
PROFILE SUMMARY

- QA Module lead with 6 years 6 months experience of effectively managing and leading testing teams.
- Expert in designing test strategies, creating test plans and executing test cases across multiple platforms.
- Established QA policies and Procedures, including documentation.
- Having knowledge of making WBS and weekly plan.
- in identifying and document defects and deviations.
- Managed the quality assurance process for mobile application development projects.
- Implemented test automation frameworks, resulting in a 30% reduction in testing time.
- Proficient with test management and bug tracking tools.
- Strong Knowledge regarding Testing Terminologies, Verification, Validation, Levels of Testing and Testing Techniques.
- Experienced in identifying issues quickly and implement effective solutions, demonstrating critical thinking capabilities.
- Working with key team members, established SDLC, established change control process.
- Responsible for efficiently leading team of testers to meet the product goals.
- Interviewed selected and trained QA personnel to build the system.
- Lead the project and supported all team members Scheduling, project tracking, estimates and other lead responsibilities.
- Excellent written and verbal communication skills for coordinating between team members, stakeholders, and other departments.

SKILLS

Defect Tracking Tools:	ALM, Web Prompt, TFS, SharePoint, JIRA, DevOps
RDBMS:	Oracle, MS-SQL, MY SQL Server
Languages:	C, C++, C# .net, core java, SQL, HTML
Testing Tools:	API using soap and Postman tool
Test Automation Tool:	Selenium
Project Methodologies:	Agile, Scrum, SDLC, STLC

Work Experience

- Working with Exegesis Infotech from 21st July 2021 to till date.
- Working with Excers Technologies as a manual tester from Dec 2019 to 21st July 2021.
- Worked as a Software Tester with Morphees, Mumbai from May 2014 to July 2016.
- Worked with CMC Ltd. Mumbai from Oct. 2013 to Mar. 2014.

PROJECT EXPERIENCE DETAILS

Project: Exegesis Infotech Pvt Ltd

- Job Designation: QA Module Lead.
- Client: Prudent
- Job Duration: 21st July 2021 – till date
- Job Description: As a QA Module Lead, I managed a team of QA engineers, set goals and tracked metrics for the team, and provided leadership and goal setting to ensure the team met its deadlines and goals. Testing the application, reviewing test cases, etc.

Project: EHB (Employee Health Benefit)

Employee Health Benefit is the product which is mainly based on GMC, GPA & GTL policies. We as Service & Product based organization were developing the product & giving service to the Brokers for same product. We have multiple brokers for which we have created Application for respective broker. We have two main parts in the application i.e CMS & Panel.

CMS is basically like backend activity where Client Creation, Policy Creation, Employee Addition/Deletion, Dependent Addition/Deletion, Reports generation for employee details & enrollment, etc. All these are performed by CMS user present at Broker's end.

Panel is basically portal which is used by the Employee from which they can add dependent, do Enrollment for GMC GPA & GTL policies, Claims can be raised by the employee, Nomination Process for GPA, GTL policies download ecard. Mobile Apps also available for the same.

Roles & Responsibilities:

- Testing the application for most of the module which are present on CMS & Panel.
- Doing Regression, Retesting, System Testing. End to end flow testing is being done as well.
- API Testing done using Postman and Soap UI tool.
- Have worked on TPA Integration, Client SSO.
- Take ownership of the product assigned and manage a team of members on the same.
- Go through the FSD documents & review requirements, specification to query and resolve any doubts with PM/BA.
- Estimate, prioritize, plan and coordinate testing activities.
- Develop and apply testing processes for new and existing applications to meet client needs.
- Client meeting regarding issue discussion, requirement queries, etc
- Provide inputs and help in resolving production issues as per SLA timelines.
- Provide weekly plans for the team and to make sure each QA resource has sufficient tasks and is efficiently used through the week.
- Provide Training to newly onboarded team members on the application.

Project : SBIG Insurance

Client : SBIG Insurance

Project : SBIG Insurance

Domain : Insurance

Project Description

SBI General's current geographical coverage extends to 56 cities pan India and presence in another 350+ locations through satellite resources. SBI General follows a robust multi-distribution model encompassing Bancassurance, Agency, Broking & Retail Direct Channels.

Role & Responsibilities

- Understanding the requirements from clients.
- CR, NR and PM Test Design preparation based on the given requirement.
- Continuous tracking of defects in ALM to ensure the quality of delivery
- Planning and working based on deadlines and prioritizing workload
- Worked on Core Application of Ebao on different modules like Policy Issuance, Endorsement, Renewals, Coinsurance, Puma Upload.
- Understanding user requirements and creating policies by analyzing needs and testing of Requirements.
- Knowledge of Motor, Fire and Health policies.
- Knowledge of NTU calculation and have Worked on newly implemented NTU Rates for all NTU Vehicle for private car.
- Work experience and good knowledge of newly implemented Bundled and long term package product for Motor policies.
- Knowledge of underwriting rules and roles.

Project : Trade Approval system

Client : J.M. Financial Mumbai

Domain : Financial

Project Description

The client used an internal Trade Approval System for facilitating the automated approval of trades initiated by the internal traders for long term funding.

Roles & Responsibilities

- Understanding the client requirements and Functionalities
- Designed Test Cases / Test Scenarios / Reviewing Test Cases by going through the Functional Requirements, User (Business) Requirement Documentation and Approach Document for the bug fix.
- Performing end-to-end testing of the work-flow which includes Smoke, Functional, Integration and Regression Testing.
- Reporting of issues and ensure that to get it Fixed
- Worked with developers to resolve the issue by providing the detail functionality of the issue.

Project : GC (GENISYS CONFIGURATOR)

Client : TATA AIG

Domain : Insurance

Project Description

GC is a single platform provided by CMC, GC is live project includes various modules and different types of the module.

Roles and Responsibilities

- Testing UI and functionality of new features for enterprise-level software, bug verification and triage for quality assurance.
- Designed Test Cases / Test Scenarios / Reviewing Test Cases by going through the Functional Requirements, User (Business) Requirement Documentation and Approach Document for the bug fix.
- Performing end-to-end testing of the work-flow which includes Smoke, Functional, Integration and Regression Testing.
- Reporting of issues and ensure that to get it Fixed
- Data migration testing.

EDUCATIONAL QUALIFICATION

- MCA from Nagpur University with 72%.
- B.Sc. (Computer Science) from Nagpur University with 60%.

CERTIFICATIONS

- ISTQB Certified Tester Foundation Level
- ISTQB Agile Tester

PERSONAL DETAILS

Name	: Nilima Gendlal Katre
Date of Birth	: 27 th July, 1988
Gender	: Female
Language Known	: English, Hindi, Marathi
Permanent Address	:C/o Dr. B.K.Patle, Vinoba nagar, Near Sai Temple, Tumsar Dist: Bhandara (M.S) 441912.

Place: Mumbai

Date: .../.../...

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(Nilima G. Katre)