

## **Personal Details**

Name: Sonu Pawar.

Gender: Female

Nationality: Indian

Marital Status: Single

Languages: English, Hindi, Marathi

Email: sonu.pawar0891@gmail.com

DOB: 15th Aug, 1991

Contact. No:7875628772

Present Address:

Om Mangal Murti C.H. S Room no- 04, Behind Rameshwara complex section-28 Ulhasnagar-4

## **Career Objective**

Dynamic and skilled Software Quality Analyst with 4.8 years of experience specializing in the Health Insurance domain. Expertise in testing critical modules, including Claims, Masters, Access Management, Rule Engine. Finance module including Invoice bill, Payment voucher, collection utilization, collection enquiry. Currently excelling as a Software Quality Analyst at Enoviq Technologies

## **Technical Expertise**

Operating Systems: Windows, Mac

Domain: Health Insurance, Life Insurance

Module: Claims, Finance

Tools: Jira

Testing approach: Manual testing, Mobile application testing

## **Education**

2015 - Completed B.E. EXTC from Bharat College of Engineering, Badlapur, from Mumbai University with an aggregate of 65.54%.

2011 - Completed Diploma from Shivaji Rao Jondhale Polytechnic, Dombivli, from Mumbai Board with 75.45%.

2007 – Completed S.S.C. from R.G.S School. Ulhasnagar from Mumbai Board with 73.07%.

## **Current Project**

**Narayana Hrudayalaya limited (Feb 2024-till date)**

Narayana Health is a healthcare organization that aims to make high-quality medical services accessible to all. Narayana Health operates several hospitals and heart centers across major Indian cities

Experience in Policy, creating Quotation, Premium calculation, Endorsement, Finance, collection tagging, Invoice Bill Enquiry

Experience in Finance Module such as checking the invoice bill, Collection enquiry, collection utilization, payment voucher, Bill reversal.

Checking the invoices tagged with the receipt collection, collection utilization, payment bulk approval.

Checking the reports of Commission register, premium registered, Collection registered, invoices registered.

Follow up on team progress, and facilitate defect reporting in Jira.

Defect monitoring & get it fixed by the development team.

Follow up on team progress, and facilitate defect reporting in Jira.

Collaborate with the development team to explain defects, oversee fixes, and coordinate retesting.

Conduct internal call with the development team

## **Project Experience**

### **HSBC: Hongkong and Shanghai banking Corporation (Jan 2023-Feb 2024)**

It is a health insurance website with a basic functionality like uploading a claim of reimbursement, panel new & finding out claims approved amount under payment voucher as well as checking the receipt collection against a raised invoices & paid invoice.

Checking the reports and FTP feeds

Lead a team of 2 members for the HSBC Hong Kong project, overseeing testing for key modules.

Extensive working experience in functional & Nonfunctional testing, System testing, Integration testing, Regression testing.

Good Knowledge of software development life cycle.

Good exposure to Agile methodology.

Experience in Claim Module such as Claim registration, claim bill, Claim decision, Adjudication, Payment & Invoice bill.

Experience in Finance Module such as checking the payment voucher generated against the approved, paid claims. Cancelling the paid claim, checking the general voucher entries for the registered, approved, paid claims.

Checking the invoices tagged with the receipt collection, collection utilization, payment bulk approval.

Checking the reports of Commission register, premium registered, Collection registered, invoices registered.

Tested Report, documents & letter.

Distribute user stories for testing, follow up on team progress, and facilitate defect reporting in Jira.

Collaborate with the development team to explain defects, oversee fixes, and coordinate retesting.

Provide clear explanations of user stories, resolving team doubts.

Conduct internal call with the development team.

### **Tune protect Venture (March 2022-Jan 2023)**

Experience in Policy, creating Quotation, Premium calculation, Endorsement, Finance, collection tagging, collection Utilization

Tested Report, documents & letter.

Distribute user stories for testing, follow up on team progress, and facilitate defect reporting in Jira.

Defect monitoring & get it fixed by the development team.

Conduct internal call with the development team.

## **Project Experience**

### **Suwarnsparsh Services LLP as a Jr software tester**

#### **AcchaSauda.com. (Aug2020 till march 08 2022)**

This is a Real Estate Portal with basic functionality like Upload Property Details ( Text - Pics & Videos), Display, Search Filters, Lead Generation, Lead Allotments, Lead Re- Allotment, User Profile Creation & Update, Inventory Management CRM, Payment Gateways Integration, Invoicing Module with Renewals, Chat Module, Ad Campaign Module ( Display & Broadcast ), Notifications, SMS & Email OTP / Transactional Alert Functionality, Field Force Tracking Module ( GPS Based ), Incentive & Rewards Module, Referral System Payouts.

Domain: Real Estate

Testing approach: Manual testing (Web testing and Mobile testing)

Understanding the project requirement specified in jira tool, through call, story board

Preparing defect Report and assigning the defects to the developers.

Perform functional testing, regression testing, Ad-Hoc Testing and Responsive Testing.

Reporting the bugs using defect tracking tool- JIRA.

Performed functional, compatibility testing on different browsers like Edge, Firefox & Chrome.

## **Project Experience**

### **Testriq QA labs as a Jr software tester**

#### **Forward leap Marketing (Dec2019-March 2020)**

They are data driven lead-generation experts helping financial companies get more quality leads and decrease costs through leading-edge online technologies —guaranteed

Domain: Marketing & operation

Understanding the project requirement specified in jira tool, through call, story board

Preparing defect Report and assigning the defects to the developers.

Perform functional testing, regression testing, Ad-Hoc Testing and Responsive Testing.

Reporting the bugs using defect tracking tool- JIRA.

Performed functional, compatibility testing on different browsers like Edge, Firefox & Chrome.

### **Testriq QA labs as a Jr software tester**

#### **Ragnar (March 2020-June 2020)**

The Ragnar Relay Series is a series of long-distance running relay races organized and orchestrated by Ragnar Events, LLC, which is based in Salt Lake City. With 20 relays in different geographic locations, the Ragnar Relay Series is the largest relay series in the United States.

Domain:Sports

Understanding the project requirement specified in jira tool, through call, story board

Preparing defect Report and assigning the defects to the developers.

Perform functional testing, regression testing, Ad-Hoc Testing and Responsive Testing.

Reporting the bugs using defect tracking tool- JIRA.

Executing the test cases for automating the testing procedure.

Performed functional, compatibility testing on different browsers like Edge, Firefox & Chrome.