Satya Sankar Mohapatra

**Phone:**+ (91)9040508135,7077678562

**Email:**satyasankar.mohapatra@gmail.com

**PROJECT MANAGER**

Dynamic and high energy management professional offering over 14+ years of experience in Project Management, Analysis /Design/Architecture in Business Intelligence Application, business analysis, solution delivery, relationship building and problem resolution across a range of business sectors such as Banking ,Healthcare, TTL, Utilities. Expertise in effectively delivering key business results with emphasis on client relationship management, process improvements and quality service delivery.

Possessing strong business and commercial focus and a proven track record of realising significant benefits to business both technically and operationally across locations.

Worked on projects for the clients such as CVS AETNA, APLL,BCBSLA, FORD, BANK OF IRELAND and YRC.

CORE COMPETENCIES

* Project Management
* Delivery and Engagement Management
* Incident Management
* Problem Management
* Change Management
* Quality management
* Implementation of CMMi practices
* Capacity planning
* Business Development
* Project Implementation
* Pre-Project Planning
* Exposure Agile process, Scrum
* Scaled Agile
* DevOps
* Requirement Analysis
* Offshore Project Management
* System Analysis and Design
* Management and Leadership

KEY SKILLS

* Project Development and Implementation***–***professional with significant involvement in different domains for project management involving development of viable solutions for enhancing operational efficiency of the company.
* **Business** and **Functional Expertise*–*** Consistently improving process efficiency and meeting agreed SLAs with a track record of formulating action plans and delivering project within stringent timeframes.
* **Relationship Building and Communication*–*** Excellent communication and relationship building skills for optimising communications with clients and stakeholders. Acknowledged for working under fast-paced and high pressure situations with a proven ability to interact effectively with people of diverse nationalities.
* **Business Process Improvement and Business Development*–*** Instrumental in business process re-engineering and implementing unconventional changes such as training for building self-sustaining teams.
* **Technical skills**- Having a good technical skill in Mainframe**,** Machinelearning, C, C++,BigData**,** UNIX , Docker, Kubernetes, DevOps,AWS Cloud computing. Extensively worked in COBOL, JCL, DB2, CICS, VSAM and IMS DB. Worked in tools like FM (File Manager), Expeditor, Spufi , Changeman, Endevor and QMF.

Work Experiences

* Currently working in Infosys Technologies, Bhubaneswar from January, 2015 to till date.
* Previously worked in Tech Mahindra from September, 2007 to December, 2014.
* Previously worked in Perot Systems from September, 2005 to August, 2007.

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Project Experiences

**Project:**

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| Client | CVS Aetna, USA |
| Team Size | 22 |
| Organization | INFOSYS, Bhubaneswar |
| Role | Project Manager |
| Period | January, 2017– Till date |

**Project Management activities**.

* Day to day project management activities co-ordination with vendors and IT groups required for supporting project.
* Change requirement (CR) planning and execution through co-ordination
* Action item identification, capture tracking and resolution
* Co-ordination with test environment support groups
* Deployment to production and no-production environment.
* Manage review and approval cycle of all technical deliverables
* Manage service introduction post implementation

**Project:**

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| Title | APLL AMS |
| Client | APLL, USA |
| Team Size | 22 |
| Organization | INFOSYS, Bhubaneswar |
| Role | Project Manager |
| Period | January, 2015– December 2016 |

**Project Description:**

Infosys provides the following services to Customer as part of SOW to APLL under Application Management Services (AMS) framework for the EDI Logistics Application

* Integrated Application Helpdesk, Monitoring and Production Support
* Application Maintenance
* Application Enhancements

Helpdesk and Monitoring services involve creating tickets for issues reported by users and system level monitoring. Maintenance service includes fixing of the application bugs, corrective /preventive maintenance and minor application testing/system changes. The application enhancement service is to perform application enhancements for the EDI Logistics application.

Typical activities that are part of application enhancement service includes,

* Understanding of functional specification document and Logical Maps provided by customer as part of the Service Request (SR)
* Perform estimation and prepare schedule
* Prepare Initial Assessment and SR approach documents – if requested explicitly by Customer
* Perform Design, Build, Unit testing and System integration testing as applicable
* Prepare Unit Test Plan and Integration test plan as applicable
* Support User Acceptance Testing (UAT)

**Project Management activities**.

* Day to day project management activities around technical solution development and testing.
* Project plan preparation, tracking, status updates.
* Monitoring of SLAs
* capacity planning
* Ensuring defect free delivery
* Involved in RFPs
* Supporting implementation of CMMi practices
* Co-ordination with vendors and internal IT groups required for delivering the project.
* Change requirement (CR) planning and execution through co-ordination
* Action item identification, capture tracking and resolution
* Co-ordination with test environment support groups
* Deployment to production environment.
* Manage review and approval cycle of all technical deliverables
* Manage service introduction post implementation

**Project:**

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| Title | BCBSLA Maintenance and Support |
| Client | BCBSLA, USA |
| Organization | Tech Mahindra |
| Team Size | 12 |
| Period | October 2009, – December,2014 |

**Description:**

Blue Cross Blue Shield of Louisiana, an US based Health Insurance Company, provides affordable health insurance coverage for individuals, families, and groups. It is the largest private company in Baton Rouge, Louisiana and among of the largest companies in the state.

 BCBSLA is a Maintenance and support Project for the legacy system of health insurance.

**Project:**

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| Title | Swift Maintenance and Support |
| Client | FORD, USA |
| Organization | Tech Mahindra |
| Team Size | 10 |
| Period | Sept, 2007 – June 2009 |

**Description:**

Swift is all about IT separation for JLR(Jaguar and Land Rover) from Ford. IT separation means porting of the Ford IT system to JLR, data separation of JLR only. All applications up and running with interfaces and no failure. Porting means all the inventories like application libraries, datasets, all the data base and all the application data need to be cloned. Under porting, all the clipping, hard coding comes. Data separation is all about removal of ford data. It makes sure that all the data bases are available along with move empty datasets should be created.

**Project:**

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| Title | YRC maintenance and support |
| Client | YRC(Yellow roadways corporation) |
| Organization | Perot Systems |
| Team Size | 8 |
| Period | Oct, 2006 – Aug , 2007 |

**Description:**

YRC is a trucking company involved in the business of providing transport solution to the marketplace. The project contains 3 modules 1) Billing, 2) Rating and 3) Invoicing. I was involved in Rating module. Rating Administration gets thousands of inquires requesting help on individual freight bills. The request may simply be to rate the bill, but other times, there is more of a need to understand why the bill was rated as it was, perhaps why a discount was not applied, or why the full discount percentage was not applied.

**Project:**

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| Title | Service Link online refresh projects |
| Client | BOI (Bank of Ireland), Ireland |
| Organization | Perot Systems |
| Team Size | 8 |
| Period | Sep, 2005 – Sep, 2006 |

**Description:**

Service Link online refresh projects has been instigated to provide bank of Ireland giving customers added functionality to view and manage their own accounts. Service Link includes a no of enhancement of account aggregation. This phase of account aggregation will add registration and view of balance information for deposit, saving and BOI personal mortgage accounts to the Service Link online customer. The process involves lot of DB2 operations like the transactions will be inserted in to the DB2tables after validation; also update operations will be performed for the account balances. If a transaction is returned or cancelled then that particular transaction will be deleted from the database if that account is not billed otherwise a negative transaction will be created.

EDUCATIONAL QUALIFICATIONS

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| BE in Electrical & Electronics Engineering, Berhampur University, Orissa .  |  |