

CURRICULAM VITAE

AKASH MISHRA

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+91-7972609560

PROFILE SUMMARY:

Looking for an entry level position in software development or any other domain in IT sector. I had completed my Post Graduation in Master of Computer Management (MCM) in which I have learn Software technical skills and Management of Software Business. I have completed with 79.66 Percentage, and well versed with various coding and programming languages.

CERTIFICATIONS (Online):

- **Python** Programming (2021)
From – Great Learning Academy
- **Java** Programming (2021)
From – Great Learning Academy
- Introduction of **C#**
From – Great Learning Academy
- DONE - **CCNA**
From – Networkers Home, Bangalore

PERSONAL PROFILE:

Father's Name: Mr. Santosh Mishra

Mother's Name: Mrs. Saroj Mishra

Date of Birth: 02/10/1996

Gender: Male

Nationality: Indian

Marital Status: Single

ADDRESS:

D-69, Gulmohar Park
BGPPL Colony, Ballarpur
Chandrapur District,
Maharashtra - 442901

OBJECTIVE

To pursue a challenging career and be part of a progressive organization that gives scope to enhance my knowledge, skills and to reach the pinnacle in the computing and research field with sheer determination, dedication and hard work.

ACADEMIC RECORD

2019-2021: MASTER OF COMPUTER MANAGEMENT (MCM)

Institution	:Dr. Ambedkar Institute of Management Studies and Research
Specialization	:Master of Computer Management
University	:Rashtasant Tukadoji Maharaj Nagpur University
Aggregate	:79.66%

2016-2019: BACHELOR OF ARTS (BA, ENGLISH)

Institution	:R.S. Mundle Dharampeth Arts & Commerce College, Nagpur
Specialization	:Bachelor of arts (English)
University	:Rashtasant Tukadoji Maharaj Nagpur University
Aggregate	:49.5 %

2015-2016: HSC

Specialization	:Commerce
Board	:Maharashtra Board
Aggregate	:50.77 %

2013-2014: SSC

Board	:Maharashtra Board
Aggregate	:51.09 %

SOFTWARE SKILLS

- ☐ C++
- ☐ Core Java
- ☐ ASP.NET
- ☐ Python
- ☐ MySQL
- ☐ DBMS

MANAGERIAL SKILLS AND KNOWLEDGE

- ☐ MS Office
- ☐ Good Presentation Skills
- ☐ Excellent Communication Skills
- ☐ Strategic Management
- ☐ Business Analysis

EXPERIENCE

Digi FireFly Tech Solutions (Hyderabad,Telangana) Junior Network Engineer

Jan 2024 To Till Date

- **Networking Protocols:-** Basic understanding For different networking protocols (TCP,IP and HTTPS). Can Troubleshoot and resolve network-related issues.
- **Physical Installation:-** Perform physical OS installations of various equipment & Remote Access for Devices (Nvidia Devices, Cameras, networking, Cables, etc).
- **Linux Proficiency:** Have a basic understanding of Linux systems & Command.
- **Multilingual Support and Communication:-** Communicate effectively in English, Hindi to collaborate with senior technicians. Assist in resolving technical issues related to network, Systems, and installations.
- **Documentation:-**Maintain detailed records of installations and configurations. Document Troubleshooting procedures and solutions.
- **Customer Interaction:-** Interact with customers professionally to understand and address Their Requirements. Provide clear and concise explanations of technical solutions.
- **Vendor Management:-** Coordinate with vendors regarding project requirements.

EWaycorp Technologies Pvt. LTD (Pune, Maharashtra) IT Engineer

Dec 2022 To Dec 2023

- Installing and configuring computer Hardware, Software, System Networks, Printers and scanners and file backup.
- Monitoring and maintaining computer systems and networks.
- Attending to service issues and requests within specified turn-around Time.
- Providing remote technical support across the country to all Employees.
- Setting up accounts for new users Office 365 Admin, VPN etc.
- Repairing and replacing equipment as necessary.
- Configuration of biometric.
- Company asset and equipment management.
- Maintain records and logs for repairs and fixes and maintenance Schedule.

Tools Use

- "Jira" For Planning and executing small/medium scale projects where Jira is primary or a large part of the work.

Certificate

- Introduction to Service Management with ITIL 4 "Udemy"

Skills

- In Website Monitoring from Uptime and End users Experience Monitoring.

Iconwave Technologies Private Limited (Hyderabad)

Dec 2021 To Dec 2022

Network support Engineer, L1

- Configuration of Mikrotik router and switches
- Troubleshooting of complex networking system
- Designing, configuring, implementing and testing Of LAN, WAN, IPOE, PPPOE and also configuration of TCP/IP, UDP, Logs configuration and Data backup.

DECLARATION:

I hereby declare that the information furnished here is true to the best of my knowledge.