SIDDHARTH NITIN LAKHANI
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OBJECTIVE

Seeking a challenging and rewarding career in LINUX and Cloud as professional where I can contribute my knowledge and skills for growth and development of the organization.

WORK EXPERIENCE   -

- ➢ **Company:**   Panamax Infotech Limited
  Designation: Technical Support Engineer
  Duration: 28 Jan. 2019 - Onwards
  Responsibilities:
  - Monitoring and maintaining of platform
  - Troubleshooting the platform issues.
  - Responding within agreed time limits to call-outs;
  - Integration Testing with vendor
  - Log all customer tickets.
  - Establish and maintain SLA.
  - Planning and undertaking scheduled maintenance upgrades

- ➢ **Company:**   Aforeserve.com Ltd
  Designation: Customer Support Engineer
  Duration: 23 Oct. 2017 – 25 Jan. 2019
  Responsibilities:
  - Establish the cause of break down - patch cord, IO, Cabling, patch panel, mounting cord, switch/port, uplink cord, Router.
  - Logging tickets to the technical support (L2 & L3) for complaints of any system failure regarding to LAN, WAN, UPS and Computer Hardware.
  - Coordinate with different third party hardware vendors for call logging & resolution.
  - Provide Level-1 (L1) support to on-site LAN equipment related calls in Central Board of Custom and Excise Department.

➤ **Company:**   Spectra Technovision India Pvt. Ltd
   Designation: Hardware Support Engineer
   Duration   01 Sep. 2016 – 11 Oct. 2017
   Responsibilities: Installation of Biometric, Access Control devices and maintenance of hardware and troubleshooting of network related issues.

ACADEMINC QUALIFICATIONS

Degree	Year of passing	Board	School/ College	Score
BE in Electronics and Communication	2015	Gujarat Technology University	Hasmukh Goswami College of Engineering	CGPA 6.86
H.S.C	2011	GSEB	New Saurabh High Secondary School	45%
S.S.C	2009	GSEB	Aroma High School	51.01%

ACADEMIC PROJECT

Project Name: Internal Panel Cooling system
Programming Language Used: Assembly (8051)
Company: Trishul Power Corporation
Description: This project is based on microcontroller, which controls all the systems in panel and interface LCD for displaying the current internal panel temperature. Number of fans will start / stop automatically and maintain the panel temperature.

CERTIFICATIONS & TRAINING

- Red Hat Certified System Administrator (RHCSA)
  Certification ID: **180-199-499**
- CCNA – Routing & Switching training

PROFILE SUMMARY

- Certified as Red Hat System Administrator.
- Good Knowledge on Linux flavor Redhat ,
- Basic understanding of AWS.
- Expertise in debugging the issues.
- A team player with good communication & analytical skills.

CORE COMPETENCIES

- Installing & supporting application services and middleware support.
- Installing, Configuring and Management of Linux Server.
- Administration of Apache, Samba, DNS, LDAP.
- Knowledge on Command Line utilities, ACL, Cronjob, Firewalls, Virtualization, Boot Process and Troubleshooting.
- Installation and up gradation of OS, kernel and additional Packages using RPM and YUM.
- Performance Monitoring of servers and taking backups as per the requirement.
- Troubleshooting NFS servers and NFS Clients.
- Good troubleshooting and analytic skills.

TECHNICAL SKILLS

Programming Languages: C, C++,Assembly(8051,8085)
Operating Systems: RHEL7, CentOS, Ubunto, Windows

ABILITIES

- Ability to face challenges
- Hard-working
- Good communication skills
- Ability to learn from Failure

PERSIONAL DETAILS

Date of Birth: 02 June 1994
Languages Known: English, Hindi, Gujarati, Sindhi
Address: 'Sitaram Nivas', 4/B Sindh Model Society, Opp. Navasanskar High School, Old Vadaj, Ashram Road, Ahmedabad - 380013

Hobbies: Listening Vocal Music, Reading Novel, Photography.
Nationality: Indian

I hereby declare that the above written particulars are true to the best of my knowledge and belief

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