

Challa Vijaykumar

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Career Objective:

To professionally associate myself with esteemed organization where there is an opportunity to contribute and update my knowledge and strive hard for organization and personal growth.

Work Experience:

Worked as an Analyst III Quality Assurance in DXC Technology., from July 6th, 2022 to May 31st 2024.

Responsibilities:

Patch Management:

- Installation & configuration of BIG FIX and Manual.
- Provide technical guidance and support to resolve patch-related issues and vulnerabilities.
- Hands on experience with deploying security patches to prod, non-prod in alternate patch cycles.
- Analyse the impact of patches on system functionality and compatibility before deployment, testing patches in non-production environments.
- Hands on experience with troubleshooting BigFix client and relay communication issues.
- Responsible for maintaining & deploying the security patches to the server environment by the following standard patching methodology.
- Experience creating custom properties and Analysis in BigFix to use for reporting.
- Patching of all window servers' versions 2016,2019,2022

Windows Administration:

- Admirable experience with a large windows & Linux based data centre environment.
- Experience with server monitoring and management tools, such as Nagios, Vrops.
- Proficiency in using & maintaining the datacentre servers, cabling, racks & in rack PDUs.
- Administrating & troubleshooting of mixed environment (physical & virtual servers).
- Providing the 1st & 2nd level technical support.
- Creating and managing the domain users and Groups and Organizational Unit in Active Directory.
- Implementing group policy, managing the DHCP & DNS,(Web Server)
- Experience on Implementing Hardware changes on the Physical / Virtual server.
- Troubleshooting of Unexpected reboot/Host Unreachable issues.
- Troubleshooting of all Network issues on the server such as NIC Teaming/Network Redundancy.
- Providing Problem Management support, including RCA (root cause analysis) for client impacting incidents and troubleshooting complex problems to fix root cause.
- Troubleshoot and Administering the Disk Capacity and File Sharing related issues.

Database Management:

- Oracle Software Installation and Maintenance.
- Creating Users and providing privileges.
- Database Backup and Recovery.
- Troubleshooting database connective errors.
- Security patches installing.
- Exporting AWR report on user's request.
- Performance Monitoring.

Strengths:

- Dedication towards work.
- Ability to work well in team as well as individual.
- Positive thinking.
- Good communication skills.
- Keep me cool in critical situations.

Technical Skills:

- Operating Systems : Windows Server 2012,2016,2019,2022
- Monitoring Tools : Nagios XI, VROPS , Solar Winds
- Security Tools : McAfee Antivirus, Crowd Strike
- Ticketing Tool : Service Now & ITSM (Symphony Summit)
- Patch Management Tools : BigFix, Patch Manage Engine
- Windows : Active Directory, DNS, DHCP,
- Virtualization Technology : VDI, VMware ESXI
- Cloud Technology : Amazon web services (AWS)
- Database : Oracle 19c, SQL
- Languages : basics (C, java, DBMS, Html)

Education:

Course	Institution	University/Board	Year of Passing	Aggregate
BCA	Sri Harshini degree college	Acharya Nagarjuna degree college	2019-2022	79
Intermediate	Narayana junior college	State board of Intermediate Education	2017-2019	68
S.S.C	Sri Ramm high school	State board of secondary education	2016-2017	82

Professional Certificates:

Oracle database administrator DBA issued by Udemy (2023)

Oracle certified foundations associate issued by Oracle university (2024)

Personal Profile:

Name	:	Challa Vijaykumar
Father's Name	:	Challa Madhu Babu
Gender	:	Male
Date of birth	:	02-03-2001
Marital status	:	Single
Nationality	:	Indian
Languages known	:	English & Telugu
Hobbies	:	Listening Music, Travelling
Address	:	S/o Challa Madhu Babu, D.no 36-1-2-1, Near Head Post Office 2 nd line, Eemani palem, Ongole, Prakasam, 523001 Andhra Pradesh, India

Declaration:

I hereby declare that the above given information is true to the best of my knowledge and belief.

Place: Ongole.

(ch.vijaykumar)