

TEJAS SHAH

Mobile: +91 - 9819746841

E-Mail: tej_shah101@rediffmail.com

Experienced Project Manager with a demonstrated history of working in the information technology and services industry. Skilled in Oracle Database, Data Warehousing, Waterfall Project Management, Business Intelligence. Strong programming and project management professional with a B.Com., focused in Account from AHMEDABAD, GUJARAT

PROFESSIONAL PROFILE

- ⇒ A result-oriented professional with **18 years** of rich & extensive experience in Data Warehousing & Project Management & **9 years of development experience in Data Warehousing using Informatica.**
- ⇒ Gained exposure of working **on Oracle (9i) PL/SQL Development on Windows NT (4.0) and on UNIX base Application in Softek COBOL.**
- ⇒ Expertise in analysing development based on Technical specification and Design.
- ⇒ Adept in end-to-end development of software products/projects from inception, requirement specs, planning, designing, implementation, configuration management, documentation and closure with cross-cultural teams.
- ⇒ Proficient in designing the database structure & providing consultancy on technical methodologies.
- ⇒ An energetic, self-motivated team leader with hands on experience in programming skills, client-server infrastructure & requirements gathering.
- ⇒ **Oracle Certified Professional in Oracle 9i (DBA).**
- ⇒ **Diploma from UiPath - RPA- Business Analyst**
- ⇒ **Diploma from UiPath - RPA- Implementation Methodology**

PROFICIENCY FORTE

Data Warehousing

- ⇒ Addressing performance bottlenecks and ensuring maximum system uptime.
- ⇒ Actively involved in devising DR Strategy in line with the business continuity plans.
- ⇒ Managing all the technology related requirements, including technical feasibility study, budget, selection, procurement, upgradation / migration of hardware, software, database and applications.
- ⇒ Implementing operational procedures & ensuring secure and error-free operations
- ⇒ Interacting with various vendors for sourcing products and solutions.
- ⇒ Managing resource scheduling and allocation among team members. Hold frequent review meetings / discussions to discuss project progress.

Project Management

- ⇒ Executing Project initiation, planning, controlling and reporting to Sr. management.
- ⇒ Communicating with business users to gather requirement specs, scoping the project.
- ⇒ Working as single point of contact for client for complete development.
- ⇒ Selecting appropriate technologies for development approach.
- ⇒ Monitoring development activities and timely risk assessment and mitigation.
- ⇒ Managing & providing technical guidance/support to the project team.

CAREER HIGHLIGHTS

Nov'17 to Continue	Manager Bi Practices	Elegant MircoWeb Pvt. Ltd., Ahmedabad
Title	:	MIS Reporting
Duration	:	Nov'17 to Continue.
Client	:	IDBI Insurance

Scope : Implementation of MIS report using Elegant EJBI product. There are various type of channel doing insurance business. Mainly Banca and Agency channel need to monitor has major business are coming thru these channel. There are need to monitor business at Branch, Region and zone level as well as IRM, Supervisor, Region Head, Zonal Head level KPI for Banca channel and Agency Lead, Advisor, Senior Advisor and Group Advisor Lead level KPI in Agency channel. IDBI has an organization level they have KPI policy for performance rating to their staff for bonus, incentive and promotion. Using EJBI generate report to highlight key area that need more focus of business.

Technology : **Talend, SQL Server 2012**

Team Size : 6

Role : Project Manager

Responsibilities :

- Managing the everyday business operations associated with BI, such as analytics, reporting, information delivery, data preparations, data exploration and data warehousing.
- Designed and managed data warehouse project, within-budget and on schedule
- Provided leadership and initiative to ensure services, delivery, research and project expectations were met or exceeded. Owned several department and served as the primary point of contact for all.
- Managed project plans, scope, resources, change requests, risks and issues to ensure that maximum.
- Increased effectiveness of executive KPI deck by incorporating graphic representation of data and trends.

Jan'14 to Oct-'15	Lead Implementation	Pragmatix Services Pvt. Ltd., Mumbai
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Title : FTP Rate Calculation (FRC)

Duration : Aug'14 to Jul'15.

Client : RBL Bank Ltd.

Scope : Automating the logic for calculating the FTP for Liability products – CD, CA, SA & Deposits. The project is to automating the FTP business logic based on the pre-defined parameters and also assigning FTP values to the individual deposit/liability accounts for calculating FTP Credit.

