

# Sonali Jain

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# Quality Assurance Engineer

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## EXPERIENCE SUMMARY:

- Offering 7+ year of diversified experience in Automation and Manual Testing of Desktop & Web-Based applications under **Banking/Finance Domain and E-commerce Domain**.
- Well-versed with all stages of the **Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC)**.
- Well-versed with **Agile methodology**.
- Experience in Functional and Non-Functional Testing Types.
- Experience in creating test scenarios, test case designing and execution as per the project requirements and coordinating all testing activities.
- Experience in **UI and API testing**.
- Experience in **Pega Testing**.
- Experience in analysis of test results and preparation of daily status reports.
- Experience in Maintaining Requirement Traceability Matrix, Defect tracking.
- Experience with **JIRA** bug tracking, **ALM** and project management tool.
- Excellent attention to details, strong organization skills and ability to work independently and in teams.

## TECHNICAL PROFICIENCY:

**Database** : Oracle, DBVisualizer

**Operating System** : Ubuntu, Microsoft Windows, Unix, Linux

**Programming Language** : JAVA

**Skills and Tools** : Selenium, POSTMAN, API Testing, GIT, Jenkins, JIRA, Docker, Kibana, UFT, BDD Cucumber, TestNG, SQL Query

**Testing Skills** : Functional Test, Sanity Test, Smoke Test, System Test, System Integration Test, Regression Test, Boundary Test, Exploratory Test, End to End Test

**Microsoft Office skills** : Word, Excel, PowerPoint, Outlook

## EDUCATIONAL QUALIFICATIONS:

- B.TECH in **Information Technology** with 72% from Rajasthan Technical University, Jaipur.

## WORK EXPERIENCE SUMMARY AND EMPLOYMENT DETAILS:

**Current Employer** : Allianz Technology (June 2020 - Present)

**Designation** : Specialist-Global Test Factory

### Company Description:

Allianz Technology is the IT provider of the Allianz Group, Allianz Technology is tasked to run optimize, transform and innovate infrastructure, applications and services together with Allianz companies to co-create the best customer experience.

**Project-1: ABS CEE Romania(June2020-Nov2020)**

**Description** – Version upgrade of Romania insurance portal from RAP to CISL.

**Project-2: ITMP ASIA Upgrade(Dec2020-June2021)**

**Description** – Version upgrade of Thailand/Singapore insurance portal from RAP to CISL.

**Project-2: ABSI Core(July2021-Present)**

**Description** – Functional changes of ABSI Core(Germany) domain .

### Roles and Responsibilities -

- Tested the whole application in German language
- Handling the Team and managing work among the people
- Test Scripting and Test Execution
- Interactions with Scrum team and PO for defect fixes and requirement gathering
- Bug management in JIRA/Zephyr
- Automated the Smoke & Regression test cases with the help of Java and UFT
- Automated the API test cases with the help of Postman.
- Analyzed customer feedback to identify areas of improvement in product quality.
- Provided technical guidance to junior quality assurance engineers.

**Previous Employer** : HealthKart - Brightlifecare.com (July 2019 – April 2020)

**Designation** Quality Assurance Engineer

### Company Description:

HealthKart, a part of Bright Life care Pvt. Ltd. is an online portal for Dietary supplements and health devices in the Health care industry in India

**Project-1: Loyalty Streamline Oline/SS and Coupon Management**

**Description** – Streamlining of discount, Product loyalty, Reward points and management of coupons in our B2B channel Oline according to user cart value.

**Project-2: Freebie Re-Initiation & Missing Freebie**

**Description** – Re-Initiate freebie in case of user request if broken or conversion of leftover points in next order.

**Project-3: Multiple product based offer**

**Description** – Offers and discounts based on multiple product selection and combo on cataloguing

### Roles and Responsibilities –

- Performed tests of the web application in QA and staging environments
- Performed testing for UI and API
- Performed mobile testing over Android / iPhone
- Executes manual test cases, as well as performs back end data validation
- Created Github tickets for reporting bugs
- Conducted cross browser testing in Chrome, Firefox, Safari, Windows 10 and Linux
- Automated the manual test cases with the help of Selenium.

**Previous Employer :** Tata Consultancy Services (Nov 2016 – Jun 2019)

**Designation** System Engineer

**Company Description :**

TCS is a services based company which helps customers achieve their business objectives by providing innovative, best-in-class consulting, IT solutions and services.

**Project-1: Snowbound Upgrade**

**Description:** Snowbound is a document viewer application which was upgraded to HTML 5 viewer.

**Project-2: Report Input Processing Server Upgrade**

**Description:** RIP is a report processing server which was upgraded to new version for better compatibility and performance.

**Project-3: Filenet Upgrade**

**Description:** Filenet is a document repository, which stores all the documents triggered from different source systems. It was upgraded to ICN which provide more security and authentications.

**Roles and Responsibilities –**

- Manual and automation testing using Pega tool
- Preparing Master Test Plan (MTP)
- Preparing cost estimate of project
- Test Scripting and Test Execution
- Interactions with Dev team and architects for defect fixes and requirement gathering
- Preparing End of Test Report (EOTR)
- Providing Knowledge transfer and trainings
- Bug management in ALM and JIRA.

**Awards and Accomplishments –**

- **Pratibha Award** – 2 times for tremendous work in Project in ABSI Project in Allianz Technology
- **Navratan Award** for great work of new joiners in Allianz Technology
- **Best Team Award** in Healthkart
- **On-Spot Award** for good individual participant in TC

**Languages:**

Hindi & English

**Hobbies and Extracurricular Activities :**

- Dance
- Cooking
- Travelling
- Riding