PRAVEEN KUMAR RAJAN

Skills : – Server Administration | NetApp Storage Admin | NetApp Disk Shelves DS2246, DS4246 series | FAS 8040 Controller | Tape Lib Quantum Tape Library Scalar i500 LTO -7 | Cisco MDS 9148S SAN Switches.| Management Tools: NNMi (Network node manager interface) | Blade Server | System Administration (OS- Windows | Linux |IT Infrastructure Management |Ticketing Tools (SLA Management) Technical Support | PC Hardware | VMware & Esxi |Trainings | Remote Support | M365 | Asset Management | Vendor Management | Procurement | Team Management | Active Directory | |Reports | Documentation |Printer Support |

**Deployment Lead – IT Administrator**

E -Mail: praveen.rajan26@gmail.com

Mobile: +91 7014686534

### Forward-thinking professional offering more than 10+ years of experience working in challenging environments. Expertise in planning, installing, and maintaining large-scale systems and infrastructures. Proven leader with success in building strong teams.

PROFESSIONAL CERTIFICATIONS - (Achievements)

* Netapp Certified Data Administrator Certificate
  + Managing Storage and Resources • Implementing and managing storage
  + Deploying and managing compute resources • Implementing and managing virtual Machines
  + Monitoring and maintaining Storage resources.

### Professional Knowledge Active Directory

* + Configuring Domain Name System (DNS) for Active Directory • Configuring the Active Directory Infrastructure
  + Configuring Active Directory Roles and Services • Maintaining the Active Directory Environment

CAREER SUMMARY

* + System Administration and IT Infrastructure Services

# Akal Information Systems Limited

## Deployment Lead Jul 2023 – Jan2024

#### Key Accountabilities

* Lead Managed IT operations for Indore , (M.P)
* System Admin: Ensures smooth operation, security, and maintenance of computer systems, networks, and servers, addressing technical issues and implementing solutions to optimize performance.
* Windows Administration: Managed and maintained Windows-based systems, overseeing tasks such as user account management, system updates, security configurations, and troubleshooting issues on Windows servers and desktops. Implemented ITIL practices, supervised service desk, and ensured SLA compliance.
* Vendor & Asset Management: Collaborated with vendors, maintained IT asset inventory, and ensured software license compliance.
* Electronic diarization of inward correspondence, creation of files, movement of correspondences and files, electronic signing of noting & drafts using Digital Signature Certificates (DSC), e-Sign.
* Documentation of e-office project and install SSL certificate and support for e-office software.
* E-office user Assigning roles & privileges using e-token and Organization Unit Mapping
* Create database using workbench SQL database and maintain database.
* File and Disk Management using LVM.
* Setting Cron jobs for daily maintenance of servers.
* Installs and maintains critical systems running red Hat Enterprise Linux and CentOS
* Taking frequent backup of data, creating new storage procedures and scheduled backup is one of the duties.
* Install DSC Certificate and enable the service of e-office software, token installation.
* Install LDAP server and maintain service-related e-office application.
* Implement ARPF (AGRICULTURAL RADIATION PROCESSING FACILITY, RRCAT) Centre and front-end design.
* To upgrade the software installed on to the server including upgrading virus software and upgrades.
* Taking frequent backup of data, creating new storage procedures and scheduled backup is one of the duties.
* **Mahindra Defence System Limited**

## Storage Admin Jan’2021–March ‘2023

**Key Accountabilities**

* Installation & Configuration: Set up computing devices, printers (Desk Jet, Inkjet & LaserJet), and network protocols. Ensured smooth operation of workstations, network configuration, and TCP/IP.
* NetApp (Data ONTAP 9.1 RC2) products FAS8040.
* Administration of Aggregates, Volumes, backup & LUNs.
* Knowledge both SAN and NAS environments, Knowledge Storage protocol CIFS, NFS, iSCSI, FC.
* Creation/deletion of aggregates, SVM’s, volumes, LUN’s, Port sets, Initiator Groups using NetAppOn Command System Manager
* Monitoring and Reporting of Client’s NetApp Storage Systems according to defined policies.
* Replacement of hardware of NetApp Disk Shelves DS2246, DS4246 series according to issues
* Raising/Closure of tickets on issues of NetApp Storage Systems
* Zoning of Storage, Quantum Tape Library and host Servers.
* Physical Connectivity of Storage, Quantum Tape Library and host Servers.
* Experience on Tape Library (Quantum Scalar i500- Tape Library- LTO7).
* Creation/deletion of aggregates, SVM’s, volumes, LUN’s, Port sets, Initiator Groups using NetApp On Command System Manager
* Service Management: Worked on a Service Management ticket queue, prioritizing high-urgency tickets, and maintained an incident management tracking tool.
* Backup & Recovery: Managed file systems, disk space, virus protection, and ensured data backups and recoveries.
* Technical Support & Troubleshooting: Addressed daily operational issues, hardware/software problems, and provided advanced technical support to both internal and external customers.
* System hardware management, replacements, and worked closely for various IT services.
* Remote Assistance: Offered remote desktop support, remote assistance, and utilized tools like Skype for Business & Microsoft Teams for support.
* Asset Management: Maintained assets through dedicated tools, and prepared detailed reports on support activities.