The logic of automated calculation of FTP rate for Asset Products – CCOD, Term loans, Bills and assigning FTP values to individual asset accounts.

The brief logic summarized as below:

- a. Cost of Incremental deposits for defined period is the basis for calculating Asset FTP cost.
- b. Reserves cost is computed and added to the deposit cost based on weekly input of CRR/SLR returns.
- c. Fully loaded cost of deposits is calculated by adding (to a & b above) Liquidity Premium and Spread to Liability group based on type, amount and tenor bucket of the deposit
- d. The asset FTP rate is published weekly. The system framework will calculate the FTP and present the same to the Finance team (designated user) for approval. Once approved, the same will have to be emailed to the relevant business/sales groups.
- e. At the end of the month, the FTP rates will have to be applied to individual asset accounts (incremental except in case of CCOD).

Technology : Pentaho Kettle, Ingres –Vectorwise (Big Data)

Team Size : 3

Role : Project Lead.

Responsibilities :

- End to End management of the project implementation
- Client delivery, testing and final implementation at client site
- Kettle Job Development and Monitoring.
- Team Management and problem solving
- Timely risk assessment and mitigation
- Involved in diagnosis of problems in development
- Performed root cause analysis and recovery process and raised ticket to concern BA.
- Providing post development support

Title : CWCA (Citi Working Capital Analysis)

Duration : Feb'14 to Jul'14.

Client : Citi Bank Ltd.

Scope : Citi aims to automate the processing of client AP files to the extent possible. The client AP files are received in different formats depending on the ERP/payables system used by the Citi Clients. These files have to be converted into standard AP file format which is decided to be done as part of manual processing by Pragmatix. The raw client AP files will be sent to Pragmatix via Citi SFT or Intralinks and post conversion, the standard AP file will be sent back to Citi environment via Citi SFT.

Various source data like GDR, CCRS, Capital IQ, Salesforce etc. will be uploaded in Vital Analytix as part of scheduled jobs. The supplier names from the client AP file will be matched against all these sources and flagged accordingly. A file for VISA/Master card name matching will be provided for the analyst to match the supplier name with respective card service provider. The reverse feed received from VISA/Master Card will be uploaded back in the system.

Once all the supplier names are matched and flagged, system will perform various calculations and prepare a final output which the analyst can download and use in visualization tools like Tableau or Interactive Solutions.

Technology : **Pentaho Kettle, Oracle PL/SQL**

Team Size : 5

Role : Project Lead.

Responsibilities :

- Kettle Job Development and Monitoring, Performance Improvements.
- End to End management of the project implementation
- Client delivery, testing and final implementation at client site
- Team Management and problem solving
- Performed root cause analysis and recovery process and raised ticket to concern BA.

Aug'09 – Feb'10	Project Lead	Mastek Ltd., Mumbai
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Title : ABC System

Duration : Aug'09 to Feb'10.

Client : MFX Fairfax, USA.

Scope : The Automated Balance and Control system allows for reconciliation and reporting of data in two systems, which has been loaded by the interface process. The interfaces read data from a Source system and load it into a Target system. Post the interface load the ABC process is initiated and reconciles the data load done by the interface.

The ABC process loads data from both the Source and the Target, into the ABC database, before beginning the balancing process. ABC holds data in staging tables oblivious to the attribute names of the systems being reconciled. The attributes are referenced using business names, which is captured as a metadata configuration in the ABC configuration table database. This metadata driven setup, allows balancing any two systems, with generic standardized code which does not require customization of code, whenever a new system is introduced for balancing. The applications consist of generic routines comparing the data based on predefined set of rules. The rules identify the data to be compared, define values to be balanced, and data elements used to match data, these are referred to as POINTS, VALUES, KEYS, and are setup as metadata.

The generic metadata driven approach allows for comparison between two data points at different levels of granularity, as long as the keys from both the source and target are unique and configured.

Technology : **Informatica, Oracle.**

Team Size : 7

Role : Project Lead.

Responsibilities :

- Provided technical support for systems and software
- Handled customer queries – on-site, off-site, tele-con
- Carried out System Monitoring, Remote Management and other Basic System Management
- Involved in diagnosis of problems in areas of networking, communication or software
- Performed root cause analysis and recovery process and raised ticket to concern BA.

- Done any minor enhancement or minor development work
- Involved in Performance and Tuning Activities.
- Documentation on requirement.

