SAKSHI SHARMA

Azure virtual desktop / VDI cloud engineer

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Noida uttar pradesh

SUMMARY

Highly motivated and detail-oriented Technical Analyst almost 3 years of experience in designing, implementing, and managing virtual desktop infrastructure solutions, ensuring high availability and optimal performance."

EDUCATION

IES Group of institution Bhopal

Bachelor's Degree computer science (B.Tech)
2017-2021

Higher Secondary school

Mathmatics (PCM)
2016-2017

SKILLS

- VMware
- Vdi
- VDI system configuration
- design and troubleshoot
- VMware horizon
- VMware vsphare
- Service now
- Active directory
- Azure virtual desktop
- Avd
- Avd host pool
- Python

CERTIFICATIONS

- Google cloud associate engineer
- Provided by Google

PROFESSIONAL EXPERIENCE

Technical Analyst (VDI)

HCLTECH Company | 2022- Present

- Designed and implemented VDI solutions for 500+ users.
- Handling Tickets .
- Meet SLA.
- Dedicated to delivering high-quality technical support, and driving continuous improvement in VDI and
- cloud-based solutions."
- Strong passion for innovation and problem-solving, leveraging technical expertise to drive efficiency,
- productivity, and customer satisfaction."
- Optimized VDI performance,and user experience.
- Troubleshooting VDI issue
- Patching
- Host activity
- Collaborating with teams to implement VDI solutions.
- Documenting VDI technical processes and procedures.
- Troubleshooting VDI-related issues

Azure virtual desktop engineer

- Azure administrator 104
- Working on Azure platform
- AVD virtual machines
- Handle Azure portal
- AVD host pool
- trobleshooting user issues
- Azure set-up