

Rushabh D Patel

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Summary:

- Competent & result oriented professional with 5+ years' exposure in IT support field. Strong grasp of computer security, operating systems, numerous applications and mixed platforms.

Skills:

- Operating System Windows Server and workstation, VMware.
- Deep knowledge and understanding of Server setup, installation and advanced configuration of servers.
- Good Understanding of network management, switching, firewall principles, remote access.
- Expert in creating and managing users, group permission, shared files and resources.
- Remote support through remote software like team viewer, VNC, Remote Desktop, WebEx.

PROFESSIONAL EXPERIENCE

1. HCL INFOSYSTEMS LTD.

Customer Support Engineer, Ahmedabad.

Feb,2014 - Feb 2016.

- Deployed as Site engineer at **SBI LHO** (Ahmedabad).
- Maintain Windows servers, Windows Based Client, Desktop.
- Maintain Local Area Network & Wide Area Network.
- Maintain Line Matrix, Passbook Dot-matrix and Laser Printers.
- Responsible of new installation of server, pc and printers
- Payment Collection from customers.
- Maintaining 35 Branches in of **SBI**

2. Radhe Consultancy:

Head of Department

March,2016- Nov,2019.

- Working as HOD for the Enrollment center.
- Handling 5 team members for different tasks, daily routines and giving training and guidance.
- Troubleshooting local IT issues and equipment issues related to the Aadhaar Kit.
- Installing windows OS and troubleshooting basics of PC Related issues.
- Handling LAN/WAN for the center.

ACADEMIA:

- **B.E. (Electronics & Communication) from SAL Institute of Technology& Engineering Research, Ahmedabad (2013).**

Personal Details:

DATE OF BIRTH : 15 May 1992.
Gender : Male.
Marital Status : Married.
Address : 30, DAYAPARK SOCIETY, NR. PURVDIP BRTS STAND, AHMEDABAD