Aug'08 – Mar'09	Sr. Specialist (Software)	Patni Computer Systems Ltd., Mumbai
Title :	Project M	
Duration :	Aug'08 to Mar'09.	
Client :	Volkswagen, USA.	
Scope :	<p>Project M is a collaboration between Volkswagen of America (VWoA) and Chrysler to leverage the Chrysler Town and Country minivan to create a variant under VW brand and sold to VWoA customers in the United States (VWoA), Canada (Volkswagen Canada – VWC) and Mexico (Volkswagen de Mexico – VWM).</p> <p>The Project M – Warranty project is a subset of Project M that deals with the changes that are needed in the Volkswagen warranty process to cater to Minivan claims. These changes will be transparent to the dealers and they will continue to be reimbursed for warranty claims by the importer companies i.e. VWoA, VWC and VWM as they do today for other VW vehicles. The importer companies need to be reimbursed by the manufacturer i.e. Chrysler for the manufacturer component of the liability. The primary objective of this project is to enable the Volkswagen and Chrysler warranty systems to seamlessly communicate with each other.</p>	
Technology :	Informatica, Oracle.	
Team Size :	4	
Role :	Team Lead.	
Responsibilities :	<ul style="list-style-type: none"> ▪ Studying the Data Flow & creating documentation on requirement. ▪ Monitoring development activities and timely risk assessment and mitigation ▪ Mapping Development based on Technical specification and Design ▪ Preparation of unit test plan and executing Unit Testing and System integrated testing. ▪ Managing & providing technical guidance/support to the project team. 	

Nov'07 – Aug'08	Specialist	Merrill Lynch (India) Technology Services, Mumbai
Title :	Principal Investment	
Duration :	Nov'07 – Aug'08	
Client :	Merrill Lynch, USA.	
Scope :	<p>Merrill Lynch Investment Banking is introducing more investment opportunities to the Merrill Lynch Investing Business Unit through leveraging its relationship with clients. One Origination Led Principal Investment can involve multiple Investing Business Units. Each investment could be associated with one existing and one new Sub deal. Currently these origination led principal investments are being tracked offline. A mechanism to track them online and report on them is required.</p>	
Technology :	Informatica,PL/SQL	
Team Size :	3	
Role :	Specialist	
Responsibilities :	<ul style="list-style-type: none"> ▪ Studying the Data Flow & creating documentation on requirement. ▪ Mapping Development based on Technical specification and Design ▪ Formulating preparation of unit test plan ▪ Executing Unit Testing and System integrated testing. 	

Major Accomplishments:

- ⇒ Gained knowledge about Ab-initio Etl tool, without any external help.
- ⇒ Prepared spec and took session for Knowledge Transfer.
- ⇒ Suggested a new process to client to achieve the goal.

Dec'04 – Oct'07		Programmer Analyst	Mastek Ltd., Mumbai
Title	:	DST Vision	
Duration	:	Mar'07 – Oct'07	
Client	:	FIDELITY, USA.	
Scope	:	DST Vision is an interactive Web site that allows financial intermediaries such as broker/dealers and financial advisors to view mutual fund and variable annuity information in a real-time environment. Information such as shareowner positions, account options, transaction histories, fund pricing and yields, and hypothetical CDSC redemption charge calculations are some of the features available through Vision. The current Vision Web site offers inquiry capabilities, e-mail and fund-controlled content such as marketing messages, hyper linking, fulfillment connectivity, transaction processing and new account establishment.	
Technology	:	Informatica, Oracle PL/SQL	
Team Size	:	4	
Role	:	Team Lead	
Responsibilities	:	<ul style="list-style-type: none"> Mapping Development based on Technical specification and Design Formulating Unit test plan & performing Unit Testing and System integrated testing Executing production support and knowledge transfer. 	
Title	:	Marketing Database	
Duration	:	Oct'05 – Feb'07	
Client	:	FIDELITY, USA	
Scope	:	This project was carried out for Data Migration from Informix to Oracle using Ab-initio and Informatica.	
Technology	:	Informatica, PL/SQL & Ab-initio.	
Team Size	:	27	
Role	:	ETL Developer	
Responsibilities	:	<ul style="list-style-type: none"> Reviewing the Data Flow & providing Post Development Support. Creating Package and procedure in Oracle Database. Conducting Informatica mappings to migrate Data from Informix to Oracle Database. Executing Unit Test and Integrated Testing of the Packages & Procedure final delivery. 	
Title	:	Picador	
Duration	:	Jun'05 – Sep'05	
Client	:	CSFB Bank, Malaysia	
Scope	:	This project was carried out for CSFB BANK, MALAYSIA to incorporate Remiser Branch change module.	
Technology	:	PL/SQL	
Team Size	:	3	
Role	:	PL/SQL Developer	
Responsibilities	:	<ul style="list-style-type: none"> Studying the Data Flow & creating Package and procedure in Oracle 9i Database. Conducting Unit testing & integrated testing of the Packages & Procedure final delivery. Providing Post development support. 	
Title	:	Data Migration for Hospital Savings Association.	
Duration	:	Feb'05 – Apr'05	
Client	:	Hospital Savings Association, Andover, U.K.	
Scope	:	This project was carried out for HSA, UK to migrate their Data from their legacy AS400 insurance system to Pulse application system.	
Technology	:	Informatica, PL/SQL	
Team Size	:	11	
Role	:	Team Member	

