring.
- Coordinated with cross-functional teams to troubleshoot and resolve CI/CD pipeline issues, ensuring minimal downtime.
- Automated deployment processes and configuration management tasks using Terraform and PowerShell scripts ensuring consistency and scalability.
- Wrote and optimized PowerShell scripts for automation of repetitive tasks and management of Windows-based environments.
- Collaborated with the development team to enforce version control best practices, leading to improved code management and collaboration.
- Troubleshooting issues with Network devices i.e. Routers, Switches, and Cradle points. Coordinated customer helpdesk and end user.
- Assisted in implementing management changes by applied configuration on Non-Cisco devices Meraki & Juniper Router (SRX220 & SRX310).
- Participating in regular reviews of service level agreements with external customers ensuring quality assurance standards is met.



Expertise & Skill

- Cloud Platforms: Microsoft Azure
 - Infrastructure as Code (IaC): Azure Resource Manager (ARM) Templates
 - Virtualization: Azure Virtual Machines (VMs), Azure Virtual Network
 - Azure Storage: Azure Blob Storage, Azure File Storage
 - Identity and Access Management: Azure Active Directory (AAD)
 - Networking: Azure Virtual Network, Azure Load Balancer
 - Monitoring and Logging: Azure Monitor, Azure Log Analytics
 - Automation: PowerShell, Visual studio
 - Collaboration Tools: Terraform, Git
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★ WNS Global Services

Sr Associate

Sep 2020 - May 2022

- Created support service tickets and used web-based ticketing systems to track and deliver support services.
 - Installed, serviced and upgraded over 300 Windows computers.
 - Monitor and troubleshoot azure virtual machine.
 - Monitoring virtual networks.
 - Provided support to resolve client issues.
 - Assisted the network team in monitoring network servers.
 - Provided complete IT technical support services and assisted global management teams to ensure efficient business processes.
 - Provided IT support services to the Application Management Group.
 - Provided IT services to end users.
 - Assisted with solving customer issues.
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