

# JEEL THAKKAR

Competent IT professional, successful at using personal judgment and advanced technical acumen to make a positive impact on technology field. Forward-thinking and resourceful professional with a diligent mindset and disciplined approach. Targeting challenging assignments in **Software Testing, Quality Assurance, and Client & Stakeholder Engagement** in organization of high repute

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## CORE COMPETENCIES



Software Testing  
Quality Assurance  
QA Process Improvement Initiatives  
QA Plan and Strategy  
Project Management  
Automation Testing  
Defect Triage Meetings  
Test Scripts  
SQA Testing  
Data Interface & Migration Testing  
Performance/Load Testing  
UI & Compatibility Testing  
Performance & Security Test  
SQL Server 2014  
Agile & Scrum Methodology  
Liaisons and Coordination  
Team Building & Leadership



## SOFT SKILLS



## PROFILE SUMMARY

- **Performance-driven professional** with rich & extensive experience in Software Testing, Quality Assurance, Client & Stakeholder Engagement and Team Management
- **Software Testing Specialist** with excellence in gathering and understanding requirements of clients & other multiple stakeholders (at strategic and tactical levels), followed by translation into functional specifications as well as provisioning of suitable solutions.
- **Improved software quality and reduced defects** via introduction of defect and requirements management tools, requirements gathering and testing best practices, root cause analysis, UML diagrams and via creation of standardized tools, processes and methodologies.
- Rich experience in **mapping client's requirements and providing them best solutions** involving evaluation and definition of the scope of the project and finalization of the project requirements.
- Expertise in **various phases of SDLC and STLC** right from requirement analysis, effort estimation, coding & testing (preparation of test cases along with implementation) for maintaining the quality of proposed applications.
- Improving the definition of done and acceptance criteria, creating information radiators in Confluence, and helping Release Manager with **release sign offs and test documentations**
- Proficiency in testing execution on **UI, API testing, logs investigation, and identifying the root cause of the defects** along with suitable resolutions.
- Gained basic knowledge of **Automation Testing Tool-Ketaron**
- Hands-on with **Devops Azure Tool, Testlinktool, Katalontool, Postman and Selenium**



## EDUCATION

- **Bachelor of Information Technology** from Gujarat Technological University, Gujarat in June 2014



## CERTIFICATIONS

- Front-End Developer at Icreate Technologies Pvt. Ltd.
- Web/Graphic Designer and PHP Basic Language



## NOTABLE ACCOMPLISHMENTS

- Successfully conducted testing on field (production plant) with inspection machine pertaining to a project
- Delivered a significant appearance on Women's Day Celebration 2020
- Received Rising Star Award in 2022 at Advantmed



## WORK EXPERIENCE

June'2022 – Oct'2023 with Advantmed India LLP as Software Test Analyst

### Key Result Areas:

- Building, managing, mentoring and motivating the high-performance QA team.
- Managing the software quality process involving review of product functions, test specifications & documentation, defect prevention, debugging & resolution of issues
- Preparing, designing, and leading the test strategy and test plan for all projects; reviewing activities such as requirements review, design review, test strategy review and test case review.
- Establishing, implementing, and improving QA infrastructure, test procedures, process, and quality standards in accordance with overall development and product releases
- Writing and implementing Test scenarios, Test cases, System Testing, Regression Testing and maintaining Traceability Matrices for baseline documents
- Managing defect life cycle including defect creation, defect tracking and root cause analysis of defects
- Interacting with Product Owners, Technical Team, and External & Internal Customers to identify requirements and deliver those within stipulated timelines.
- Contributing to all software testing like functional, regression, automation and ensuring quality standards are met
- Participating in user stories review along with Product Owners, contributing in validation of mapping documents, test data, test execution, defects management and test closure
- Providing feedback on the quality of the project/product through meetings, testing progress reports to management/stakeholders
- Assisting Application Developers and Technical Support Staff in identifying and resolving problems
- Recommending design improvements or corrections to engineers throughout the development process
- Training and coaching team members, POS, and other stakeholders on SAFe Methodologies and sustaining a dynamic environment that fosters the development opportunities and motivates the high performance amongst the team members

Oct'2017 - May'2022 with Shubham Automation Pvt. Ltd. as Senior Test Engineer

### Key Result Areas:

- Executed overall test cases as per the predefined procedures
- Analyzed customer complaints from defect log
- Functioned on different types of testing area
- Reviewed test cases and documentation of products
- Maintained test case sheets as per client requirement and bug
- Analyzed customer complaint via defect log and from other perspectives
- Participated in new system development in an organization (i.e. QMS system)
- Provided online support on customer's side and ensured streamlined maintenance of product
- Monitored new software installation at customer's portal
- Conducted manual software testing
- Performed product document review and creation
- Provided Query Knowledge of database Sql Server
- Assigned the customer complaints to the internal team
- Performed trial of new software application threw online (on team meeting) and communicated with team on the same
- Trained new developers, testing, and service team employees on product understanding



## PREVIOUS EXPERIENCE

Jul'2015 - Mar'2016 with SevenDigital Technology Pvt. Ltd. as Junior Web/Graphic Designer



## PROJECTS UNDERTAKEN

- EQI
- Smart Eye
- Stmaster
- Smart Tracker
- Bug Tracking System
- Pns/Ez-Pcr for Serialization and Aggregation



## PERSONAL DETAILS

**Date of Birth:** 27<sup>th</sup> December 1992  
**Languages Known:** English, Hindi and Gujarati  
**Address:** D/901, Neelkanth Riverview, Near Gayatri Mandir Shahibaug, Ahmedabad-380004, Gujarat, India