Responsibilities :

- Analysing the Data Flow & creating Informatica mappings to migrate the Data from AS400 (DB2 Database) to Oracle 9i Pulse Database.
- Conducting Unit testing all the mappings and integration of the sessions into final workflow.
- Providing post development support and user training.

Aug'01 – Dec'04	Sr. Programmer	Vadilal Industries Ltd., Ahmedabad
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Key Project handled:

Title : **Inventory System**

Duration : Aug'01 – Dec'04

Client : In House Development

Scope : Process starts from Material Requisition, transaction for material Issue and goods receipt Note. During this process several types of transactions are done as per transaction type define in "TRTYPE" table. Quality Control Process also done for received goods and rejected goods and maintain comp wise, loc wise, centre wise & month wise stock for particular class item.

Technology : PL/SQL, D2K

Team Size : 3

Role : Sr. Programmer

Responsibilities :

- Interacting with the user department for information gathering.
- Conducting Impact analysis of change request and assigning them to team members.
- Designing the database structure & providing consultancy on technical / implementation methodologies.

Aug'98 – Jul'01	Academic Head	GDR Securities Ltd., Ahmedabad
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Key Project handled:

Title : In House Development for Group Company

Duration : Aug'98 - Jul'01

Scope : The Export Documentation System includes the process of export dispatch process of the products. The system controls the flow of the process from order entry till the final settlement of the payment. Documentation part of the system includes pre shipment invoice, pre shipment packing list, certificate of Origin, post shipment invoice, post shipment packing list, forex realisation certificate). The system is also fully integrated with financial Accounting system for the tasks viz. Sales booking, Credit/Debit Note, Advance payment, Direct collection, F.B.P Foreign Bill Purchase), Bill Realisation process, Bill Crystallisation process, Realisation process After Crystallisation process and Claims and Expenses.

Technology : PL/SQL, D2K

Team Size : 6

Role : Academic Head

Responsibilities :

- Preparing & maintaining Module as per requirements.
- Provided Technical Support for Software Development & preparing developed reports.
- Migrating one system to another & imparting User Training.

Nov'95 – Apr'98	EDP	Prathana Construction Pvt. Ltd., Ahmedabad
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Key Project handled:

Worked as an EDP – In charge for Inventory system for construction industries for their in house development

Feb'93 – Nov'95	Programmer	Narmada Valley Hybrid Seeds Co. Ltd., Ahmedabad
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Key Project handled:

Title : Inventory system for Manufacture Industries.

Duration : Feb'93 – Nov'95

Client : In House Development

Technology : COBOL Language

Team Size : 3

Role : Team Member

Responsibilities :

- Developing the Party Module which holds different information of the roles & integrating with the Inventory System.
- Executing requirement capturing, system analysis and design, coding, testing and debugging.
- Interacting with User Departments.

Commenced the career with Shah Consultancy Pvt. Ltd., Ahmedabad as Jr. Programmer.

(May'91 – Jan'93)

EDUCATION

B. Com (Account & Statistics)

Gujarat University

1991

PERSONAL DETAILS

Date of Birth : 10th September, 1971

Address : 3 SHIVAM FLATS VASANT NAGAR SOCIETY GOPAL CHOWK MANINAGAR
AHMEDABAD 380008.