

## ❖ Personal Details :

▪ **Name :** Manish. T. Gopalani      ▪ **Email :** manish.gopalani@gmail.com      ▪ **Mobile :** 9909823235, **Loc :** Ahmedabad

## ❖ Executive Summary :

▪ **20+ Years in IT Domain**      ▪ **Delivery Management**      ▪ **Database Management**      ▪ **IT-ERP Project Implementation**  
 ▪ **IT Project Management**      ▪ **Software Development**      ▪ **Tech Support Project-Service**      ▪ **Client-Stakeholder Management**

## ❖ Technical Skills :

▪ **Industry Domain:** Finance, Banking, EGovernance, Service      ▪ **Web Development :** Web-Mobile Apps, Portals, Websites  
 ▪ **ERP Domain :** SAP | Oracle | Odoo | Dynamics | Tally      ▪ **MS Technologies :** ASP.Net, VB.NET, C#, Web API, Json  
 ▪ **ERP Modules:** FICO, MM, SD, SCM, HRMS, CRM, PS, BI      ▪ **Databases :** MS SQL, MS Access, My-SQL, Oracle, DB2  
 ▪ **Project Management :** PMP, ITIL, Agile, Scrum, CMM, ISO      ▪ **Servers :** MS Servers, Azure, AWS, GCP, Linux, Apache, IIS

## ❖ Achievements-Accomplishments :

▪ Technology Leadership in the Implementation of the Large Scale IT Projects in the Corporate Sectors / Government / PSU  
 ▪ Received Excellence Awards for Execution of the Projects with Time-Quality-Cost-Increase Productivity in the Work Areas  
 ▪ Contributed and Expedite New Processes-Procedures and Innovation of the New Products and Scale up Process Successfully  
 ▪ Improved Organization's Higher Customer Satisfaction Growth and Increased Benefits with the Speed and Faster Delivery

## ❖ Professional Work Experience :

▪ **Brainvire Infotech Ltd**      **Roles :** Chief Technical Manager [IT Projects-Product-Services]      **From :** March 2019 To Till Date  
 ▪ **GNFC-(n)Code Solutions**      **Roles :** DM-IT [IT Projects-Services-ERP Implementation]      **From :** Aug 2009 To Feb 2019  
 ▪ **V.S.T.L [C.M.M-III]**      **Roles :** Technical Project Manager-[Software-IT Services]      **From :** Dec 2004 To July 2009  
 ▪ **STYX Infosoft Private Ltd**      **Roles :** Technical Assistant Manager-[IT Managed Services]      **From :** July 2003 To Nov 2004  
 ▪ **TATA Infomedia Limited**      **Roles :** Technical Analysts-[Tech Support-Services SE]      **From :** Aug 2000 To June 2003

