Deepak singh
IT Infra- Sr. System Administrator

Personal informations

singhdeepak.ds1994@gmail.com

Neem ki Gali, Deem Darwja Road, Didwana, 341303, Didwana (India)

25 Sep 94

Male

Indian

+918107160143

Mother tongue(s)

Hindi

Professional experience

System Administrator

Prakash Software Solutions Pvt. Ltd ·   Oct 2023 - Present ·

New User Profile Creation and Maintain of AD (Active Directory).
Maintain backup and restoration task. Operating System: - Windows, Linux, MacOS, Windows Servers.
Remotely Support to User and Client. (tools: - Teams, Anydesk, TeamViewer, Quick Support,).
Perfrom work and manage in CRM, Azure DevOps
Assest Management: Procurement, Allocation, Agreement, Inventory update inn GreytHR Portal

Sr. IT Infra-System Administration.   8 Feb 22- 28 oct 23

Dynatech System Pvt Ltd | Ahmedabad

Analyse, troubleshoot and deliver Microsoft cloud solutions on Azure and Office 365 platforms.
Design, configure, implement, and maintain Azure services to meet the needs of the organization.
Configure and manage Microsoft Windows Server 2019 & 2016 (Active Directory, DNS, DHCP, FTP, IIS)
Maintain and monitor Active directory server, file server, antivirus server and backup server. Maintain and monitor office 365, MDM application, firewall and network devices.
Implement and maintain security policies for the computer system and network, as per the ISO standards.
Provides solutions in a time ous and professional manner to users for support tickets raised. Identify areas for streamlining or improvement of processes, systems or networking and discuss with the IT Manager.

System Administrator.   20 Mar 21- 30 Jan 22

Krazy Mantra HR Soulation | Ahmedabad

Configure and manage Cyberoam and Sophos Firewall. Managing and monitor antivirus and backup server on daily basis.
Proactively manage and maintain server, network and firewall systems.
Installing Windows Update/Patches, Using a WSUS server.
Create, delete, and manage user accounts on AD server and mail accounts on Office356. Install VMWare Esxi & create Virtual Machines and manage a V M Ware virtualized environment.

Desktop & Application Support Engineer.   25 Jul 19- 30 Sep 20

Riddhi Siddhi Corporation Pvt. Ltd. | Ahmedabad

Working at Future Ground on Riddhi Siddhi Corporation Pvt. Ltd. payroll.
Installing Configuration Linux and Server OS.
Installed, Manage Application and Database from Backend .
Create Store, Users, Database and Manage In Live application.
running cron Jobs and Troubleshooting for Application issues.

IT Support Engineer.   16 May 17- 30 Jul 19

Globtier InfoTech Pvt. Ltd | Jaisalmer

Working at SUZLON Energy Ltd. on Globtier InfoTech Pvt. Ltd Payroll.
Handling 25 sites of Wind firm's Infrastructure and Communication Hardware Installation, Maintenance & troubleshooting
Address user tickets regarding hardware, software and networking.
Maintain computer peripheral devices like printers and resolve associated problems.
Train end users on usage of computer hardware and software
Configured user accounts, email accounts, outlook and printers on users system.
Monitoring Server and resolving the issues.

Education and training

Diploma in CCHNP   1 Apr 13- 30 Sep 23

GT-College | Sikar

Bachelor in BCA   30 Sep 23- 30 Sep 23
Jaipur National University, Rajasthan. | Jaipur

10+2   30 Sep 23- 30 Sep 23

Choti DEVI MEMORIAL Sr. Secondary School |
Didwana

10   30 Sep 23- 30 Sep 23

Pandit Bacharaj Vyas SR. Sec. SCHOOL | Didwana

Personal skills

Organisational / managerial skills

- Windows Server 2012, 2016 and 2019, Active Directory
  Domain Services, DHCP, DNS.
- Office 365, Azure active directory, VMware, Hyper V.
- Firewall: Cyberoam and Sophos
- Linux OS: CentOS, Ubuntu, Red