CURRICULAM VITAE

Diploma In
Information Technology,
Ganpat University,
GUJARAT.

Maulik M. Patel
D / 202 Divit Hills , Behind Uday green Party
Plot , Naroda- Nikol road , New naroda
Ahmedabad, Gujarat- 382350
Mo. No. 9429060253
mmpatel2007@yahoo.co.in
mmpatel2008@gmail.com

CAREER OBJECTIVE

I am seeking a challenging responsible position as a IT support Engineer. I have a considerable amount of experience with the past 14+ years in a Desktop & Networking environment gaining invaluable experience in supporting and troubleshooting a Global Enterprise Network.

EDUCATION

	School / College	Board / University	Month/ Year Of Passing	%
Diploma In Information Technology	B S Patel Polytechnic Ganpat University Mehsana	Technical Education Board Gandhinagar	MAY-JUNE 2006	60
H.S.C. SCIENCE	Sarva Vidhyalaya Kadi	G.S.E.B. Gandhinagar	APRIL-MAY 2000	51
S.S.C.	Sarvoday Highschool Kahoda	G.S.E.B. Gandhinagar	MARCH 1998	72

MANAGEMENT SKILL

- Excellent Communication, documentation & presentation skills.
- Ability for setting priorities, problem solving & decision-making.
- Ability to work under pressure.
- Strong debugging and troubleshooting skills.
- Able to quickly learn and apply new technologies and adapt to new environments.

Networking Training : GoI Limited gandhinagar 1st December 2006 to 30 january 2007 (2 months)

" GSWAN PROJECT GUJARAT STATE

EXPERIENCE:

Current Company : Popular Wheelers (*I*) Pvt LTD , Ahmedabad
            Work Location : Ahmedabad
            Designation   : EDP (IT) Executive
             Duration   : November 2019 to Still Continue.

<u>Work Profile</u>

My duty is totally monitoring of IT peripherals and It's trouble shooting .Installation of all types of printers at 7 branches ahmedabad. Total 150 pcs connected with maruti DMS server. Also troubleshooting of AD server for TFAT accounting systems. All 7 branch CCTV monitoring with online viewing software. 2 branch installation with thin client server for customer service department with ninja crm login software. Also I do troubleshooting of lan cable with in racks. My work is all branch monitoring internet connectivity with its billing renewal process. Also my duty is all 55 apple tablet maintenance and its troubleshooting work. Also I maintained Outlook Express mail services with cloud storage server with all users office mail data. Also I maintained Inventory with all IT systems .

Previous Company : Adit Security Systems Pvt LTD , Ahmedabad
     Work Location : Ahmedabad
     Designation   : Sr.Technical Support Engineer
     Duration   : November 2018 to October 2019

<u>Work Profile</u>

- Setup and Maintain with Troubles shoots and rectify Problems with desktops,laptops, laser Printers.
- Installation & Handle Server-client Software & application. Application software installation and troubleshooting.
- Administration & Maintaining of LAN equipments and   35 windows systems , also provide telephonic remote desktop support with ammy admin, anydesk and team viewer application for online cctv solution.
- Network And Hardware troubleshooting.
- Install Network Printers.
- Virus Prevention and detection using Trend micro and Antivirus Corporate Edition
- Maintainance of Avtron CCTV camera (IP & Ahd) , NVR , Dvr Installation.

Previous Company : Bigbasket. Com Super market Grossary supply Pvt Ltd Ahmedabad.
Work Location: Ahmedabad (Changodar)
Designation   : Sr Executive IT & Network

Duration   :   May 2018 to October 2018
Work Profile :

- Setup and Maintain with Troubles shoots and rectify Problems with desktops,laptops, laser Printers.
- Installation & Handle Server-client Software & application. Application software installation and troubleshooting.
- Administration & Maintaining of LAN equipments and   60 windows systems , also provide telephonic remote desktop support with ammy admin, anydesk and team viewer application for online cctv solution.
- Network And Hardware troubleshooting.

Previous Company :Medplus Pharmacy (Optival Health solution Pvt Ltd) ahmedabad
Work Location: Ahmedabad, Gujarat.
- **Designation :** Sr.Executive (IT & network)
- **Duration   :** Since 1st Apr 2015 to May2018
<u>Work Profile</u>

I was worked as Sr.Executive (IT & Network) at ohs pvt ltd ahmedabad
To provide totally IT support to all 28 retail stores in ahmedabad city connected with linux operating system with 28 wifi broadband routers , online cctv monitoring and biomatrix system .also I providing maintenance of IT support at ware house changodar connected with fedora , clonjila linux operating system with 40 printers and 50 pc with wifi broad band routers. I also experienced with Knowledge of mozila thunderbird , outlook express , zebra mail server configuration.

Previous Company:	**CMC Limited.** Project at Mehsana ONGC.
Work Location:	Mehsana, Gujarat.
Designation :	CS-IT Engineer
Duration :	Since 18 June 2010 to 30 march 2015

Work Profile :

- To handle the network of ONGC Mehsana Asset.
- Configure and Troubleshooting of Network.
- Install Software: Windows OS XP/VISTA/7/8, MS-Office, and Other applications.
- Maintain Lease Line and redundant links.
.   Maintain documents of work perform during the day.

Previous Company :	**PCS Technology Ahmedabad**, Gujarat
Work Location:	ONGC Mehsana, Gujarat.
Designation :	**Desktop Support** Engineer .
Duration :	12 July -2007 to 17 June-2010

Work Profile :

- To handle the network of ONGC Mehsana Asset.
- Configure and Troubleshooting of Network.
- Install Software: Windows OS XP/VISTA/7/8, MS-Office, and Other applications.
- Maintain Lease Line and redundant links.
- Maintain documents of work perform during the day.

Previous Company :	**PC link solution , Mehsana.**
Designation :	System Support Engineer.
Duration :	01 june-2006 to 11 july 2007

PERSONAL PROFILE:

Name	:	Patel Maulikkumar Mahipatbhai
Date of Birth	:	30 January 1983
Gender	:	Male
Nationality	:	Indian
Languages Known	:	English, Hindi and Gujarati

OTHER INFORMATION:

Hobbies	:	Computer Games, Music, Watching Hollywood Action Movies.
Soft Skills	:	

- Strong team player.
- Enhanced leadership skills & risk taking abilities.
- Self-motivation, confidence and composed nature.

DECLARATION:

I confirm that the information provided by me is true to the best of my knowledge and belief.

Yours sincerely,

Maulik patel