

# NILANSHU K. SHAH

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To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self-development and help me to achieve personal as well as organizational goals.

## EDUCATIONAL QUALIFICATION

Qualification	College / School	University / Board	Year of Passing	% / CGPA obtained
MSc.IT Network Security	Department of Animation, IT-IMS .	Gujarat University	2022	8.74
B.C.A.	Som-Lalit Institute of Computer Application	Gujarat University	2019	73.67
H.S.C.	K. G. Trivedi Sadhana Vinay Mandir	GSHEB	2016	72.67
S.S.C.	Sheth C.N. Vidhyavihar	GSEB	2014	62.83

## TECHNICAL SKILLS

- ❑ Operating Systems: Windows 2010, Ubuntu - Basic shell commands
- ❑ Languages: C, C++, VB.NET, PHP, PYTHON, SQL
- ❑ MS-Office: Excel, PowerPoint, Word
- ❑ Networking (Routing & Switching)- Static, Default, Dynamic Routing Protocols
- ❑ Window Server OS: Window Server 2016, Linux (RHEL 7)

## PROJECT SUMMARY (SEM-5 & SEM-6)

### **Website for Water Purifier business with online shopping cart. (WordPress-MYSQL)**

- ❑ Client Role: Client can view, compare products, one can add to cart, buy and pay online. Also, can buy, renew their AMC.
- ❑ Admin Role: Admin can add, remove products, manage orders, manage AMC's.

## **WORK EXPERIENCE**

### **1. AFORESERVE.COM.LTD [21-11-2022 TO 30-06-2024]**

- ▣ Works as Customer Support Engineer with Project Saksham(CBIC)
- ▣ HPE AIO System and Other IT infrastructure support to CGST customers.
- ▣ Experience of HPSM Ticketing Tool for Interaction and Incident Management.
- ▣ Customer oriented Software Support and another peripheral H/W Support.
- ▣ OS Installation, Updating OS, AIO Formation, Printer Installation
- ▣ Manage and Installation of Security s/w & Services, Antivirus Installation
- ▣ IP Addressing and Managing CBIC Intranet.
- ▣ CBIC Domain join in HP AIO, Manage Domain Issue
- ▣ LAN Crimping, Network Issue, DNS Issue
- ▣ Configure Gov Mail, Outlook, Basic Knowledge of Office 365.
- ▣ Knowledge of Firewall

## **CERTIFICATES**

▣ HTML & CSS	▣ WordPress	▣ Data Science
▣ Issued By: Template Monster	▣ Issued By: Template Monster	▣ Issued By: Fingertips
▣ Issued Date: 31-8-2019	▣ Issued Date: 29-11-2019	▣ Issued Date: 31-12-2020
▣ ID: 10310262	▣ ID- 10312133	▣ Id- 1667924

## **STRENGTH**

- ▣ Good Communication & Presentation skills
- ▣ Honest, hardworking & eager to learn
- ▣ Active team member & ability to cope with the changing environment

I am keen to continue my career and prepared to work hard in order to achieve my organization objectives and I hereby declare that the information furnished above is true to the best of my knowledge.

Yours Faithfully,

[Nilanshu K.Shah]