## ❖ Work Responsibilities Areas-Key Competencies-Proficiency :

<p>▪ <b>IT Domain : Experience-Knowledge</b></p> <ul style="list-style-type: none"> <li>- IT Project Management-Delivery</li> <li>- Technical-Functional-Operational</li> <li>- Application-Delivery Management</li> <li>- IT Solution Advisory Consultation</li> <li>- Client-Stakeholders Management</li> <li>- Project-Product-Program-Services</li> </ul> <p>▪ <b>IT Projects &amp; ERP Implementations</b></p> <ul style="list-style-type: none"> <li>- Pre-Post Project Implementation</li> <li>- AS-IS &amp; TO BE Process Mapping</li> <li>- MDM-Installation-Configurations</li> <li>- Technical-Functional-Trainings</li> <li>- UAT-Data Migration-Go Live</li> </ul> <p>▪ <b>ERP SAP Modules Implementation</b></p> <ul style="list-style-type: none"> <li>- FICO, MM, SD, PS, BI, HRM-ESS</li> <li>- CRM, PP, QM, PM, SCM, HANA/S4</li> </ul> <p>▪ <b>Projects : e-Governance IT Projects</b></p> <ul style="list-style-type: none"> <li>- GNFC, GSFC, TCGL, GSHHDC, CoM</li> <li>- NIC, GIL, STQC, AMC, RMC, NMC</li> </ul> <p>▪ <b>Support : Projects-Products-Services</b></p> <ul style="list-style-type: none"> <li>- Help Desk Support Assistance Issue</li> <li>- Technical-Functional Support</li> <li>- Application-Operational Support</li> <li>- Onsite-Remote-Online-Offline</li> </ul> <p>▪ <b>Industry Experience :</b></p> <ul style="list-style-type: none"> <li>- Corporate-Big-Medium Companies</li> <li>- Government, PSU, Boards, Depts.</li> <li>- HO-Branches-Divisions-Centers</li> <li>- Banks-Corporations-Universities</li> </ul>	<p>▪ <b>Project Management-Execution</b></p> <ul style="list-style-type: none"> <li>- Project Planning-Tasks-Activities</li> <li>- Project Requirements-Define Scope</li> <li>- Project Timeline-Budget-Schedule</li> <li>- Project Approach-Methodologies</li> <li>- Project Operations-Execution</li> <li>- Project Maintenance-Updates</li> <li>- Project Change Request-Issues</li> <li>- Project Deliverables-Monitoring</li> </ul> <p>▪ <b>Project Documentations-Templates</b></p> <ul style="list-style-type: none"> <li>- Conceptualisation-Designing-Deploy</li> <li>- SRS, FRS, TRS, URS, DPR, BRD</li> <li>- AS-IS, TO-BE, Gap Analysis</li> <li>- IT Strategy Roadmap, Use Case</li> <li>- System Design-Process Diagram</li> <li>- Operational Process Flows</li> </ul> <p>▪ <b>Proposal-Tendering-Evaluation</b></p> <ul style="list-style-type: none"> <li>- EOI, RFP, RFQ, Procurement</li> <li>- BID Processing-Tendering</li> <li>- Contracts-SLA-Pricing-Estimates</li> <li>- Presales-Proposal-Scope Analysis</li> </ul> <p>▪ <b>Configuration-Mapping</b></p> <ul style="list-style-type: none"> <li>- Technical- Configuration-Settings</li> <li>- Configure-Verification Process</li> <li>- Confirmation Mapped Process</li> <li>- Systems Integration Mapping</li> </ul> <p>▪ <b>Integration Management</b></p> <ul style="list-style-type: none"> <li>- Application-Process-Data-External</li> <li>- SMS-Payment-Email-Customized</li> </ul>	<p>▪ <b>Software-Application Development</b></p> <ul style="list-style-type: none"> <li>- Application-Database Designing</li> <li>- SDLC, Prototypes, Deployment</li> <li>- Requirements Functional-Non Fun</li> <li>- Development, Customization,</li> <li>- Forms, Field, Functions, Reports</li> <li>- Data Input-Out, Migration Plan</li> </ul> <p>▪ <b>Application Implement-Management</b></p> <ul style="list-style-type: none"> <li>- BMS, FMS, HRMS, HMS, GIS, GPS,</li> <li>- IMS, BMS, CMS, AMS, RFID, QR</li> </ul> <p>▪ <b>Database Management-Migration</b></p> <ul style="list-style-type: none"> <li>- Database Design-Configurations</li> <li>- Data Migration-Conversions</li> <li>- Data Backup-Restore-Tuning-Logs</li> <li>- Administration-Access-Privileges</li> </ul> <p>▪ <b>IT Infrastructure Management</b></p> <ul style="list-style-type: none"> <li>- Server Administration Management</li> <li>- Server Configuration-Updates</li> <li>- Server Procurement Deployment</li> <li>- Domain Active Directory Setup</li> <li>- Network IP Configure-DNS-NAS</li> <li>- Server Production-Testing-DB-Live</li> </ul> <p>▪ <b>IT Systems Security Administration</b></p> <ul style="list-style-type: none"> <li>- Digital Signature Deployment</li> <li>- Server-Software-Network Security</li> <li>- DSC-SSL-TLS-DNS-Http-Https-FTP</li> <li>- Authorization-Authentication-IAM</li> <li>- Access-Control-Monitoring-Trace</li> <li>- Enterprise Security Audit Logs</li> </ul>
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## ❖ Academic Credentials : Educational Qualifications

▪ **PGDBM [IT]:** Post Graduation In Business Management      ▪ **B.Com :** Bachelor Of Commerce  
 ▪ **M.Sc [IT] :** Master In Information Technology [pursuing]      ▪ **Certificates :** USPL, APTECH, IGNOU, NISG, Udemey  
 ▪ **PGDCA :** Post Graduation Diploma Computer Application      ▪ **Training :** AMA-IHMS : Geographic Information System

## ❖ Familiar Latest Trends :

▪ **Web Applications**      ▪ **GIS Applications**      ▪ **SAP | Oracle | Odoo**      ▪ **AI-ML Applications**      ▪ **IaaS-PaaS-SaaS**  
 ▪ **Mobile Applications**      ▪ **GPS Applications**      ▪ **RFID Applications**      ▪ **IoT Applications**      ▪ **Azure-AWS-GCP**  
 ▪ **EGov Applications**      ▪ **ERP Applications**      ▪ **QR Code Applications**      ▪ **Smart Card Application**      ▪ **BI-Data Analytics**