Microsoft
C E R T I F I E D
Systems Engineer

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OBJECTIVE:

With more then 16+ years of experience working with VMware, Server, System, Database, Network, Wintel, Linux, Ubuntu, Centos etc., seeking a growth opportunity to maintain, implement Server, Network and Software. To work in highly professional and conducive environment which help me in moving ahead in my career.

PROFILE:

- 12+ years' experience in hospital IT Dept. out of 16+ years' experience in administrating a large-scale infrastructure environment running Microsoft Windows Server products.
- Experienced in installing and managing VMware, Active Directory, IP security & large Network, Wireless Network.
- Depth knowledge of all most all O/S, Anti-virus and Utility Softwares, Internet and Backup Tools, Proxy, UPS, EPABX etc.
- Experienced in managing and maintaining access to resources.
- Thorough knowledge on All Windows Operating Systems & All type Printer Scanner & All type Hardware.
- Complete knowledge of All Windows and Linux Servers.
- Experienced in managing and implementing disaster recovery.
- Perfect understanding of **TCP/IP, DHCP, AD** and **DNS**.
- Expertise on LAN, CAN, WAN, Installation & Trouble Shooting.
- Sound knowledge of Managing Remote Access Server.
- Depth knowledge of Managing the basic disk and dynamic disk.
- Possess excellent **analytical, problem solving** and **time management** skills.

TECHNOLOGIES:

Server Administration	All Windows server administration, All SQL Server administration All Linux, Ubuntu, CentOS
Operating Systems	All Windows, All Linux, Ubuntu, CentOS
Middleware: Application Servers	All SQL Server
Database: Systems	All SQL Server
Tools & Technology	Networking, Backup, Recovery, Mirroring, Antivirus, Mapping, Exchange Server, DNS, Proxy, Access Point, UPS, EPABX, etc.

SKILLS & EXPERIENCE

Date	Employer	Position Held
27th Jan 2018 - Present	**Asian Bariatrics Hospital** Ahmedabad Gujarat (India)	**System Administrator**

Duties and responsibilities:

I had Implemented HIMS Software.

- **Manage 100 Bedded NABH Hospital VINAMRA Software and SQL Connectivity, installing Software, Troubleshooting, maintaining computer hardware and networks.**
- Maintaining VMware Server, Network, PA System, EPABX, Firewall and troubleshooting.
- To maintain the 70+ Computers Systems, 10+ Printers & Scanners of the Hospital & Network.
- To support the live systems and investigate any faults found by end users in the hospital local software.
- Implement new I.T. systems and maintain efficient procedures for knowledge transfer and effective communications.
- Recommending budget requirements for an effective technology plan.
- To provide technical assistance for the use of the local area and wide area networks.
- Assist in the provision of a well-chosen and up to data collection of technology and maintenance of existing technology resources.
- To maintaining Hospital data like Doctors Reports, Patients Discharge Summary Records, Cath-lab Reports, Pathology Reports, Radiology, Endoscopy, Total Cash Collection of Indoor & out door Patient, Account Records of the Hospital.
- Manage DNS Server, Data Server, E Mail Server, and all kind of IT Work.
- Backup of the data from various servers and computers
- Management Of users profile, Antivirus Update, Patches Update, etc.
- Maintaining & Assembling Desktop, Laptop, Printer, Scanner, Local Area Network, Peripherals, UPS, etc.
- Troubleshooting All OS, All Application Installation and all network problems
- Management of vendor supports.
- Manage EPABX and troubleshooting telephone problems.

Date	Employer	Position Held
June 2016 - Jan 2018	**Shalby Hospital Ltd.** Ahmedabad Gujarat (India)	**Sr. Executive**

Duties and responsibilities:

I had deployed Project for DATA, Voice, PA System, Wi-Fi, Network Printer, CCTV at Naroda Shalby Hospital.

- **Manage 240 Bedded NABH Hospital SS-Careworks Software and SQL Connectivity, installing Software, Troubleshooting, maintaining computer hardware and networks.**
- Maintaining Server, Network, PA System, EPABX, Firewall and troubleshooting.

