

**NirajJani**

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## Quality Assurance Analyst

*Seeking a position where I am able to utilize my skills and abilities in an organization that offers professional growth while being resourceful, innovative and flexible*

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## Expertise

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- Niche experience of around 6+ years in testing WEB and Mobile applications in Agile (SCRUM) environment.
- Proficient in Bug-tracking system by utilizing tools such as JIRA, TFS , Redmine, Mantis.
- Responsible for development, maintenance and execution manual test cases.
- Experience in Mobile testing for client application on android, iOS.
- Experience in Cross-Browser Compatibility testing, BlackBox Testing, Functionality, Integration, Regression, System testing.
- Fair knowledge of SDLC, STLC and Bug Life Cycle.
- Strong team player with ability to work productively in a team as well as individually.
- Took a part in regular Scrum meetings and discussions with Product Owner, Business Analysts and developers regarding new features and requirements (User Stories).
- Able to work effectively in a multilingual/multicultural environment.
- Quick learner and adaptable to changing priorities.
- Strong team player with ability to work productively in a team as well as individually.
- Great expertise in testing web services via SOAP, using the open source testing tool SoapUI
- Uncommon ability to communicate testing goals and results with project stakeholders
- Possesses good presentation and training skills

## Hands on Experience

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- Resource allocation and planning
- Co-ordinate with Vendor to evaluate project progress and deliverables with stipulated time lines
- Involve in procurement, Bidding, and Tendering process
- Project progress review meeting with stake holders and vendors
- Contribute in RFP Process: Project enhancement and requirement freezing with stake holders and vendors
- Interacted with Business Analysts and developers in requirements analysis, design reviews, testing and documentation for application developed in agile environment.
- Tested functionality and performance of web services
- Key role in capacity building & planning management
- Conducting in house training to end users for better understandings of process & application
- Identify challenges department wise and support to bring feasible solution in favor of both Department and vendor
- Prepared MOM, Presentations and Annual Report data collectively
- Monitored testers' progress, supported test case preparation and answered project or QA-related questions

- As an integral part of the Engineering team, improved procedures and processes for developing customized applications and used expertise in Agile Scrum methodology
- Conducted team status and planning meetings to facilitate open communication
- Co-ordinate with PM & TL for better planning and execution area to achieve deliverables
- Verification & Validation of client requirement
- Prepared documentation of process flow for better understanding for new joined and team members
- Creating documentation for managing testing and defects phases
- Preparing Suggestion Documents to improve the quality of the application
- Conduct post-release and post-implementation testing, and Sharing the scope, test case and executing steps with client for requirement validation
- Good analytical skill to drill down issue & find root cause of issue for long term fix and short term work around
- Knowledge transfer to new mates & help them to understand business process/functionality-Flow of application
- Helped with design, development, and story-testing of features
- Interacted with Business Analysts and developers in requirements analysis, design reviews, testing and documentation for application developed in **agile environment**.
- Ecommerce product demonstrations and organized trainings with domestic clients and internal cross-functional stakeholders to demonstrate new product capabilities.
- Communicate with clients, understand QA processes to align with business requirements
- Prepared RTM to mapped requirements and project status
- Provided ongoing technical support to businesses and end users
- Project planning and share estimated schedule with clients for implementations
- Prepared RFP (Request for proposal), Documentation/user manuals of applications
- Training to end users/site engineers, workflow Functional Demonstration to client site Authority management

## ***Professional Experiences***

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<i><b>Sr.QA Analyst</b></i>	<i><b>Varologic Technologies Pvt. LTD. – Ahmedabad, INDIA</b></i> <i><b>Jun, 2019 - Present</b></i>
<i><b>IT project Manager</b></i>	<i><b>Gujarat RERA. – Gandhinagar, INDIA</b></i> <i><b>Sep, 2018 -Jun, 2019</b></i>
<i><b>Sr.QA/Support Engineer</b></i>	<i><b>Intech creative Services Pvt Ltd – Gandhinagar, INDIA</b></i> <i><b>Aug, 2016 - Sep, 2018</b></i>
<i><b>Quality Assurance</b></i>	<i><b>Communication Crafts Pvt Ltd – Ahmedabad, INDIA</b></i> <i><b>May, 2015 - Aug, 2016</b></i>
<i><b>Client Engagement Specialist</b></i>	<i><b>Virmati Software &amp; Tele Ltd – Ahmedabad, INDIA</b></i> <i><b>Feb, 2013 - May, 2015</b></i>
<i><b>Technical Support Engineer</b></i>	<i><b>Visual Infosoft Pvt Ltd – Ahmedabad, INDIA</b></i> <i><b>Dec, 2011 - Jan, 2013</b></i>

## Education

<i>Bachelor of Commerce</i>	<i>(M.J.College, Bhavnagar University, Gujarat-India.)</i>	<i>2007</i>
<i>Master of Computer Application</i>	<i>(Department of computer Sc,Bhavnagar,Gujarat-India)</i>	<i>2011</i>

## Certification

- Diploma O+A level* *(DOEACC SOCIETY,DELHI)* *2005*

## Personal

<i>Nationality</i>	<i>DOB</i>	<i>Marital status</i>	<i>Passport Number</i>
<i>Indian</i>	<i>17<sup>th</sup> July, 1986</i>	<i>Married</i>	<i>M2446878</i>

## Technical Skill

- Knowledge of Bug Tracking Tool :- TFS,Redmine, JiRA,,Bamboo, Mantis
- Test Management :- JiRA, Zephyr ,TFS, Redmine
- Performance Testing Skills:- JMeter
- API Testing Skills:- PostMan,SoapUI
- Operating Systems: Windows 7,Windows 8.1,Windows10
- Screen Capture Tools: Snagit 10.0, Greenshot
- Domain Expertise :- HMS/Pharmacy Retail Management, Banking/Finance, E-commerce, Shipping Lines , Real Estate, Warehouse Application
- Browsers:- Firefox, Chrome, Safari, IE
- Mobile:- iOS, Android OS, Windows Phone
- Device: Ipad, Android, Zebra

## Certification & Awards

- Awarded as Failure of the Month year 2018 in Intech Creative Services Pvt Ltd
- Awarded as Best project of the year 2016 which was an eCommerce Project in communication crafts, as well live with projected time frame.
- Awarded as Best performer of the year 2014 in virmati software & telecommunications Ltd

## Declaration

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**Niraj Jani**