**CURRICULAM VITA**

** **

**Jugal Minesh Shah E-mail: jugal.com107@hotmail.com**

Mobile: 9619844210

#### CAREER OBJECTIVE

Looking forward for a Challenging and Significant Career, to Work in Professional Environment Where I can enrich my Skills and Work towards the Organizational goals.

**Certification**

* Cleared BasicElectronics from **Jetking.**
* **MCITP Certified (Microsoft Certification Completed Achievement 2013)**

Certification number: E430-0642

Certification number: E436-7252

Certification number: E435-5974

Certification number: E437-8249

Certification number: E434-1473

Certification number: E432-6461

* Cleared Linux from **aptech**

#### NETWORK SKILL

* Setting of small & medium sized networks with bus & star topology
* Cabling &crimping for systems, hubs, switches.
* Network devices Repeater, Hub, and Switches etc.
* TCP/IP services, IP addressing & sub netting
* Internet connection & sharing
* Pair to Pair Networking.

#### WORKING EXPERIENCE

**Organization: Hitech Informatics Private Limited (IBM)**

**Period: 21st June 2019**

**Designation: Sr .System Administrator**

**Client: ( Contract Advertising India Pvt. Ltd. J Walter Thompson Worldwide , Group M)**

**Job Profile:**

* Installation on **(apple)** **Mac OS systems**, **MacBook** trouble shooting, software problems and updates**.**
* Server platforms, like Windows 2000 Server, Advanced Server and Windows 2003 server and **windows 2008 server**
* Handle 20 Engginer Team.
* Day to Day update Ticket
* Active directory for creating users, setting group policies

**Organization: maple digital technology international pvt**

**Period: 21th November 2018 To 7th June 2019**

**Designation: Sr .Service Engineer**

**Job Profile:**

* Managed customer flow and responded to technical support needs to customers.  
  • Hardware & Software troubleshooting  
  • Prepared concise and detailed documentation of technical issue.  
  • Extensively trained new and exiting employees.
* Assisted and educated customer with macOS related issue.
* part ordering, chat with ACS team ( Apple technical team)
* Maintain TAT, ACSE Score
* Handling customer

**Organization: Experies IT PVT.Ltd (IBM)**

**Period: 14th November 2016 To 18th November 2018**

**Designation: System Administrator**

**Client: ( Contract Advertising India Pvt. Ltd. J Walter Thompson Worldwide , Group M)**

**Job Profile:**

* Installation on **(apple)** **Mac OS systems**, **MacBook** trouble shooting, software problems and updates**.**
* Server platforms, like Windows 2000 Server, Advanced Server and Windows 2003 server and **windows 2008 server**
* Active directory for creating users, setting group policies

**Organization: INMAC Computer PVT.LTD**

**Period: 8th May 2013 to 11 Navember 2016**

**Designation: Resident Engineer**

**Client: SCOMI Engineering (Mumbai Monorail project),B P Wealth, Maharashtra Airport Development Company LTD**

**Job Profile:**

* Worked As resident engineer for India first monorail project.
* Responsible to install all in IBM,HP,DELL Server.
* Configured ADS / DHCP / O/S 2008 & 2012 with latest service pack on Raid 5.
* Configured System according Interfaces of Application and KVM Switch.
* Trouble shoots all LAN related problems.
* Trouble shoot sharing printers on networks
* Configure outlook 2007 for desktop and mobile users

**Organization: KPLUS INFOTECH PVT. LIMITED**

**Period: 1st March 2009 to 5thMay 2013**

**Designation: System Engineer**

**Client: Shreya Life Sciences Pvt. Ltd.**

**Job Profile:**

* Taking data backup on tape drive with the help of NTbackup utility.
* Good exp Windows operating systems, desktop and server hardware along with corporate network infrastructure.
* Installation of device drivers & hardware components.
* Installation & configuration of LANPrinter, Modem, Scanner,Claud printer.
* Configuring the Outlook Express, MS-Outlook & Thunder bird with help of IMAPserver.
* Setup and configuration of Active directory User Accounts, Configuring User Profiles, Creating local Group.
* Installing,Setting of small & medium sized networks.
* Cabling &Crimping for systems, hubs, and switches.
* Trouble shooting the LAN networking related problems

#### EDUCATIONAL & TECHNICAL QUALIFICATION

* Passed S.S.C
* Passed H.S.C
* Passed Bcom

#### PERSONAL DETAILS

Name : Jugal M.Shah

Address : 107/B Nalanda Apt;

Shivshena lane;

Bhayandar west.

Date of Birth : 19th July 1989

Nationality : Indian

Marital Status : Married

Languages Known : English, Hindi and Gujarati

**Jugal.M.Shah**