- To maintain the 70+ Computers Systems, 10+ Printers & Scanners of the Hospital & Network.
- To support the live systems and investigate any faults found by end users in the hospital local software.
- Implement new I.T. systems and maintain efficient procedures for knowledge transfer and effective communications.
- Recommending budget requirements for an effective technology plan.
- To provide technical assistance for the use of the local area and wide area networks.
- Assist in the provision of a well-chosen and up to data collection of technology and maintenance of existing technology resources.
- To maintaining Hospital data like Doctors Reports, Patients Discharge Summary Records, Cath-lab Reports, Pathology Reports, Radiology, Endoscopy, Total Cash Collection of Indoor & out door Patient, Account Records of the Hospital.
- Manage DNS Server, Data Server, E Mail Server, and all kind of IT Work.
- Backup of the data from various servers and computers
- Management Of users profile, Antivirus Update, Patches Update, etc
- Maintaining & Assembling Desktop, Laptop, Printer, Scanner, Local Area Network, Peripherals, UPS, etc
- Troubleshooting All OS, All Application Installation and all network problems
- Management of vendor supports.
- Manage EPABX and troubleshooting telephone problems.

Date	Employer	Position Held
June 2008 - May 2016	**SAL Hospital Ltd.** **Ahmedabad Gujarat (India)**	Asst. Manager

Duties and responsibilities:

- **Manage 300 Bedded NABH Hospital SS-Careworks Software and SQL Connectivity, installing Software, Troubleshooting, maintaining computer hardware and networks.**
- Maintaining Server **(IBM 226, 3200 M3 & 3650 M3 series And HP Server),** Network handing and troubleshooting.
- To maintain the 150+ Computers Systems, 50+ Printers & Scanners of the Hospital & Network.
- To support the live systems and investigate any faults found by end users in the hospital local software.
- Implement new I.T. systems and maintain efficient procedures for knowledge transfer and effective communications.
- Recommending budget requirements for an effective technology plan.
- To provide technical assistance for the use of the local area and wide area networks.
- Assist in the provision of a well-chosen and up to data collection of technology and maintenance of existing technology resources.
- To maintaining Hospital data like Doctors Reports, Patients Discharge Summary Records, Cath-lab Reports, Pathology Reports, Radiology, Endoscopy, Total Cash Collection of Indoor & out door Patient, Account Records of the Hospital.
- Manage DNS Server, Data Server, E Mail Server, and all kind of IT Work.
- Backup of the data from various servers and computers
- Management Of users profile, Antivirus Update, Patches Update, etc
- Maintaining & Assembling Desktop, Laptop, Printer, Scanner, Local Area Network, Peripherals, UPS, etc

- Troubleshooting All OS, All Application Installation and all network problems
- Management of vendor supports.
- **Manage HR Attendance & Payroll Software and check day to day attendance software and generate 1000+ employees' salary in payroll software.**
- **Implement a Human Resources System.**

Date	Employer	Position Held
Aug 2007 - May 2008	**Synthesis Marketing Communication Pvt. Ltd** Ahmedabad Gujarat (India)	System & Network Admin

Duties and responsibilities:

- Manage company Avhan Dialer Software and SQL Connectivity and Software Troubleshooting and Installing.
- To maintain the Computer System of the BPO.
- To support the live systems and investigate any faults found by end users in the BPO local software.
- Implement new I.T. systems and maintain efficient procedures for knowledge transfer and effective communications.
- Recommending budget requirements for an effective technology plan.
- To provide technical assistance for the use of the local area and wide area networks.
- Assist in the provision of a well-chosen and up to data collection of technology and maintenance of existing technology resources.
- To maintaining BPO data like Lead, User Calling Recording, Dialling flow, User Profile, etc.
- Upload Dialling data in Server & do every month Data Purging.
- Maintaining Server **(IBM 226 series 3 GHz and HP Server),** Network handing and troubleshooting.
- Backup of the data from various servers and computers
- Management Of Antivirus Update, Patches Update, etc
- Maintaining & Assembling Desktop, Laptop, Printer, Scanner, Local Area Network, Peripherals, UPS, etc
- Manage DNS Server, Data Server and all kind of IT Work.
- Troubleshooting All OS, All Application Installation and all network problems
- Management of vendor supports.

