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## CURRICULUM VITEA

**DIPAK A PHALAK**  
(Regional O&M Manager)

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(M) 9998013438

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### CAREER OBJECTIVE

Seeking a challenging position in the field of **Energy, Power & Industrial Automation** which gives me wide opportunity to learn and grow, along with the growth of organization.

### PROFESSIONAL SUMMARY

Energetic, enthusiastic and result oriented Regional Manager with over 7+ years of experience in Switchgears, Energy & Automation Field. I have intermediate practical experience in maintaining field instruments along with software linkage. I am looking forward to work in a stimulating and challenging environment that would facilitate the maximum utilization and application of my skills and expertise thereby making a positive difference to the organization; Expertise in Planning, developing, implementing and evaluating policies, programs and procedures to address organization's day to day requirements and maintain professional competence, knowledge and skill necessary for the satisfactory performance of all assigned responsibilities.

- Worked for Multispan Instruments Company as a Service Engineer & Application Engineer (Customized product).
- Worked for Elmeasure India Pvt. Ltd as a Regional Sales & Service Engineer for Energy Management System, Process & Energy Meters & control circuits for Gujarat Location.
- Now working for Ecolibrium Energy Pvt. Ltd at Ahmedabad, Gujarat AS Regional O&M Manager since March 2015.

### CORE COMPETENCIES

- IOT based Energy Management Systems.
- Energy Analysis for industries.(Sensor creation to get the data on the dashboard & also verify the data of the sensor)
- Transformer & Motor Insights. (Sensor and Hardware installation support to generate the Insight report & also collecting the metadata for assets to configure the Asset Insight).
- IOT based water management system knowledge with different types of Flow meters.
- GPRS Based Electronics Circuits troubleshooting.
- Communication Protocols(Modbus RTU-RS485 & RS232, Modbus TCP IP)
- Site Maintenance.
- New installation and commissioning.
- Team Management.

### CAREER HIGHLIGHTS

- Always delivered the assigned work in scheduled time.
  - Proven productive at all hours.
  - Received appreciations during scope presentations.
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- Worked actively as a team member and played a key role whenever required.
  - Held discussions with people project teams who had worked in the ENERGY & AUTOMATION domains and participated in sessions for knowledge transfer.
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#### **TECHNICAL PROFICIENCY**

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- ≈ Handling OPERATIONS DEPARTMENT with project execution and service calls for the South & East India.
- ≈ Installation and Commissioning for all products of Energy, Process department.
- ≈ Maintain all types of documents for projects like BOM, Kick off Meetings, Delivery Challans & Project Completion report.
- ≈ Complete all the Project within given timeline and Budget.
  - Energy & Power parameters analysis for different industries.
  - VFD ( Amtech,ABB )
  - EMS & BEMS Systems
  - TEMP./RH SENSOR (SIEMENS, Masibus, Autonics, Redix & other local companies )
  - Temp. controller ( Masibus,Selec,Honewell,Multispan, Redix)
  - Liquid level controller(LLC), timer
  - Energy & Process Meters (Schneider,Secure,Elmeasure,Rishabh & other local companies)
  - Electrical panel wiring for automation field.
  - Knowledge of automated Zirconia O2 analyzer in furnace(Emerson, Bhoomi & Fuji)

#### **EDUCATIONAL QUALIFICATIONS**

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- ≈ Bachelor of Engineering in Electronics & Communication from Gujarat Technological University, Gandhinagar, Gujarat in year 2012

#### **PROFESSIONAL EXPERIENCE**

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##### **Project# 1: SERVICE & APPLICATION ENGINEER**

Company: MULTISPAN INSTRUMENTS COMPANY  
Location: AHMEDABAD, GUJARAT  
Duration: AUG 2012 - APRIL 2013  
Platform: Knowledge of Temperature controllers, Sensors, Timers, Counters, Energy products & Control products

##### **Project# 2: REGIONAL SALES & SERVICE ENGINEER**

Company: ELMEASURE INDIA PVT LTD, BANGALORE  
Location: AHMEDABAD, GUJARAT  
Duration: MAY 2013 - FEB 2015  
Platform: Energy Sector

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- Client meeting to generate the leads and also visit at field for customize application.(Most of visit with panel builders)
  - Energy Meter troubleshooting & programming of control circuits
  - Knowledge of EMS system installation and commissioning
  - Handle the service calls of the Gujarat region

### **Project#3 Regional O&M Manager**

**Company: - Ecolibrium Energy PVT LTD**

**Location: - Ahmedabad**

**Duration: - MARCH 2015 - PRESENT**

**Platform: - Energy & Power sector**

- Project Delivery.
- Energy Analysis for Industrial Plants.
- Knowledge of VFD, PLC & Electricals panels.
- Troubleshooting in IOT based GPRS circuits.
- Works on automated Zirconia O2 analyzer like Emerson, Bhoomi & Fuji
- Automation project for steel furnace industries to save the burning loss & coal consumption.

### **JOB RESPONSIBILITY**

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- Complete the Projects with in the given budget and timeline.
- Back end configuration for data collection of different type of sensors and provide the analysis report to client
- Mentored and guided employees ensuring all were trained in product knowledge and capable of performing assigned duties.
- Understand technical needs of customer & provide a relevant solution with products.
- Guide & co-work with other engineers for the achievement of Project requirement as well as technical requirements.
- Supervised 8 executive team leaders and oversaw financial and operational processes
- Provided exceptional customer services with greeting and acknowledging all customers in a friendly, professional manner. (South and East India)
- Contribute to repair teams & Coordinate with customers complains.
- Supported Lowe's commitment to exceptional, responsive service in all interactions with employees and customers
- Documentation work for different projects like BOM, Kick off documents, Installation completion report
- Internal communication with the team for the project hand over & complete the requirements of clients.
- Working on different type of software like fresh desk & Zoho (Service tickets),Happy (Expenses),CRM(Sales order)

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## **PERSONAL DETAILS**

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- Date of Birth : 25<sup>th</sup> DEC, 1990
- Languages Known : English, Hindi, Gujarati & Marathi
- Present Address : E/415, Part 2, Parshwanath Township, New Naroda  
Ahmedabad, Gujarat-382345
- Marital Status : MARRIED
- Hobbies : Cricket, learning new Sports, Travelling, Musing & Variety of  
Foods

## **DECLARATION**

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- I hereby declare that the information mentioned above is true to the best of my knowledge. And if selected me I will work honestly & sincerely.
- I bear the responsibility for the correctness of the above-mentioned.

**DIPAK PHALAK**