# Shah Technical Consultant Pvt. Ltd

## Office Manager Jan 2020 – July 2020

**Key Accountabilities**

* Performs or facilitates maintenance of office equipment including cleaning, maintenance, and repairs.
* Provides clerical support when needed to assist clerical staff with assigned administrative duties such as Prepare DPR for CSDC WTP project and distributing mail
* Maintains inventory of office supplies; orders new supplies as needed.
* Maintains office files; implements an efficient system for other staff to access files and records.
* Performs other related duties as assigned.
* **Trimax IT Infrastructure Pvt Ltd**
* **Storage Admin Jan 2018 – Dec 2019**
* NetApp (Data ONTAP 9.1 RC2) products FAS8040.
* Administration of Aggregates, Volumes, backup & LUNs.
* Knowledge both SAN and NAS environments, Knowledge Storage protocol CIFS, NFS, iSCSI, FC.
* Creation/deletion of aggregates, SVM’s, volumes, LUN’s, Port sets, Initiator Groups using NetAppOn Command System Manager
* Monitoring and Reporting of Client’s NetApp Storage Systems according to defined policies
* Replacement of hardware of NetApp Disk Shelves DS2246, DS4246 series according to issues
* Raising/Closure of tickets on issues of NetApp Storage Systems
* Experience on Tape Library (Quantum Scalar i500- Tape Library- LTO7).
* Creation/deletion of aggregates, SVM’s, volumes, LUN’s, Port sets, Initiator Groups using NetApp On Command System Manager
* Service Management: Worked on a Service Management ticket queue, prioritizing high-urgency tickets, and maintained an incident management tracking tool.
* Backup & Recovery: Managed file systems, disk space, virus protection, and ensured data backups and recoveries.
* Technical Support & Troubleshooting: Addressed daily operational issues, hardware/software problems, and provided advanced technical support to both internal and external customers.

# Worked as a Freelancer(IT Consultant)

## At Kota Rajasthan, India Feb ’2015 To Apr ‘2017

#### Key Accountabilities

* Onsite Engineering: Served as the primary onsite engineer, overseeing maintenance and support for systems and printers.
* Installation & Upgrades: Led the installation, upgrade, and maintenance of systems, printers, and hardware components. Ensured all activities aligned with company policies & Window installation, Formatting.
* Provide Hardware and accessories & System & Network Maintenance: Conducted regular maintenance for systems and networking components. Implemented software and hardware upgrades for optimal performance & manage File system.
* Infrastructure Optimization: Provided recommendations and implemented solutions to enhance system scalability and efficiency.
* Networking: Installed and configured modems, routers, hubs, and LAN terminal servers.

# Instrumentation Limited

# Engineer At Kota, Rajasthan Jan’ 2011-Jan’ 2015

#### Key Accountabilities

* Installation and up gradation of OS, Server installation and Manage Role Based services.
* Troubleshooting windows system, User, and server 2008.
* Hardware, System maintenance and networking troubleshooting
* Maintain network connection and making of cable.
* Install Windows OS and basic troubleshooting.
* Install and configure computer applications & Monitor and maintain computer networks.
* Resolve issues related to the network and diagnose, troubleshoot, and resolve issues.
* Maintain procedural documents and reports.
* Backup activity perform time to time & Window Installation & formatting system

ACADEMIC CREDENTIALS

* MBA Finance form Punjab Technical University in 2012
* **4** Years Engineering specializing in Computer Science **Engineering.**
* Senior Secondary (Rajasthan Borad -2004)
* Secondary School Certificate (**SSC**),

(Board of Secondary Education, Rajasthan Board - 2002)



* Listening to music
* Mimicry
* Learning new things



* Date of Birth : 26Th March 1986
* Marital Status : Married
* Languages Known : English, Hindi