Date	Employer	Position Held
Nov 2006 July 2007	**PCS Technology Ltd.** Mumbai, Maharashtra (India)	Sr. System Engineer

Duties and responsibilities:

Deputed in ONGC   From: Jun 2007 – July 2007

           – Baroda, Gujarat, India

Company gives me promotion after one week **Asst. of Site In-charge**

My key responsibilities were:

- To maintain the Computer System of the Client Site.
- Handle all type day-to-day System, Network, Hardware problem.

- Manage 10 Engineers Team.

- Inventory Of Desktop, Laptop, Network, Printer, Scanner, UPS
- Full fill client requirement.
- Ensuring lowest downtime of customer computer and local network.
- Daily Work reporting to company and client

Deputed in Gujarat Pipavav Port Ltd   From: Nov 2006 – May 2007
– Rajula, Amreli, Gujarat, India
Company gives me promotion after two months **Asst. of System Administrator and Asst. of Team Leader**.

My key responsibilities were:

- To maintain the Computer System of the Client Site
- Backup of the data from various servers and computers
- Management of Users profile, File server, Data Guard, Exchange server, RAC (Real-time Application Clustering).
- Anti-virus Update, Patches Update, etc
- At Gujarat Pipavav port Ltd., PCS have done all the work related IT solution & Implement like Data Storage SAN (HP- 200 EVA), Server (HP Prolient 580 and 380), Disaster Recovery, Desktop, Network Printer & Scanner, EBAPX etc.
- Inventory Of Desktop, Laptop, Network, Printer, Scanner, UPS.
- Maintain Server, Desktop, Laptop, Peripherals, Network printers, Network scanners, EBAPX, UPS, etc.
- Assembling, Troubleshooting, All OS and All Application Installation etc.

Date	Employer	Position Held
Jan 2004 **Nov 2006**	**Micro Technologies.** **Ahmedabad, Gujarat (India)**	**Sr. System & Network Engg**

Duties and responsibilities:

- Maintain customer's relation.
- Suggest them for proper purchasing of Computer System & Software.
- Solve the problem to maintain the Machine & Network Efficiently.
- Total technical support to our clients over phone lines and visit
- Regular systems check up.
- Installation of All Windows Operating system, All Linux version, Service Pack, All software Application, Antivirus Update, Patches Update etc.
- Maintenance and Handling of Hardware and Network related problems, Assemble PC, LAN connection etc.

Date	Employer	Position Held
June 2003 **Dec 2003**	**Nigam Technology Pvt. Ltd.** **Ahmedabad, Gujarat (India)**	**Jr. System & Network Engg.**

Duties and responsibilities:

- Maintain customer's relation.
- Suggest them for proper purchasing of Computer System & Software.
- Solve the problem to maintain the Machine & Network Efficiently.

- Total technical support to our clients over phone lines and visit
- Regular systems check up.
- Installation Windows operating system, Application, Troubleshooting.
- Maintenance and Handling of Hardware and Network related problems, Assemble PC, LAN connection etc.

EDUCATION & QUALIFICATIONS

2003 - 2006: **Bachelor in Computer Application (BCA)**
Mountain Institute of Management & Technology
New Delhi, India

2001-2003: **Advanced Diploma in Computer hardware & Networking**
Jet king Hardware, Networking & Cyber Technology Institute.
Ahmedabad, Gujarat, India

1997-1998: **SSC – (Shahjanand High School)**
Gujarat Secondary Education Board
Ahmedabad, Gujarat, India

CERTIFICATION

Dec 2019: **AWS Certified Solution Architect - Associate**
DevOps Techlab (Attend Class)
Ahmedabad, Gujarat, India

May 2008: **MCSE   Microsoft Certified System Engineer**
IIHT Computer Centre
Ahmedabad, Gujarat, India

April 2001: **Network – Cantered Computing Curriculum**
NIIT Computer Centre
Surendranagar, Gujarat, India

PERSONAL DETAILS

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